



Public Health Department

PASADENA OUTREACH RESPONSE TEAM (PORT) OVERVIEW

**Pasadena City Council
August 28, 2023**





PORT Mission

Public Health Department

The mission of the Pasadena Outreach Response Team (PORT) is to engage, assess, and link individuals experiencing chronic homelessness to resources and services that help them achieve their goals.



Background

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- The Pasadena Outreach Response Team (PORT) launched in 2019 by the Pasadena Public Health Department (PPHD) and the Pasadena Fire Department (PFD), in partnership with Union Station Homeless Services.
- In 2021, the City Expanded the program to add an additional PORT team
- In 2023, PORT was awarded a grant through the California Board of State Community Corrections (BSCC) to serve justice involved individuals.
 - > Through this grant, PORT contracted with Huntington Health (HH) to add a Registered Nurse on the team.

PORT Structure

Public Health Department

Pasadena Public Health Department (PPHD)

- Program Coordinator
- Case Manager

Pasadena Fire Department

- Fire Fighter

Union Station Homeless Services (USHS)

- Peer-Outreach Navigator

Huntington Health (HH)

- Registered Nurse



PORT Services

Public Health Department

- PORT responds to calls for service with a Fire Fighter and Case Manager
- Respond to Police dispatch calls for service, reducing need for law enforcement response
- Intensive Case Management for enrolled program participants
- Field-based outreach and health assessments
- Provide or facilitate transportation to essential appointments for clients
- Provide Housing Navigation and Move-in Assistance





PORT and HOPE

Public Health Department

Homeless Outreach- Psychiatric Evaluation (HOPE) Team is operated by the Pasadena Police Department and LA County DMH. PORT works collaboratively with HOPE, but the program services are distinct.

PORT

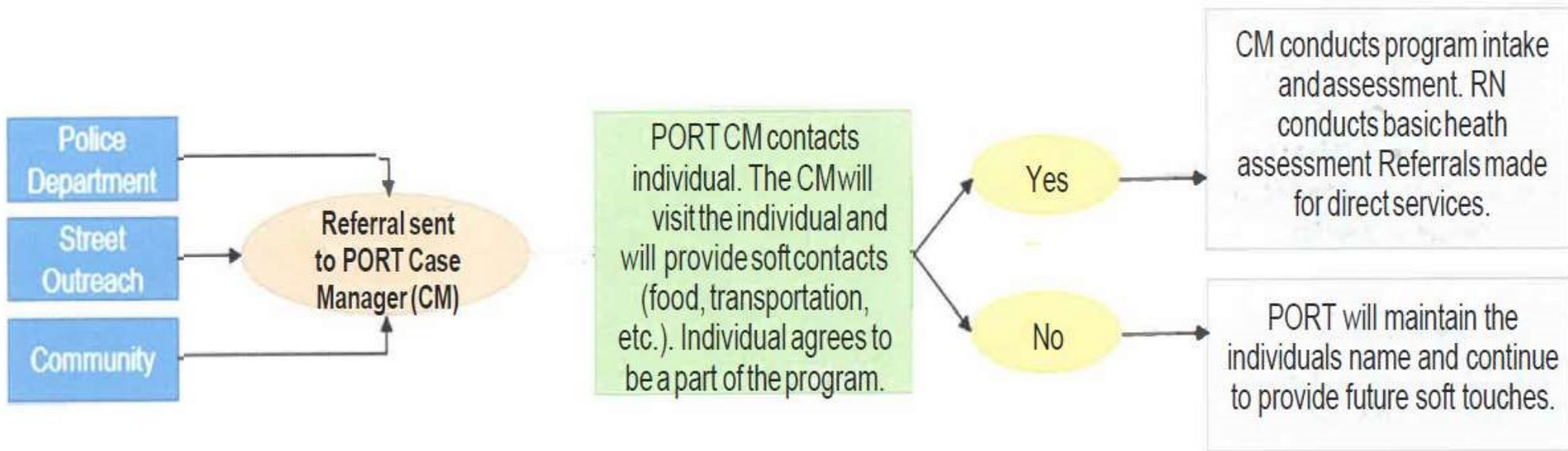
- ✓ Proactive Outreach
- ✓ Ongoing Case Management
 - ✓ Housing Navigation
- ✓ Field-base health assessment and connection to services

HOPE

- ✓ Enforcement
- ✓ Short term engagement
 - ✓ Provide referrals
- ✓ Psychiatric evaluations

PORT Approach

Public Health Department



Maintain Partnerships

Build Trust

Provide Services

PORT Impact: By the Numbers

Public Health Department

July 2019 - July 2023

- **4,470** Encounters Made
- **1,044** Responses to Dispatch Calls
- **248** Total Enrolled Participants
- **71** Clients Placed in Housing
- **108** Enrolled in a Detox or Rehab Program
- **488** Transports to Clinical Appointments (Medical, Dental, Mental Health)
- **177** Field-Based Assessments Completed





PORT's Impact: Stories

Public Health Department





PORT Funding Sources

Public Health Department

1. **PORT 1:** Partial funding secured through June 2026 via Prop 47
2. **PORT 2:** Fully funded through June 2024

Grant Name	Description	Funder	Term
American Rescue Plan Act (ARPA)	The City of Pasadena allocated ARPA funding to establish a second PORT team in July 2021.	Federal Government	July 1, 2023 to June 30, 2024
Congressional Directive Spending	Provide field-based supports to people experiencing homelessness.	Federal Government, administered by SAMSHA	October 1, 2023 to September 30, 2024
Prop 47	Justice involved PORT clients, aimed to reduce recidivism by increasing access to substance and Mental health treatment.	California Board of State and Community Corrections (BSCC)	September 1, 2022 to June 1, 2026



Make a Referral

Public Health Department

General Line: 626.604.6693

Field hours of operation:

Monday-Friday

8:30 am-5 pm



PPHD Partner Programs

Public Health Department

GEM Link and TAY Link

Services Provided:

- > Shower services
- > Laundry Services
- > Food services
- > Clothing
- > Housing Navigation
- > Case Management

Who They Serve:

- > TAY: 18-24
- > GEM: Age 60+
- > Experiencing or at risk of homelessness
- > Pasadena/Surrounding neighborhoods

Located at Bethel Church:

- > 1972 N. Fair Oaks Ave.,
Pasadena CA 91103
- > (626) 744-7200