

2019 MAY 08 08:13AM

CITY CLERK

IMPLEMENTATION OF WATER RATE ADJUSTMENT

BILLING ADDRESS: 508 E ASHTABULA ST., PASADENA CA 91104

May 6, 2019

Dear Mr. Melmer,

I oppose any more rate increases to water rates until the entire Pasadena Water and Power Department was been evaluated to reduce costs in its operation. The cost of providing service should not be shouldered by frequent increases as it has been done. The more, we the residents save water the more expensive it gets.

We the residents do not get the full picture on costs in operation, but I would like to propose the same effort and expense the city did in the cost-of-service analysis based on a 5-year planning horizon, is done in considering adding a permanent and continuous fee to the new developemnts in the city.

The city should consider exploring more sources of revenue other than increasing water rates. I propose cutting expenses in PWP and impose developers with fees that would meet the necessary revenue requirement on a 20-year planning horizon.

Sincerely,



Beatriz Martinez

Jomsky, Mark

From: Hampton, Tyron
Sent: Thursday, April 18, 2019 8:44 PM
To: Jomsky, Mark
Cc: Bell, Cushon
Subject: Water rate increase

Mark

Could you please add this letter to the public record for water rating crease it is signed "angry in Pasadena"

It's anonymous but it should be added to The public record

Mr Mayor Tornek,

I am very very angry. I am mad as a hornet. I got a notice in the mail about you wanting to raise my water bill. I am very angry that you are making my water cost me more. I have worked all my life and have always paid all my bills on time. I am retired and I live on social security and you know that means I aint got no extra money to pay more for my water and I aint never asked nobody for no handout. Believe you me it is not easy living on social security. I am already paying more for my water and electric than is fair. Now you want to raise my rates to help pay for the free ride that others are getting on my dime?

The other day I was out having lunch and was sitting next to a bunch of your city workers. I could hear them laughing and carrying on something about customer jobs or customer driven and how they were saying that "we dont bill the customers for all the work we do" and how this has been going on for along time. Then one of the other fellas said something about "what about all those meters that we dont bill". Some one says what do you mean, and the first one says "yeah, theres a whole lot of meters that get free service". So if they don't pay for this who does?

So this is why you are raising my rates? Aint this like that embezzlement situation you had a few years back? Is somebody getting payola? Ive been fuming over this and I feel I need to let you know.

Dont you have a chief financial official who is looking over this? I think someone needs to get to the rock bottom of this. It is just wrong for you to do this to us old folk.

Signed

Angry in Pasadena

Mr Councilman Kennedy

Mr Councilman Hampton

Pasadena Star News

October 11, 2017

Mark Jomsky and other City Council Members:

I have followed the Water Restructuring and Redesign and Water Rate Adjustment issue from the very start. I attended all 3 meetings, which had a very low attendance from the public. I have asked plenty of questions about the Water agency and the many parts that make up any changes the public should have some understanding before being implemented.

What I still don't understand is why the Water Department staff has been slow and selective in answering my questions. Which all should belong into this process. All you need to do is read my questions and the responses in my emails and my constant need to have another answer to the original question. Some of those responses given usually garnered me to ask another question of something I wasn't looking for. Some of those question still haven't been answered.

This process was so unresponsive that I believed that the water agency was stalling me and figured I would go away. Because I felt this way I called the City Attorney's office and asked if I could file a "Freedom of Information Request" for more information I wasn't getting. The answer was yes I could and I did make the request but till this day haven't heard a thing except that my request was filed.

My problem with this whole process is that there hasn't been any alternative plans proposed for a comparison. So much information about the Water Department wasn't brought out in any of the presentations. I've learned more about the Water Department than I wanted to know. What I still would like to know is more about all the cost structures that pertain to why we need a change now? Has the present system been mismanaged while we have been going through the drought? Very little has been talked about all the constant development going on in the city. The public is wondering whether our water for this growth is assured without constant rate hikes?

The new buildings have upper levels of housing but the ground floors still represent the landscape grasses we are trying to get rid of. Our leadership seems to think the water sources are endless.

I believe more education on this proposal needs more public impute before considering implementing. Why the hurry to recup costs at the expense of the SFR who will pay the up front new distribution & customers charges with this proposal. There are almost 31,000 SFR meters. A figure not mentioned in any presentations. Something I asked for and still wondering when I'll get all I asked for. This charge should make the Water Department whole in no time but then we the public have no idea of debt owed or cost plans for the future. We don't know what MWD charges for water delivery? We don't know what water allotments we get from MWD? We don't know how much of the allotment we use? We have no idea of the water balance of the

Raymond Basin water and those we share that water with? We don't know the quality of the water that is blended? We do know that the basin did have a problem with chemical compounds such as Perchlorate impacting the thyroid gland function. Does this problem still exist?

We talk a good talk about water conservation but we continued to use a 3 day watering schedule this year when we could have used a 2 day schedule if we were serious about saving water. I think we just needed the revenue that the water use, brought back to the City, more than saving water.

I ask that we wait and really have a complete understanding of this proposal and get it right so that it will serve the community well into the future in an uncertain water future.

Thanks for giving me a chance to have an Opinion on this matter.

Richard Luczyski

A handwritten signature in black ink, appearing to read "Richard Luczyski", written in a cursive style.



richard luczyski <rluczyski@gmail.com>

Further Responses to Water Rate Questions

2 messages

Thomas, Shari <sthomas@cityofpasadena.net>
To: richard luczyski <rluczyski@gmail.com>

Mon, Oct 9, 2017 at 7:05 PM

Good evening, Richard,

I have attached responses to your questions from Thursday, 10/5/17. With regard to your further questions on Friday, 10/6 and Sunday, 10/8, staff is preparing some additional information, but it seems to me that we may all be better served if we set up some time for a face-to-face discussion. The emailed questions and responses are not a very efficient way to communicate complex information.

Please let me know if you are interested in setting up such a meeting.

Thanks,

Shari

Shari M Thomas

Assistant General Manager

Pasadena Water and Power

[626-744-4515](tel:626-744-4515)

sthomas@cityofpasadena.net

 Luczynski Response #3 .pdf
193K

richard luczynski <rluczynski@gmail.com>
To: "Thomas, Shari" <sthomas@cityofpasadena.net>

Tue, Oct 10, 2017 at 11:44 AM

Shari, I enjoy having you answer my questions because every time you do instead of giving me the exact answer you give me reason to ask another question.

