

ATTACHMENT 4

BASELINE LEVEL OF SERVICES PROVIDED BY CITY OF PASADENA

ACTIVITY	LEVEL OF SERVICE
Police Services	
1. Patrol	11 officers, seven days a week, twenty-four hours per day citywide, including South Lake Ave.
2. Neighborhood Services Unit	6-10 officers, Tuesday-Friday, various hours citywide, including South Lake.
Maintenance Services	
1. Lighting	Lights changed on as needed basis. Necessary upkeep and maintenance of lighting. Preventative maintenance every nine months.
2. Graffiti Removal	Two trucks, operated seven days a week on a citywide basis. Response to calls from Hotline number and police officers. Service provided at no charge to building owner.
3. Vacant Lots Maintenance	Response to reports of owners not maintaining their property.
4. Parking Off-Street Lots	Maintenance of two City-owned parking lots through private contractor. Trash, Landscape and Sweeping is completed weekly. Signage, Lighting and Equipment Maintenance is completed as needed.
5. Parking On Street	Maintenance of parking spaces and meters, including repairing and painting meters.
6. Street Sweeping /Maintenance	Machine sweeps once every two weeks on Friday, twenty-six times per year. Street maintenance, including repairing pot holes, laying asphalt patches and maintaining storm drains.
7. Trash dumping	Street Litter Containers along Colorado Blvd at Lake Avenue and along Lake Avenue from Colorado Blvd to California Blvd - Six days per week, Monday through Saturday.
8. Landscaping	Maintenance of medians, street trees and tree wells as well as landscaping and maintenance of the Del Mar Islands
9. Landscaping -Tree Trimming	Pruning of trees on four-year pruning schedule. Pruning of other species are at varying schedules from four to fifteen years. Trees to be maintained and groomed.
10. Landscaping -Tree Planting	Planting and removal of trees as necessary.
Other Services	
1. Business recruitment and retention	Coordinated efforts with the DISTRICT, retailers and property owners to develop, attract and retain tenants, investors, office tenants and customers for South Lake. The goal of this shall be to (1) work to gain new tenants

	and customers throughout the South Lake District on and off Lake Avenue; (2) develop programs to educate and retain independent business, per annual budget allocation.
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