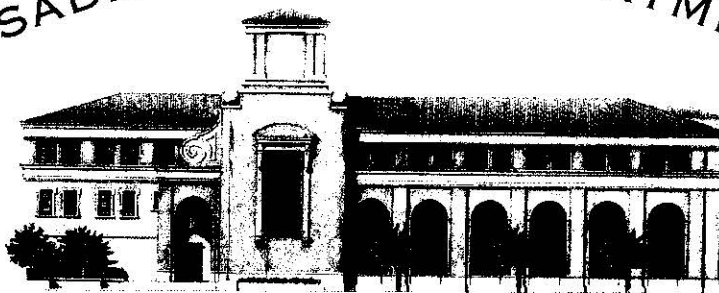




JOHN E. PEREZ
CHIEF OF POLICE

PASADENA POLICE DEPARTMENT



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(626) 744-4501

Questions submitted by Councilmember Hampton

Q) In a 12 hour shift, on average, how much time would you expect to be recorded by a patrol officer? 6 hours? 8 hours?

The actual amount of body worn camera footage per shift is variable depending on the role of the officer and the number and type of calls for service on their shift. The actual time spent recording per shift by a specific officer could range from zero hours to 12 hours, depending on the day, and be completely within policy. The Department's policy does not dictate a mandatory number of hours spent recording, but requires that there be recording within policy.

With the general data presently available, the department can certainly provide an average time spent recording for a specific time frame over all users, but that average would not be a statistically supportable benchmark for any specific officer and would not indicate whether a particular officer is recording within policy. Axon has provided an estimate for the "average officer" of 120 minutes for a 12 hour shift (essentially 10 minutes of recording for each hour of shift).

Q) Who receives and stores the video footage?

Axon is a Data Processor of Pasadena's data. Pasadena controls and owns all rights, titles, and interest in and to its data and Axon obtains no rights to that data whatsoever. Pasadena is solely responsible for the uploading, sharing, withdrawal, management and deletion of its data.

Because the data may be evidence in a criminal proceeding, there are safeguards to prevent tampering. Part of the Axon platform, Evidence.com is a tool for managing digital evidence from capture to courtroom. This system is designed to ingest, process, and store evidence files in the cloud. It is easy to use and allows for more streamlined collaboration within departments as well as outside of them. Agencies retain all ownership of their files, but by storing them in the cloud they can alleviate many of the costs of on-site data storage. Built for law enforcement, Evidence.com is uniquely sensitive to the needs that surround the handling of evidence. For instance, automatic audit trails keep a complete and unalterable log of who has uploaded, accessed, edited, or shared each evidence file and when, in order to ensure that the proper chain of custody is maintained.

On a daily basis Police Department employees dock the camera in order to upload the data to the cloud server via the Evidence.com software tool. While using the Evidence.com system, access to uploaded files are role based. Select DoIt personnel with administrative rights create the user information and the Department's Property and Evidence Supervisor manage permissions for the roles.

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Q) Does Axon and/or the PPD have the ability to produce exception reports that indicate how much video has been uploaded by an individual per shift so it can be analyzed to determine if the department as a whole or individual officers are recording less than what would be expected?

Police Department supervisors have access and utilize the summary reports in Evidence.com for performance ratings, system and data management. Axon does offer a product, Performance, that provides an analytics dashboard of body-worn camera metrics like activation, categorization, and ID rates updated in near-real-time. This module can be secured in the future, but it is not part of the current contract extension.

Q) City Manager and PPD: Does the PPD monitor the length of uploads to determine if individual officers are below what would be expected?

Currently, the police department does not monitor or produce reports for the length of uploads per the individual user. The length of uploads does not indicate whether uploads are within policy. The Axon product, "Performance" module, provides an analytics dashboard of body-worn camera metrics like activation, categorization, and ID rates updated in near-real-time. This module is not a part of the requested contract but could be secured in the future for an additional cost. If added, it would allow focus on activation rate based on policy.

If so, I would like the public safety committee to receive reports, removing the identifying officer information, that report patrol officer upload averages by officer and shift so we can monitor if the department is using this equipment as intended.

After six months of operation of the new equipment and programs, staff will provide a report to the Public Safety Committee to apprise them of how the equipment is performing and how it has assisted the Police Department. Just removing individual officer information may not be sufficient to meet legal requirements regarding confidentiality, but staff can certainly develop high-level, summary reports with ranges of upload date that show how the equipment is being used.

