

Agenda Report

April 20, 2020

TO: Honorable Mayor and City Council
FROM: Department of Information Technology
SUBJECT: EXTENSION OF CONTRACT NO. 30,054 WITH TYLER TECHNOLOGIES, INC. TO FURNISH AND DELIVER AN ENTERPRISE LAND MANAGEMENT SYSTEM

RECOMMENDATION:

It is recommended that the City Council:

1. Find that the proposed action is exempt from the California Environmental Quality Act ("CEQA") pursuant to State CEQA Guidelines Section 15061(b)(3); and
2. Authorize the City Manager to amend Contract No. 30,054 with Tyler Technologies, Inc. to extend the performance term period of the contract to December 31, 2021.

BACKGROUND:

On July 27, 2015, City Council approved contract number 30,054 with Tyler Technologies, Inc. to furnish and deliver an enterprise Land Management System (LMS). This contract was awarded through a competitive selection process. The new enterprise system replaces the current Tidemark LMS, which is utilized by multiple departments, most notably, Planning and Community Development, Fire, and Public Works, to issue various permits, schedule inspections, track and update land and air parcel information, and manage code compliance complaints, citations, and follow-up activities.

On April 15, 2019, City Council authorized an extension of the performance term through April 30, 2020 to accommodate a one-year delay in the project schedule due to initial vendor availability, configuration of advanced functionality, review and collection of system requirements, and unexpected system errors that impacted the ability to begin testing.

Since that time, while significant progress has been made, there are still critical system configuration steps and data conversion routines that need to be completed that are delaying the launch of the new system. Staff is addressing these issues with the

vendor, and weekly updates are being provided to the project's Executive Sponsorship Committee, consisting of staff from the City Manager's Office, Planning and Community Development Department, and DoIT. In light of these circumstances, the current project completion timeline has shifted, and the replacement of the existing Tidemark LMS (Phase 1) is expected to occur this summer and online plan submission for customers (Phase 2) to occur by the end of 2020. Additional online permitting and inspection functions for the Fire, Public Health, and Public Works departments (Phase 3) will be completed by the end of 2021. Given this shift in the project completion timeline, an extension of the contract through the end of 2021 is required.

The City has one other active contract with Tyler Technologies, Inc., which was executed in April 2014 in the amount of \$3,434,400 for the Tyler Munis software application and implementation services for the financial, human resources and payroll systems. With the successful completion of phase two of the Enterprise Resource Planning (ERP) project in the Fall of last year, this contract is scheduled to be closed.

COUNCIL POLICY CONSIDERATION:

This action supports the City Council's three year goal to improve, maintain and enhance public facilities infrastructure; to provide a high quality of public service, which adds to the quality of life in the City and increases its attractiveness through more efficient management of resources.

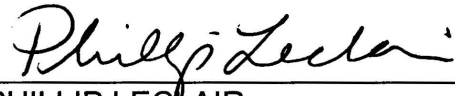
ENVIRONMENTAL ANALYSIS:

The proposed action is exempt from the CEQA per section 15061 (b) (3), the General Rule. The General Rule can be applied when it can be seen with certainty that the activity will not have a significant effect on the environment. The proposed action will not result in any new development or physical changes.

FISCAL IMPACT:

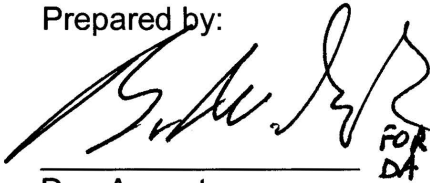
There is no fiscal impact anticipated as a result of this action.

Respectfully submitted,



PHILLIP LECLAIR
Chief Information Officer
Department of Information Technology

Prepared by:



Dan Augustyn
Management Analyst

Approved by:



STEVE MERMELL
City Manager