Response to the 166 meters. My new question would be. I'm sure that a work orders would have been necessary to change out any meter. Some one must have inventory control to make sure you have replacement? It maybe time to get some help to impute the information so that when asked you would have the answer.

The other question was in re-guards to other peoples questions on the City web site. What my point was on saying I see some Contradictory information was: I haven't seen the (B) meters numbers of your original Flyer sent out to city water users. They pay more under the old system but I don't no how they fit in under the proposed system. So the sentence I was using was "Yes all of our customers will be impacted by the proposed water rate redesign and rate adjustment."

Your response leaves me wondering is it yes or no and maybe?

Total meters: Now another twist comes into play. Even more questions can be asked about 749 meters. Are they active or not? What meter sizes are active or inactive of these numbers. I would think that there will still be a charge on these meters whether active or not? They I presume are still connected to the system? So are these vacant homes and business property the ones that haven't used water in 6 months? They still must be paying the charges that everyone else is paying even though not using water?

Lastly :Home Energy Report: maybe I found out that MWD charges about \$990. an acre/ft. for water for the 110 acre/ft. delivered to the city? So now please tell me how much the program cost the city to administer?

Some time ago I asked my City Council person to set up a meeting with the water department. I heard nothing back from my City Council person but I'm not blaming them. I figured they passed the information along but like answering my questions, it took along time to start and everyone was busy. Now I know more than I ever would have known about our water system, not by just going to a single meeting to listen, but by not having the attention of the Water Department to answer questions in a timely manner, which made me wonder what else should the public know why a system that has worked for many years need the change that was Purposed? The citizens have conserved water and changed how they use water. But nothing gets mentioned about the continued development of the city with no public concern or comments about where this ever decreasing water supply was coming from. We are not the only city being developed but the water for all comes from the same place and we all will be sharing a decreasing supply in the future at a much greater cost. This restructuring exercise is just the first element for increased water bills. Tell us it isn't so? It will happen real soon because PWP doesn't think about conservation, because this year we went back to 3 days of watering instead of asking for just 2 days. If we did, tell me how much water we would have saved?

Instead of a meeting with just me. I think the Water Department needs to come back and put us all back into school and give a better rendering of why you're giving us a present view, while

you're thinking into the future , knowing that you're conning us now,and not giving us another alternative view to ponder to the fix.

Richard

[Quoted text hidden]



richard luczynski <rluczynski@gmail.com>

Pasadena Public Records Request - Receipt

1 message

CityWeb-Server@cityofpasadena.net <CityWeb-Server@cityofpasadena.net>
To: rluczynski@gmail.com

Fri, Sep 29, 2017 at 10:11 AM

Thank you for your public records request to the City of Pasadena. The city will promptly research your request and contact you should there be any questions. Documents will be prepared and delivered by each department via the mode requested (PICKUP).

Your public records request number is: 0008281
Please refer to this number if contacting the city regarding this request.



richard luczynski <rluczynski@gmail.com>

On behalf of Gurcharan Bawa, General Manager, Pasadena Water and Power

11 messages

Thomas, Shari <sthomas@cityofpasadena.net> Fri, Sep 29, 2017 at 6:33 PM
To: "rluczynski@gmail.com" <rluczynski@gmail.com>
Cc: "Bawa, Gurcharan" <gbawa@cityofpasadena.net>, "McAustin, Margaret" <mmcaustin@cityofpasadena.net>, "Thomas, Shari" <sthomas@cityofpasadena.net>, "Campbell, Eric" <ecampbell@cityofpasadena.net>

Dear Mr. Luczynski,

I apologize for the inconvenience caused by the continuance of the Public Hearing for the water rates. I have attached a document in response to the questions and comments you provided after the community meetings that were held to discuss the water rates. I regret that the response has been delayed.

We would be happy to meet with you after you have had a chance to review the response.

Sincerely,

Gurcharan Bawa

General Manager

Pasadena Water and Power

626-744-7598

From: richard luczynski [<mailto:rluczynski@gmail.com>]

Sent: Thursday, August 31, 2017 9:44 AM

To: McAustin, Margaret

Cc: Kennedy, John; Masuda, Gene; Gordo, Victor; Madison, Steve; Hampton, Tyron; Wilson, Andy; Campbell, Eric
Subject: Re: Tonights water meeting

Margaret, There are only 3 meeting scheduled on this issue before it goes to City Council for a hearing. Eric already said that he would get some of the information back to me before the second meeting. I'm not asking for much but I would like something. Why ask questions if no one wants to answer them. If you're going to have a presentation be responsible to know more information on simple questions being asked.

I'm not bullying anyone I just want to be acknowledge with the questions that I do ask. With low turnouts at most city meetings I'm wondering is anybody else asking questions? Every question I ask does relate to our water issue. So I don't understand what you think is a reasonable question. I will attend the next meeting as well and hope I don't have to continue asking the same questions. You want the public involved and then when we ask questions you shut us down.

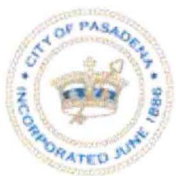
Richard

On Thu, Aug 31, 2017 at 8:19 AM, McAustin, Margaret <mmcaustin@cityofpasadena.net> wrote:

Richard,

You are highly engaged in the water issues, and many other issues in the city, but I want to remind you that it is not appropriate for you to bully staff. All reasonable questions are answered in good time, although city staff work for our residents, they do not work solely for you. All reasonable questions will be answered as time allows.

Margaret



Councilmember Margaret McAustin

City of Pasadena, District 2

mmcaustin@cityofpasadena.net

From: richard luczynski <rluczynski@gmail.com>

Date: Wednesday, August 30, 2017 at 8:26 PM

To: "Campbell, Eric" <ecampbell@cityofpasadena.net>

Cc: Gene Masuda <gmasuda@cityofpasadena.net>, Victor Gordo <vgordo@cityofpasadena.net>, Margaret McAustin <mmcaustin@cityofpasadena.net>, Andy Wilson <awilson@cityofpasadena.net>, Tyron Hampton <thampton@cityofpasadena.net>, John Kennedy <JohnJKennedy@cityofpasadena.net>, Steve Madison <smadison@cityofpasadena.net>

Subject: Re: Tonights water meeting

Eric, You have been silent today and my questions will keep coming until the next meeting as well as to the City council members who will need to have this feed back. On table 2 of the back page. There is the other meter sizes but they don't show the amount of water each is using now or what is proposed. Don't you think PWP should give us the full picture of what is being proposed. The public is in the dark as the meetings have shown. This issue is bigger than just changing water rates to the public. Maybe the entire water budget needs explanation along with this proposed rate change. Just reading paragraphs C and D indicates more problems with what is proposed. I think the next meeting has to drill down into the real problems. I think that problem might be under development of our water resources to fulfill the wishes of developers to keep building and continue to charge the fools to pay more and promise the officials more jobs and diminish the quality of life for our citizens.