Q) Retroactive recording time increase from 30second to 2min? And Storage?

The pre-event buffering time is configurable in 30 second increments for up to 120 seconds (two minutes). When enabled, video from the selected amount of time prior to the user starting a camera recording is included in the final video. Currently, if a recording is not activated there is no way to access the pre-event video.

A new feature in Axon Body 3, Video Recall, enables Axon Body 3 cameras to capture audio-free, lower-resolution evidence when the camera is not actively recording. With the appropriate permissions, users can then retrieve and recall evidence from a time period within the last 18 hours of active camera use. Video Recall is helpful in the event that a camera was not recording during a critical incident but evidence is needed. Enabling this feature can impact Axon Body 3's camera battery capacity, reducing charge by approximately 30-minutes for 12 hours of buffering runtime.

The Police Department's current Body Worn Cameras are configured with the default 30 second for pre-event buffering. Command Staff is actively discussing modifications to the 2-minute setting.

In reference to the question of the system's storage management; video files that do not contain notations by the officer and/or depending on the case type, have a retention period of 2 years or 731 days, in line with current City retention standards.

Questions submitted by Councilmember Rivas

Q) Does the Axon Body 3 camera activate when a Taser is removed from its holster or only when a firearm is removed from its holster?

The Axon Body 3 camera does **NOT** activate when a Conducted Energy Weapon (CEW) or Taser is removed from the holster, but activates to record when the CEW is armed. The safety switch on the CEW must be manually positioned to the up position, signaling that the CEW is armed and ready to deploy, thereby activating the Axon Body 3 camera to record.

The Axon Body 3 camera does **NOT** automatically activate when a firearm is removed from its holster. This would require Signal Sidearm, which is an additional Axon product. Currently Signal Sidearm is not part of this contract extension.

Questions raised during Council meeting 11/29/2021 but not submitted in writing by Councilmember Hampton

Q) Description of the upload process

There are two ways to upload video from the Axon Body Worn Camera. One way is to use the Axon docking station. The Axon dock will charge the camera's battery and simultaneously connect/upload to Evidence.com via the City's Internet Connection. The other way is to connect the camera via USB to a computer and use the Evidence Sync Software program. The docking station is the most commonly used by Police Department employees.

Q) What does unlimited storage really mean?

Unlimited device storage subscription allows the police department to store unlimited data in our Axon Evidence account only if it originates from an applicable Axon Device.

Q) Retention policies for tagged and untagged videos

Video files on Evidence.com that do not contain notations, also known as tags, by the officer and/or depending on the case type, have a retention period of 2 years or 731 days, in line with current City retention standards. Critical incidents are kept indefinitely.

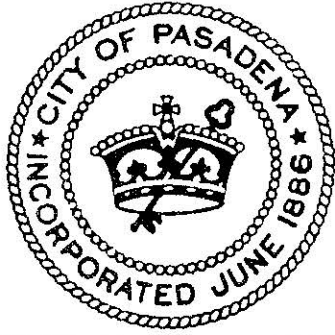
Q) Buffering and examples of when video is available and not

Buffering in reference to Axon Body Worn Camera is termed “pre event buffering”. This means that the camera is preloading data into a reserved area of memory (the buffer). Buffering is not captured for playback until the camera is activated to record. If there is no activation to record, the pre-event buffering is not available as video. Depending on the time setting for pre-event buffering, the preloaded data is recorded over in the set time intervals, i.e. 30 seconds, 60 seconds etc.

C. Moody for J. Perez

JOHN E. PEREZ

Chief of Police



Agenda Report

November 22, 2021

TO: Honorable Mayor and City Council

FROM: Police Department

SUBJECT: AUTHORIZATION TO EXTEND CONTRACT NO. 30630 WITH AXON ENTERPRISE, INC FOR FIVE YEARS AND APPROVE CONTRACT INCREASE OF \$1,709,591 FOR THE POLICE BODY WORN CAMERA SYSTEM

RECOMMENDATION:

It is recommended that the City Council:

1. Find that the proposed action is exempt from the California Environmental Quality Act ("CEQA") pursuant to State CEQA Guidelines Section 15061(b)(3); the General Rule that CEQA only applies to projects that may have an effect on the environment; and
2. Authorize the City Manager to execute an amendment to Contract 30630 with Axon Enterprise Inc. (formerly known as TASER International Inc.) to retroactively extend the contract from September 14, 2021 to December 1, 2026, at a cost not-to-exceed \$1,709,591 as further described in this Agenda Report; and
3. If is further recommended that the City Council grant the proposed contract extension an exemption from the Competitive Selection process pursuant to Pasadena Municipal Code section 4.08.049(B) contracts for with the City's best interest are served.

