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To whom it may concern:

2024 JUN -3 AM 9: 19

My name is Kelli Haro, and I am a homeowner at Lincoln at Orange Grove, AKA "LOG". I am sure the city is aware of the many issues plaguing our community, which include water intrusion, mold, and other defects. Heritage Housing Partners and RAAM are aware of the defects and have started to do remediation. Work was suddenly halted when the attorney hired by the HOA Board at LOG sent out a cease and desist to HHP and RAAM. The attorney was hired without the knowledge or consent of the homeowners, who were only told that this had been done after the fact. The homeowners were not given the opportunity to weigh in or to vote for this attorney; the HOA made the choice for us. I wanted HHP to repair the problems and they were willing to do so. The opportunity to allow them to carry out the repairs was removed from the homeowners by the decision the HOA board made.

I want to take a moment to express my deepest gratitude to HHP and to Charles Loveman, whose tireless work has done amazing things for so many people in the community. The dream of homeownership in today's housing climate is beyond reach for many folks of low, moderate, and workforce income brackets. HHP allows for the dream of homeownership to come true, which is magnificent. This work is rare and important, and HHP should be protected as the valuable entity they are. I know that the issues at LOG will be addressed and repaired. I believe that HHP has only solid and good intentions and I do not believe that they should be villainized, particularly since they truly want to address all the issues at LOG. I truly hope that the work at HHP will continue for our community, and I support Charles Loveman and everyone at HHP for their vision and dedication to that vision.

Sincerely,

Kelli Haro RN-BSN

6/3/2024
Item 4

Monday, June 3, 2024

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2024 JUN -3 PM 3: 55

Dear Mayor Gordo and City Councilmembers

CITY CLERK
CITY OF PASADENA

I hope all is well. My name is Nicole Bernard and I am a proud owner of a Heritage Housing unit at the newest location-Lincoln Orange Grove. I am a proud Pasadena resident. I'm a product of this community where I grew up being civically engaged including voicing my opinion at city Council meetings. I'm also a graduate of the Pasadena Unified School District. As many of you all are aware, the cost of houses in Pasadena are ridiculous. With the cost of houses coupled with high interest rates, the majority of young Pasadenians are unable to purchase a home in the community they were raised in. Without the generous support of HHP, I would have been priced out of Pasadena and neighboring communities etc.

Charles and the HHP team have worked tirelessly to make sure that I became a homeowner. I understand initially there were some issues with the complex, but keep in mind that this unit was billed during Covid when resources were limited. I hope that you all can look past that issue and continue to support HHP and the amazing work that they are doing in the community. HHP is making homeownership an opportunity for us where many of us thought it would be only a dream in our lifetime. I strongly urge the continuous support for HHP.

Thank you,
Nicole D. Bernard, lifelong PASADENA resident

June 3, 2024

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2024 JUN -3 PM 4: 04

CITY CLERK
CITY OF PASADENA

Greetings Mayor Gordo, Vice Mayor Maddison, Councilmembers, City Attorney, City Manager, City Clerk, and Staff,

We are writing to express our support for Heritage Housing Partners (HHP) and developer Charles Loveman. As homeowners residing at Lincoln and Orange Grove (LOG), we are saddened by the recent developments that have resulted in legal action against HHP by the Homeowners Association Board at LOG, alleging construction defects.

We acknowledge that despite HHP's efforts, some units at LOG has experienced significant defects. HHP and Charles Loveman were prepared to address these issues. Unfortunately, our HOA board chose not to work with HHP to resolve the defects, opting instead to take legal action to access insurance funds and bring in another contractor. This decision was made by the board alone and does not reflect the sentiment of all homeowners at LOG.

Many of us have had the opportunity to work directly with Charles Loveman to repair issues in our individual

units upon moving in. We have found Charles to be transparent, easy to work with, and accessible. Charles has also been instrumental in helping some of us qualify for and achieve our dream of homeownership. HHP has helped hundreds of individuals and families become homeowners in the City of Pasadena.

We do not believe it is just to overlook the numerous wonderful opportunities HHP has provided and the kind, caring, and supportive staff of HHP. We hope the City of Pasadena will continue to work with HHP and support affordable homeownership opportunities through Heritage Housing Partners.

Sincerely,

Residents at Lincoln and Orange Grove

Tunisia Offray,
Sahar Farmanesh
Nicole Bernard
Adam Hartel
Kelli Anne