The Hand out, page three states water demand lowest since 1952. Can you show us how this is possible when the reason really is a drought and most cut back on there water use. It would be nice to see what has been used so far this year to date.

Richard

On Wed, Aug 30, 2017 at 1:43 PM, richard luczynski <rluczynski@gmail.com> wrote:

Eric, I would still like answers to those previous questions I have asked especially the number of each meter size used in the city and how many of each have been installed say in the last 6 months?

Since this issue is going to the city council for approval and council members don't stay long enough to hear questions from the public, other than Gene Masuda. I thought they needed a wake up call on a very important issue for the citizens of Pasadena. I do believe they need to attend these kinds of meetings to hear from the public they serve.

On Wed, Aug 30, 2017 at 11:35 AM, richard luczynski <rluczynski@gmail.com> wrote:

Eric, Another meeting, small turn out like the last meeting but lot of questions and problem from citizens using the water system.

I've looked over your handout and more questions arise for me. I would like to know why there weren't examples of greater meter size, 2"-10" calculations such as those on pg.16-18. You showed 18, 50, and 110 HCF examples. I would like to see the greater meter size numbers to see how they relate to the costs per unit. When I think of my water bill I

take the total water bill divide by the units I've used and then divide again by 2 to see what I'm using and cost each month. The examples you used on those 3 examples pg.16-18 give Total Water Service numbers. That number divided by units used tells me what the real cost is per unit. So using 18units cost me \$4.50 currently and under the proposed system each unit cost \$4.60. By my calculations that would be \$1.80 increase with acceptable rounding number of 4.597 up to 4.60. Your number was \$1.70 or a 2.1% increase, my calculation is \$1.80 or a 2.2 % increase. Looking to the 110 HCF water chart, which is 6 times the water used by the 18 HCF person. The cost only rises by .36/Unit above the person who uses 6 times less water. We need to establish a realistic amount of units a household needs to survive for residential uses. Those that have been in the community using the 3/4 meter which provides both

interior and exterior use. Where has the 40gals/day number coming from that I heard last night? Also in your chart pg. 3. The last column 2016. I believe we were in a drought and were asked to conserve water and I believe we cut back by 25%. At a time when we were building out the city everywhere. Lets put those 25% of water saved back into that column before you tell me that this greater population is using less water. If that is so then publish all the records of purchase water from all sources back to 1952 and also show how much water has been taken from the Raymond Basin since that time. I also looked at that chart and wonder what Water Production really means? Is that only purchased water or ground water and purchased water? The chart seems to be in balance when the population is about 110,000. There are many years above that line of 110,000 population where water use is greater. There are many ups and downs in the chart and someone needs to look at the city in those years to see what was happening with water uses. Today we have changed most households watering habits but in the process we have lost a lot of landscaping, with trees taking a beating by both drought and the ability of developers to cut trees to make their projects pencil out for their investors. I will write some more as I continue to see more of this proposal.

Richard

On Tue, Aug 29, 2017 at 2:34 PM, Campbell, Eric <ecampbell@cityofpasadena.net> wrote:

Hi Richard,

Thank you for the additional questions, all of these are helpful in how I can modify my presentation tonight.

Regards,

Eric

Eric Campbell

Manager of Planning & Analysis

Pasadena Water and Power

Office: 626-744-7046

Cell: 661-755-5446

ecampbell@cityofpasadena.net



PASADENA
Water & Power

From: richard luczynski [mailto:rluczynski@gmail.com]

Sent: Tuesday, August 29, 2017 2:15 PM

To: Campbell, Eric

Subject: Re: Tonights water meeting

Eric, Another question that maybe was asked in the first meeting. Could you give a break down of all the meter sizes given in your chart. Which customers have which meter size. I assume greater sizes equals greater water users. Just how many greater size meters have been installed in the last 2 years and how many 5/8 or 3/4 meters have been installed?

Maybe a little more explanation on this proposed new structure base on how much water used by customers and the different purposes they use the water in the homes and other places of use.

Are we trying to restrict all water uses with this new structure by giving people less choice for use on there water allocation?Where were we on water use in the past before having a different structures.

Show some studies on how people in this city have used their water allocation and why the restructure is needed. To me it seems a math problem the city is using to maxima their problem with all the development that is being allowed for the benefit of outside developers, who see a sugar daddy here in Pasadena. See you tonight.

Richard

On Tue, Aug 29, 2017 at 12:59 PM, Campbell, Eric <ecampbell@cityofpasadena.net> wrote:

Hi Richard,

Thank you for sending me your questions, I will work on a full response and get it out to you later this afternoon and bring a copy with me to give you tonight.

Regards,

Eric

From: richard luczynski [mailto:rluczynski@gmail.com]
Sent: Tuesday, August 29, 2017 12:44 PM
To: Campbell, Eric
Subject: Tonights water meeting

Eric, I had conversation with you at the Eaton Canyon meeting and did ask a few questions. I have a few more today to ask before tonights meeting.

First: Why is this re-arrangement of water pricing really necessary and how is it shared fairly with Long time home owners, new development, commercial users such as Hotels, Hospitals, Educational Institutions? Big water users as well as parks and golf courses and a convention center etc. Most of the water is being used by outside participants coming and working and visiting. I would like to know how PWP calculates the amount used by big water users as it reflex on the total water use in the city.

I would also like to see a water use chart on new development. Both interior as well as exterior uses. We are allowing a new building to have more water use for exterior watering than what the property had for both exterior and interior uses. The best way to show it isn't so, is to let someone from the public choose the building fully occupied and show the water use, to the water use before the building was built.

I will listen to what others think about water use but I do see that the city is building out a future problem that maybe won't be solved. If Global warming is coming or it's here what calculations are going into your planning on this project?

