

McMillan, Acquanette (Netta)

From: David W <[\[redacted\]](#)>
Sent: Monday, December 15, 2025 11:33 AM
To: PublicComment-AutoResponse
Cc: Rivas, Jessica
Subject: Council Agenda Item #3: Motorola Solutions contract for new Police Dispatch Radio Consoles

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RE: Agenda Item #3: Motorola Solutions contract for new Police Dispatch Radio Consoles

Good morning, Mayor Gordon and City Council Members.

With regard to Council agenda item #3 - Motorola Dispatch Consoles, I have been informed by a very reliable source with City of Los Angeles Police Department's 911 Emergency Dispatchers that they switched to the **Motorola PremierOne CAD** units in 2019. Some problems were fixed in the first couple years of the contract but support services since then have languished and repairs have gone unaddressed.

I bring this to your attention in case the contractor for this Item #3 contract is the same one used by City of Los Angeles Police. Additional information, research or contract provisions might be warranted.

"Buyer beware", please.

Thank you for your time & attention.

Sincerely,

- David Whitehead
Pasadena District #5 Resident

12/15/2025
Item 3