



City of Pasadena  
Libraries & Information Services Department

Tim McDonald, Director  
100 N. Garfield Avenue, Pasadena, CA 91101

**EVALUATION TABULATION**  
RFP No. 2025-RFP-0087  
Integrated Library System  
RESPONSE DEADLINE: June 6, 2025 at 3:30 pm  
Report Generated: Friday, August 1, 2025

**RECOMMENDED VENDOR**

Vendor	Location
Innovative Interfaces Incorporated	Ann Arbor, MI

**VENDOR PROPOSALS REVIEWED DURING THE EVALUATION PROCESS**

Vendor	Location
ByWater Solutions	Santa Barbara, CA
Civica North America Inc.	Englewood, OH
Innovative Interfaces Incorporated	Ann Arbor, MI
Insignia Software Corporation	Edmonton, Alberta Canada
Sirsi Corporation	Lehi, UT
The Library Corporation	Inwood, WV

EVALUATION TABULATION  
RFP No. 2025-RFP-0087  
Integrated Library System

---

**AGGREGATE SCORES SUMMARY**

Vendor	Evaluator 1	Evaluator 2	Evaluator 3	Total Score (Max Score 100)
Innovative Interfaces Incorporated	86.9	85.3	87.7	86.63
ByWater Solutions	83.9	87.3	86.4	85.86
Insignia Software Corporation	77.3	79.1	77.9	78.1
Civica North America Inc. dba Civica	77.4	77.7	75.3	76.8
Sirsi Corporation	76.5	77.1	75.4	76.3
The Library Corporation	75.7	68.7	75.4	73.27

EVALUATION TABULATION  
RFP No. 2025-RFP-0087  
Integrated Library System

VENDOR SCORES BY EVALUATION CRITERIA

Vendor	Proposed Solution						Experience and References Points Based 20 Points (20%)	Cost Proposal Reward Low Cost 20 Points (20%)	Local Pasadena Business Pass / Fail 5 Points (5%)	Small or Micro-Business Pass / Fail 5 Points (5%)	Total Score (Max Score 100)
	Acquisitions / Cataloging / Serials Points Based 10 Points (10%)	Circulation Points Based 10 Points (10%)	User Experience (UX) Points Based 10 Points (10%)	System Admin Points Based 6 Points (6%)	Reporting Points Based 4 Points (4%)	Online Public Access Catalog (OPAC) Points Based 10 Points (10%)					
Innovative Interfaces Incorporated	9.84	9.9	9.58	5.87	3.87	9.67	20	17.9	0	0	86.63
ByWater Solutions	9.08	9.56	9.33	5.63	3.93	9.33	19	20	0	0	85.86
Insignia Software Corporation	8.68	8.79	8.17	5.4	3.87	8.67	20	14.5	0	0	78.08
Civica North America Inc. dba Civica	8.85	9.58	8.67	5.4	3.87	9	20	11.4	0	0	76.77
Sirsi Corporation	9.32	9.52	8.33	5.79	3.67	8.67	20	11	0	0	76.3
The Library Corporation	8.06	9.25	8	5.43	3.6	7.83	20	11.1	0	0	73.27