Lastly what is the daily use of interior water use per people and the exterior uses per day? It might also be nice to mention what MWD water cost the city historically as well as the present cost.

Richard

 **Richard Luczynski Responses.docx**
49K

richard luczynski <rluczynski@gmail.com>
To: "Thomas, Shari" <sthomas@cityofpasadena.net>

Sun, Oct 1, 2017 at 12:00 PM

Thomas, You have made a good start with Question 1, but it needs to be refined a bit, as my question did ask about the new meters installed and the sizes. You gave the number of 166 but not the sizes installed? To get a better idea on the math to the new system, better information is needed. The chart needs the improvement of what was given with the City mail out.(The blue sheet) That chart gave two areas for meters. One for the city and the other for those provided water outside the city. The A and B proposed chart. I'm just trying to follow where the water is going. I'll continue to respond to your answers as I read them.

I'm not sure if another question that was asked to Mr. Bawa about allotments from MWD over a number of years. Acre feet allotted and what was used of the allotment. The 2016 water demand chart. Maybe another chart is needed to show us when we started any conservation projects and what constitutes the service area population?

Richard

[Quoted text hidden]

richard luczynski <rluczynski@gmail.com>
To: "Thomas, Shari" <sthomas@cityofpasadena.net>

Sun, Oct 1, 2017 at 2:50 PM

Shari, Sorry for using your last name in my email. I thought someone's first name was Thomas who I was corresponding with.

My question 7: If the current allocation was able to conserve a large amount of our water use in 2016, then why do you consider the current block allocation, does not consider efficient indoor/outdoor use and is not designed to encourage conservation? The new system punishes the majority by charging up front charges even if we don't use what is allocated for our meter size. What I still don't understand is if the new system will provide a certain amount of water for each meter size then why is the recommended water block allocation chart not using meter size and changing to the subgroup of small,medium,large and extra large? I do have the chart you sent for question one's response and the commercial users infiltrate every meter size. My question re guarding the commercial users is what is the total amount of water that the commercial users use,as a percent as well as the acre ft of water? There must be some idea of water uses for all the people coming into town for all the many venues we provide. Is that amount of water, that is a business expense for commercial users providing any subsidies that make water rates higher for the single family users? I hope this makes sense to you because I believe the smaller meter sizes SFR provide the lion share of what Pasadena is. Not the Pasadena a small group of people wants it to become. I will follow up again as I see further need for information. I would also like to know what the Water department plans to do to still inform residents on this issue? Some how the ball got dropped even at the Sept.25th meeting where few attended and no announcement was made early to say that the Water Rate

Restructuring hearing was put off until OCT.16th, no reason was given.

Richard

[Quoted text hidden]

Thomas, Shari <sthomas@cityofpasadena.net>
To: richard luczyski <rluczyski@gmail.com>

Mon, Oct 2, 2017 at 7:07 PM

Hi Richard,

Thank you for the follow up. We were a little short-handed in the office today, but hope to get a bit more information to you over the next couple of days. Many thanks for your patience.

Shari

Shari M Thomas

Assistant General Manager

Pasadena Water and Power

626-744-4515

sthomas@cityofpasadena.net

From: richard luczyski [mailto:rluczyski@gmail.com]

Sent: Sunday, October 01, 2017 2:50 PM

To: Thomas, Shari <sthomas@cityofpasadena.net>

Subject: Re: On behalf of Gurcharan Bawa, General Manager, Pasadena Water and Power

[Quoted text hidden]

richard luczyski <rluczyski@gmail.com>
To: "Thomas, Shari" <sthomas@cityofpasadena.net>

Mon, Oct 2, 2017 at 7:51 PM

Shari, I'm surprised that anyone wants to work today with what happened in Las Vegas. I had a dental appointment today and found out that my dentist was at that concert. He was one of the lucky ones. When the shooting started he happen to be in the mens room.His companions were also lucky because they found cover up near the stage. I'll have a few more questions and

comment to make but I'll wait till tomorrow.

Richard

[Quoted text hidden]

Thomas, Shari <sthomas@cityofpasadena.net>
To: richard luczynski <rluczynski@gmail.com>

Mon, Oct 2, 2017 at 7:59 PM

Thank you, Richard. It was a tough day for everyone – almost everyone either knew someone who was there, or somehow had a connection. Such good news about your dentist and his friends, but such a tragedy for so many. It certainly adds perspective to what is important...

Shari

From: richard luczynski [mailto:rluczynski@gmail.com]

Sent: Monday, October 2, 2017 7:52 PM

[Quoted text hidden]

[Quoted text hidden]

richard luczynski <rluczynski@gmail.com>
To: "Thomas, Shari" <sthomas@cityofpasadena.net>

Tue, Oct 3, 2017 at 12:01 PM

Shari, New day today so time to get back to the issue at hand. My question 3 needs clarification with your answer to the question. When and how did the 40 gal/person get determined? Was it during the same time in early 2016 when other calculations were made? Your answer mentioned a sentence about Block 1, "allocations may not be sufficient to meet all indoor needs but is based on Cost of Service, Local Water Supply and another unknown the conservation efforts made by Pasadena Water Customers". That I assume is without any water restrictions? Your last paragraph to that answer assumes that SFR use 50% more water than MFR. How is this information backed up? MFR also have exterior water needs. How is this factored into the number each person uses per day? Also all MFR buildings are not always completely rented. So when you calculate total use for the building and use a number that includes all units the water use number will go down per person. So until we can find a building completely rented along with exterior use, (pools and landscape) we really won't know the real amount used per person. Besides there is only one meter for the building I assume that supplies water for both Interior and Exterior uses?

Lastly: More information is needed for the amount of water each Block 1 meter size will be given and the cost for each billing unit in Block 1. I don't have complete understanding as to whether all Block 1 water will be charged the same rate for all meter sizes for the water PWP determines they need for basic indoor health and sanitation purposes before entering the Block 2 rate and allotment?

Question 4: Is the growing service territory population using only Pasadena water for their entire water needs or are they getting supplemental water for other needs? Such as Golf Courses as an example. If this is so then are we using that territory population in the total population of Pasadena for water use and demand when those areas get additional water from other sources?

Enough for today: My questions seem endless on this subject and maybe a short newspaper article would get more people involved and more discussion before this change is made? What is being done now to continue informing the citizens on this issue? Everything has stopped and for what reason our we being given?