BACKGROUND:

The Police Department (PPD) initiated a body worn camera program in 2016 under Capital Improvement Project 71158. A joint team of PPD and the Department of Information Technology (DoIT) staff members formed to research and evaluate numerous camera systems. DoIT prepared and posted the Request for Proposals (RFP) through Planet Bids, and Axon Enterprise, Inc. was the successful proposer. On June 13, 2016, staff recommended, and Council authorized, a five year contract with

Axon Enterprises, Inc. in the amount not to exceed \$1,532,258 for the procurement of a body worn camera system.

Currently, the PPD deploys 295 of the 313 body worn camera fleet. They are assigned to both sworn and professional staff department members who routinely come into contact with the public while working in the field. The PPD's current inventory consist of the older generation Axon body 2 cameras and corresponding docking charging stations.

Since 2016, the PPD has uploaded over one million evidentiary items (videos, voice recordings, documents) to Axon Enterprise's secure, cloud based digital evidence management system platform called Evidence.com. Criminal case video and voice recording evidence have been submitted electronically to the City Prosecutor/District Attorney's Office for prosecuting cases. In addition, PPD responds to approximately 1600 requests a year for body worn camera footage for court and for public records requests.

In the proposed contract extension, Axon will continue to provide unlimited data storage, new equipment, complete warranty on all hardware and integration with the Department's Computer Aided Dispatch to automatically tag calls for service with the corresponding video. Axon has greatly improved its technology related to video review to include multi-camera playback and audio transcription that will reduce staff resources to locate video and perform transcription for court and public records request.

Axon also supplies PPD with its Taser brand of less-lethal conducted electrical weapons (CEW). The CEWs are connected to the body worn cameras which are activated when the CEW is powered on for possible deployment. The newer version of the body worn cameras has the capability to automatically activate when a firearm is removed from its holster, which will ensure the body worn camera is activated during a critical incident.

Staff recommends that Council amend contract 30630 with Axon Enterprises, Inc. to extend the contract to December 1, 2026, at a cost not-to-exceed \$1,709,591, which includes a 10% contingency for any change orders. The proposed contract extension amounts to an average yearly cost of \$310,835 over five years, plus 10% contingency of \$155,417 to cover any necessary change orders.

The contract extension will include upgrades to the latest Axon cameras and docking stations; an additional upgrade to the latest cameras in two-and-a-half-years; a complete 5-year warranty for service and replacement; and 10GB of additional storage on Evidence.com per camera for digital media that is not produced by an Axon device. The additional storage will allow for storage and upload of video provided by members of the community during investigations.

In the near future, the Police Department will likely explore the possibility of replacing its current in-car camera system to one powered by Axon. This would make the collection of video evidence completely seamless, and Axon's in-car camera system offers the

same automatic recording capability as its body worn cameras when a TASER is activated or a firearm is drawn from a holster. Again, this is in an effort to greatly reduce human error associated with camera activation in critical incidents.

COUNCIL POLICY CONSIDERATION:

The proposed action is consistent with the City Council's goals and objectives to ensure public safety.

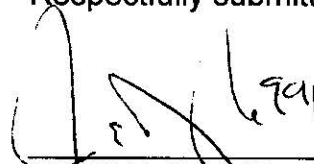
ENVIRONMENTAL ANALYSIS:

The contract is exempt from CEQA per section 15061 (b) (3), the General Rule. The General Rule can be applied when it can be seen with certainty that the activity will not have a significant effect on the environment. The proposed action will not result in any new development or physical changes.

FISCAL IMPACT:

The cost of this action will not exceed \$1,709,591, comprised of annual maintenance of \$310,835 over five years, plus 10% contingency of \$155,417 to cover change orders. Funding for this action will be addressed by the utilization of existing funds in the Pasadena Police Department's General Fund account 10133001-811400. There will be no indirect and support costs associated with this contract.

Respectfully submitted,



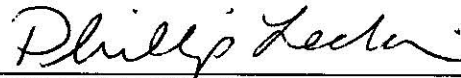
JOHN E. PEREZ
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