



PASADENA
TRANSIT

TVAIS Integrated Central Management System

FUNDING

- a. Fare collection system
- b. Data collection
 - i. Grant applications
 - ii. Regional funding allocation
 - iii. Regulatory reporting
 - iv. Audit compliance



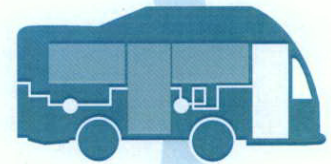
CITY STAFF

- a. Contract management
- b. Performance measures
- c. Schedule adherence
- d. Service development
- e. Bus Signal Priority



DISPATCH

- a. Safety and operations
- b. Supervision
- c. Emergency response
- d. Customer assistance
- e. Accidents and incidents



BUS

- a. ADA – Audio/Visual next stop notifications
- b. Safety – Onboard surveillance system
- c. Driver/Dispatch communication
- d. Maintenance - Live vehicle diagnostics



CUSTOMER

- a. Apps
- b. Phone and online
- c. Citizen Service Center responses and investigations
- d. Communication with passengers



BUS STOP (BusFinders)

- a. Transit arrival times
- b. Equitable access
- c. Bus stop guidelines
- d. Visitors to Pasadena