Richard

[Quoted text hidden]

Thomas, Shari <sthomas@cityofpasadena.net>
To: richard luczynski <rluczynski@gmail.com>
Cc: "Campbell, Eric" <ecampbell@cityofpasadena.net>

Thu, Oct 5, 2017 at 2:20 PM

Good afternoon, Richard,

I have attached responses to your additional questions. Thank you again for your continued interest in matters related to the water rates and rate restructuring.

I have copied Eric Campbell, PWP's Manager of Financial Planning and Analysis, on this email response.

Best regards,

Shari

Shari M Thomas

Assistant General Manager

Pasadena Water and Power

626-744-4515

sthomas@cityofpasadena.net

From: richard luczyski [mailto:rluczyski@gmail.com]

Sent: Tuesday, October 03, 2017 12:01 PM

[Quoted text hidden]

[Quoted text hidden]

 **Luczyski Response v2 .pdf**
155K

richard luczyski <rluczyski@gmail.com>
To: "Thomas, Shari" <sthomas@cityofpasadena.net>

Thu, Oct 5, 2017 at 5:13 PM

Shari, I know you are trying hard to answer my question 1, but the answer is still awaiting the answer to the question. I'm asking for the meter sizes of those 166 meters.. The break down is fine but it's not the meter sizes for each class. So 142 were replacements but what sizes? The others likewise.

I was reading a question that someone asked : "Are my rates increasing because of the water rate redesign" Answer no with less increase. Next question down the page states answer of, Yes, all of our customers will be impacted by the proposed water rate redesign and rate adjustment. So which is it? yes or no. Pg 2 of 5

On question 4 you just answered to me. I was looking at two charts, I'm assuming that in the Customer group number chart the total number of meters is 37,959 in the other chart, on our question one from the past the total is 38,708, what happen to the other 749?

I'm not trying to read something into your information but these make for more questions. I think you need to do a redo on the whole issue and come up with a better simpler teaching moment. We all know water rates will rise because of greater water needs but one of the reasons for additional costs is because of increased development. I still have many questions just about a subject that was least talked about and that is everything that makes up the cost structure and how bond costs will be placed on our water bills. Another small question is where is the energy cost built into the water rates and how much each billing cycle?

Richard

[Quoted text hidden]

richard luczyski <rluczyski@gmail.com>
To: "Thomas, Shari" <sthomas@cityofpasadena.net>

Fri, Oct 6, 2017 at 4:28 PM

Shari, I'm back with a few questions and comments.

I'm having trouble matching your comments with your charts. (such as) you say that in 2008 groundwater available was 35%. your chart given indicates use of 31%. This would indicate that we bought more water from MWD to meet the needs in 2008. 70/30% Rather than the 60/40 also stated.

Question 4: Response, I believe your FY2016 meter count was 37,959 customers groups. Your

question 1 chart: Shows a different number of 38,708. Some where in the mix 696 meters either disappeared or were added. Which is the correct number? Why are you using 2008 data when you said you started this study in early 2016?

I'm still asking for the MWD allotment for the years you have given me in question 2 chart: I asked for more but will settle for those years.

Why the information given to me on Question 5 have you changed acre/ft. into billing units? Could you please make the conversion numbers for a better understanding. Also your last Paragraph in question 5 makes no sense and clarification could help.

Question 6: I'm aware of the existing Distribution and Customer charge but I don't understand all the metrics that make up those costs. I do understand that the system needs maintenance work but I don't believe there is a need for a duplication of services needed. I'm referring to the Home Water Report costs. We already get our PWP water bill and it comes along with our energy bill use, as well as trash and sewer. You are paying a service Co. to tell us how well we are doing with our water use but then we already know because the PWP bill gives us all the information from front and back of the bill. Please tell us how much this service costs rate payers because this expense must be what you are referring to in question 6, customer service charges? Also the call center is a shared expense with other city departments. I called the number.

Question 7: This is where the whole understanding of what you're trying to do brakes down. You still use the meters to register the flow of water into our homes and business. Now you want to create a diversion and call up a subgroup, called Small, Medium, and Large. Since the commercial users have every meter size in the city. I'm not understanding there allotments in this new system. Parking lots won't be using a lot of water and a small operation may never need to get into Block 2. The last paragraph of your response to my question 7 gets back to what I thought was my question. I'm confused with your answer. Also how do you blend water for block 2?

Question 8: There is another number value to the acre/ft. of water used in FY 2016, 23,687, (Q4)25,245,(Q2) 25,941 . Which is the real number? How can we believe any of the number you are giving us?

Question 9: What account does the water that is used for public parks, city golf courses, Rosebowl, convention center, parkways, etc get billed and how is it paid and is this water counted in the total water demand for the city? Are they considered a commercial account and is the commercial accounts increasing faster than any other water users. Now 33% of water use considering the number of meters is only 4013, using your chart to SFR at 30,968, your chart.

I have a few more questions but will wait till later.

Richard

[Quoted text hidden]

richard luczynski <rluczynski@gmail.com>
To: "Thomas, Shari" <sthomas@cityofpasadena.net>

Sun, Oct 8, 2017 at 2:05 PM

Shari, Finishing up your responses to the remaining questions I've asked so far:

Question 10: Was there any changes that were made on the review by the city manager and city council? If so then how will the public be informed before the next hearing? I also wonder after working on this issue for the past month plus. Was there any alternative studies done with the current restructure/rate plan? If so then why wasn't it reviewed and given to the public as another solution to Pasadena water needs and costs. If it wasn't considered then why not?

Question 11: So what are those "Cost of Service Principles" in setting the proposed price for this and all water blocks? We are using the same water system to deliver water to our water users needs except the pumps that move the ground water into the system. Maybe a city tour would help us understand our water delivery system? It would be nice to see the difference in the price of all costs for the groundwater supply and that which is delivered by MWD. If the price isn't considerable? Then I say, save the ground water, till the aquifer becomes the best safety value for city needs in case of emergencies or becomes adequately recharged. Do we really know just how much water can be used from our ground water supply? As I recall some of our wells had some contamination from Perchlorate, a Chemical compound that has a negative impact on the thyroid gland and that water needed to be blended to dilute the chemical compound. Is that still being done?

So if the MWD's water allotment is greater(still an unknown to rate payers) than what we use, then lets use more of what's we are allowed to use. This way we may pay more but we will also learn to conserve more and maybe have better control over run away development that is going on in the city currently.

Question12: I'm not sure I see the Calculation table in Question 11 that you are referring to? I do see a chart from question 4 showing Water service customer groups. One thing that caught my eye was the number of Commercial users meters at 5,120 for FY2016. I thought the number was from Question 1 chart you sent, the number of commercial meters was 4,013 quite a difference from the now number? I don't like your assumptions because they are not completely fact based. MFR customer base assumptions seem a little light on telling me what the total use of water for both, units that actually are rented and all common area water used for the building used divided by the number in the units to place a real number to the population of renters in the building. I guess the real calculation would be total water use divided by those in the building. Assuming all common areas as well. Less in the building for total water use will give a greater number per person. Is this what you mean by Average numbers units for determining Block size? Your answer is confusing to my way of thinking for simple math.

Question 13: Looking at your charts I don't see where all SFR customer groups will receive the same water allotments in Block 1. You are now changing the terms of the 30,968 SFR meters into yard size and then without care as to how they use their water in that block. But you have taken away those in Meter sizes 1" to 3" meter sizes, 73,312 billing units in Block 1 if they used all their present allotment numbers in the existing system. So now all the existing SFR group of 30,968 meters will get 8 billing units in block 1 and work their way through the other blocks. That's the way I see your charts and how you have boxed SFR into the new sub groups, small ,medium and large. This is another area that needs clarification. My math maybe off but my assumptions are not. You give greater emphasis in your charts to MFR even though there are only to this date a variable number between 4000 and 5000 as information you have given.

Question 14: Clarification to question: I wanted to know if other area water agencies in our service area, that provide water to their customers from their own sources, ever get help from Pasadena Water department as a supplemental sale of our water allotment to other water agencies. Do we sell our water to outside areas? I also asked an earlier question about the A and B notation concerning meters outside our city. With B rates as those outside the city. I want to know how many meters were in this group and meter sizes and how the new proposed system brings them into what is proposed. This information I'm speaking of, was in the Blue flyer that was sent out by the city.:Notice Of Public Hearing to Receive Public Comment Regarding The Water Rate Structure Redesign And Water Rate Adjustments. Page two chart.

All for now in hopes to have all responses answered before next hearing so that I can send all comments to the City Clerks office as well to all other interested parties.

Richard

[Quoted text hidden]

Sept. 21, 2017

CITY CLERK

17 OCT 09 08:39AM

Mark Jomsky and other City Council members,

I received a city mailer concerning the upcoming public hearings on the water rate structure redesign and water adjustments. I decided that I would attend and listen to the presentation. I was surprised to see a very low attendance of about 10 citizens as well as a greater number of PWP presenters. I did listen and I did ask questions and did intend to receive written answers as promised from the email I received from one of the presenters. I didn't receive an answer and until this day still haven't received an answer to those questions. So I came to the next meeting and heard the presentation again and asked more questions still not getting the answers to those I first asked. Again a very low turnout of citizens.

Still waiting for a response to my questions I decided to go to the 3rd meeting. Again a very low turn out. I listen to the same presentation, more questions were asked by those in attendance, with some answers as well as hopes for those to attend the city council meeting Sept.25th. maybe to ask again and wait for an answer that might not come? Most of the conversation of the three meetings were about the meter sizes, except for those beyond 2 inches. Or the larger water users. Not one person asked a question about the larger size meters except for me and I'm still wondering why those users were not in attendance?

I do believe that the public agrees that all the new construction is the results of this effort to restructure our water rates. Since our water company, PWP has been in business for over 100 years. Did they plan for droughts, runaway development, climate change, population growth, reduction of ground-water in the Raymond Basin, water purchase increases and allotments from MWD? My feeling is that the Distribution and Customer charge is the real increase to the small users of water. We will pay an ever increase in our water bills while allowing big water consumers to use more without showing any conservation efforts and some of those users will deduct those costs as a price of doing business.

I believe this issue needs to be reviewed again by the sleeping public before they wake up and wonder what happened. If we are having problems now, then what new demands are forecasted for continued development of Hotels and office buildings. What is the water demand for our Parks, Trees and green spaces? How much will the commercial users need?

Please read my emails just to see that I was not trying to Bully your employees as I tried to get answers to my questions and tried to understand the water demands for the entire city uses. This presentation given, didn't come close to helping me see the need for a restructure with increased rates for 3 years and then the big shoe will drop when borrowing happens for the bond issues. This has happen to me in another jurisdiction in Calif. Where I have property.

I have probably another 100 questions to ask about water use and I'm sure others do as well. So let's not hurry this issue to a vote. Why was there such a low turnout for an issue that impacts everyone in Pasadena. Could it be that these meetings were prime time for summer vacations as well as getting kids ready for back to school? Let's make sure the citizens of Pasadena fully understand this issue before the vote.

Thanks for giving me the time to address this issue even though there is much I haven't said but the wish that employee of the city do work and should respond to the citizens who help keep them employed.

Richard Luczyski



richard luczyski <rluczyski@gmail.com>

CITY CLERK

17 OCT 09 08:39AM

Water issue

347250.jpg

richard luczyski <rluczyski@gmail.com>
To: Gurcharan Bawa <gbawa@cityofpasadena.net>

Fri, Sep 1, 2017 at 11:38 AM

Mr. Bawa, It was nice talking with you the other evening at the central library meeting. My questions submitted by email must have upset the organization when I sent a copy of my emails to city council members as well as Eric Cambell who I thought would answer my questions as his return emails to me suggested he would do. I'm sorry for any misunderstanding but I only wanted answers to my questions and because there has been low turn outs at these meetings I wanted to make sure that the city council was aware that people were concerned. I don't believe there was a sign in sheet that the public used to sign in at the meeting. My questioning was to determine a few empty information holes not considered or shown in the handout information. Just partial information given.

I also read a story in yesterdays LA Times Editorial section that caught my eye about decline water use during the drought in 2015 also produced energy savings, more in the summer of 2015 than all the energy efficiency programs offered by every utility in the state, combined. So I do wonder why we spend a lot of money with the companies telling us what we already know from our Utility, that has been around for over a 100 years.

I do plan to attend the next meeting on the 5th. and do hope more will show and ask questions and someone will maybe answer a few of those I asked before the meeting.

Thank You
Richard

Bawa, Gurcharan <gbawa@cityofpasadena.net>
To: richard luczyski <rluczyski@gmail.com>

Fri, Sep 1, 2017 at 1:16 PM

Dear Mr. Luczyski,

It was indeed very nice talking to you last Tuesday evening.

We always welcome questions and suggestions directly to the staff and/or through the City Council. That is how we get to know our community's concerns and it provides us an opportunity to clarify our position and improve ourselves. There is no reason for the staff to be upset if you reach out to the City Council although we prefer to resolve issues at the staff level.

I will find out the details of your message in reference to Eric Campbell on Tuesday and get back to you. (we are closed today through Monday)

Have a great Labor Day.

Sincerely,

Gurcharan Bawa
Pasadena Water and Power
626-744-7598

Sent from mobile phone. Please pardon any typos.

[Quoted text hidden]

richard luczyski <rluczyski@gmail.com>

Fri, Sep 1, 2017 at 3:16 PM

To: "Bawa, Gurcharan" <gbawa@cityofpasadena.net>

Mr. Bawa, Thank you for getting back to me today with encouraging words that my effort to better understand this issue does require additional information that I've asked for from your staff who did indicate with the return emails he sent me that he would get back to me before the second meeting that I attended. I've been to many city meetings and hearings and feel that the City Council doesn't pay enough attention to the views of its citizens. Maybe that's why council member don't attend meetings like yours which impact the whole city. Maybe this issue should have been scheduled at a different time for public impute. Summer vacations are also important to the citizens. If they can't make meetings they can surely send in an email asking questions. I find that talking to my neighbors, most never heard about the issue even though a notice was sent to their household. You can't make them read and respond to the notice but when low attendance at meetings occurs

then something else is happening? Maybe the next meeting will have a better presentation and fill in the voids of why we really need this adjustment at this time.

Thanks again for listening to me.

Richard

[Quoted text hidden]

The second rate action is to make adjustments to the existing rate structure. The increase to the Distribution & Customer Charge (“D&C”), the increases to the Purchased Water Adjustment Charge (“PWAC”) to pass through increases from the Metropolitan Water District (“MWD”) and the reduction to the Capital Improvement Charge (“CIC”) will result in bill increases for all customers, some of which may be partially offset by the impacts of the rate redesign.

Question: The Meter Sizes table previously provided shows a total of 38,708 and the Water Services By Customer Group table provided in the last correspondence shows a total of 37,959 in FY 2016. Why is there a difference?

Meter Sizes table from first response:

Meter Size	Residential Single Family	Residential Multi-Family	Commercial	Total	% of Total
5/8"	581	61	115	757	2.0%
3/4"	18,526	1,391	1,141	21,058	54.4%
1"	10,240	1,100	1,026	12,366	31.9%
1 1/2"	1,260	493	499	2,252	5.8%
2"	357	530	825	1,712	4.4%
3"	4	83	162	249	0.6%
4"	-	48	156	204	0.5%
6"	-	21	63	84	0.2%
8"	-	-	22	22	0.1%
10"	-	-	4	4	0.0%
Total	30,968	3,727	4,013	38,708	100.0%

Count of Water Services By Customer Group table from second response:

Customer Group	FY2016	FY2015	FY2014	FY2013	FY2012
Single Family Residence	29,208	29,253	29,265	29,387	29,340
Multi-Family Residence	3,631	3,625	3,629	3,593	3,584
Commercial	5,120	5,094	5,080	4,954	4,967
Total	37,959	37,972	37,974	37,934	37,891

PWP Response: The first table shows all meter connections, whether the account is active or not. The data in the second table is prepared for PWP’s Annual Report. For that report, only those meters that were active for at least six months of the fiscal year are counted. Such differences are accounted for when the water allocations are designed.

Question: Are debt service costs built into the water rates? Are energy costs built into the water rates?

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Question: Are debt service costs built into the water rates? Are energy costs built into the water rates?

Responses to Mr. Richard Luczyski's Questions:

Question #1: Please provide the number of customers with each meter size used in the city. How many of each meter size have been installed in the last 6 months?

PWP Response: The current count of meters by size is shown in the table below:

Meter Size	Residential Single Family	Residential Multi-Family	Commercial	Total	% of Total
5/8"	581	61	115	757	2.0%
3/4"	18,526	1,391	1,141	21,058	54.4%
1"	10,240	1,100	1,026	12,366	31.9%
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8"	-	-	22	22	0.1%
10"	-	-	4	4	0.0%
Total	30,968	3,727	4,013	38,708	100.0%

One hundred sixty-six (166) new meters were installed during the last six months of the fiscal year ended June 30, 2017.

Question #2: Please provide examples of the impacts of the water rates changes on customers with larger meters, including calculations for meter sizes from 2"-10" similar to those on pg. 16-18.

PWP Response: The information presented at community meetings is generally focused on the residential community that is served mostly with meter sizes ranging from 5/8" – 2". Please find additional information about the bill impacts on all meter sizes at www.PWPWeb.com/WaterRates.

Question #3: There should be a realistic number of billing units for each household for residential uses. Where does the 40gals/day number come from that was referenced at the community meetings?

PWP Response: The calculation of 40 gallons per person per day establishes the amount of water in Block 1, which is intended primarily to meet basic indoor use requirements. This calculation also ensures that all customers will be allocated an equitable amount of the lowest cost water. Although the water allocated to Block 1 may not be sufficient to meet all indoor needs, it is an allocation based on cost-of-service, local water supply and the conservation efforts made by Pasadena water customers.

PWP Response: Debt service expenses are recovered through both the D&C Charge and the CIC Charge. About 15% of debt service is part of the Distribution and Customer cost of service for operational expenses, and about 85% of debt service is recovered as part of the CIC formula for investment in current and future capital infrastructure improvements.

Electric expenses are associated with pumping, boosting, and water treatment, and are part of the Commodity cost of service, recovered through the Commodity Charge.

Question: PWP uses a third party service to publish the “Home Water Report” mailer with details on utilities usage but usage details are already provided on the bi-monthly billing statement. Please explain what value is added with the “Home Water Report.”

PWP Response: The “Home Water Report” (WaterSmart program) was launched in 2016 and has assisted residents with detecting leaks, providing water efficiency tools, savings opportunities, rebate programs, and more. It is one of several conservation programs which PWP has implemented to help reach State-mandated conservation goals. To date, about 110 acre-feet of water savings are attributed to the program, reducing purchased water costs from MWD by approximately \$100,000.



PASADENA
Water & Power
SUSTAINING THE COMMUNITY SINCE 1887

WaterSmart Program
100 N. Garfield Avenue
P.O. Box 7115
Pasadena, CA 91109-9866

YOUR HOME WATER REPORT

THIS IS AN INFORMATIONAL REPORT AND NOT A BILL.

SERVICE ADDRESS: 942 N CHESTER AVE
ACCOUNT NUMBER: 25973-9



GO PAPERLESS. SEE ALL INFO & PRODUCTS AT:
[pwpweb.com/watersmart](http://www.pwpweb.com/watersmart)

A 0047 32356 V003 000021065 00042129

Richard Luczynski
942 N. Chester Ave.
Pasadena, CA 91104-2941

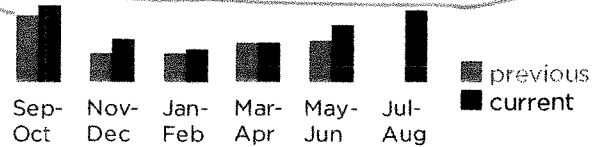


*I guess I did my part
last year, 50%*



Your use compared to last year

You are using **52% more** water than you did in the previous twelve-month period.



Seasonal irrigation tune-up

Remember to look for:

- Shrubs or fences blocking your sprinkler heads
- Broken or clogged sprinkler heads
- Sprinklers spraying sidewalks or not popping up
- Punctured hoses or leaky valves

Interested in learning more? Sign up for a workshop: www.pwpweb.com/workshops.

626.744.7311 water@cityofpasadena.net

Your WaterScore

JUN 6 TO AUG 4, 2017



Nice work, WaterSaver.
Continue to use water wisely.

Gallons Per Day (GPD)
24 HCF = 299 GPD



Your water use is compared to homes in Pasadena with 3 occupants and a similar yard size.

Now that my yard died I'm bringing it back because we have more water

Your personalized plan

Selected based on your household characteristics, yard size, and historical water use.

Log on to update your profile

Save money and protect your home with the following actions:



Install a greywater system

Greywater systems reuse water from showers and clothes washers.



Compost at home

Compost your vegetable scraps, eggshells, and coffee grounds.



Use your hose efficiently

Don't water if it's hot or windy, use a timer and keep water off of pavement.

Log on

Get your full list of recommended actions, and see:

- Where you're using the most
- Your progress over time
- Efficient products for purchase

PWPweb.com/watersmart

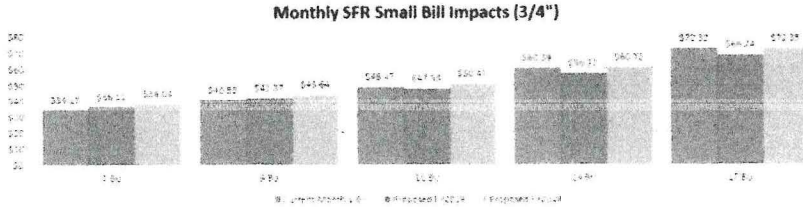
Account Number: 25973-9

Zip Code: 91104

A free service offered by your water utility and powered by WaterSmart Software®

PWP is proposing to raise the water rates over a two year period to minimize the bill impact of the increase required to support the annual cost to operate the utility as approved in the FY2018 budget.

To give you an idea, an average residential customer will notice an increase of approximately 6% (approximately 3.4% increase in 2018 and an additional 2.7% increases in 2019.



The FY2018 operating budget increased \$4.9 million compared to FY2017. The proposed rate increases to the Distribution and Customer charge will get PWP to the required level of revenues by FY2020. The expected revenue shortfall in FY2018 and FY2019 will be offset by PWP carefully looking for cost savings throughout the year. Consideration will be given to modifying maintenance goals to reduce expenditures and the use of cash reserves.

If we did a good job of conserving water, why are my rates going up?

The state-wide drought and low well volumes have contributed to a 25% decrease in local groundwater production since FY 2013. The PWP customer response to conservation has reduced the demand for water by 40% from FY2007 to FY2016, and has increased customer interest in efficient water usage. In response, PWP has updated the current water pricing structure based on the source of the water, to a structure based on how efficiently water is used by customers.

Are my rates increasing because of the water rate redesign?

No, in fact, the rate is less under the proposed rate redesign structure than what it would have been under the existing structure. The fixed distribution and customer charge is going up regardless because of the increased operating costs; the rate impact of PWP's groundwater supplies decreasing by approximately 30% over the past five years has been largely mitigated with the redesign of the commodity charge for efficient water usage.

I live in Altadena but my water is provided by PWP, will my rate be impacted by the adjustment and rate structure?

Yes, all of our customers will be impacted by the proposed water rate redesign and rate adjustments.

So what is changing again?

RATE CHARACTERISTIC

RATE CHARACTERISTIC	CURRENT RATE STRUCTURE	PROPOSED RATE STRUCTURE
How we charge for water- size	Size of the meter (ten different sizes)	Type of customer – Single-family, multi-family and commercial
Composition of water blocks	By source of water (i.e. Block 1 = groundwater, Block 2= imported water, Tier 1)	By blended sources of water (i.e. Block 1 and Block 2 = groundwater + imported)

For Residents, Watts Current (/water-and-power/wattscurrent/)

Send us an email to subscribe (mailto:pwpccommunications@cityofpasadena.net?subject=New Subscriber)

For Business Owners, The Conduit (/water-and-power/conduit/)

Send us an email to subscribe (mailto:Conduit@cityofpasadena.net?subject=New Subscriber)

Contact Information

PWP Customer Service

626.744.4005

7:30 a.m. to 5:30 p.m. Mon-Fri
100 North Garfield Ave., Room N106
Pasadena, CA 91101



CITY CLERK

OCT 09 08:39AM

Tonights water meeting

richard luczyski <rluczyski@gmail.com>

Tue, Aug 29, 2017 at 12:44 PM

To: Eric Campbell <ecampbell@cityofpasadena.net>

Eric, I had conversation with you at the Eaton Canyon meeting and did ask a few questions. I have a few more today to ask before tonights meeting.

First: Why is this re-arrangement of water pricing really necessary and how is it shared fairly with Long time home owners, new development, commercial users such as Hotels, Hospitals, Educational Institutions? Big water users as well as parks and golf courses and a convention center etc. Most of the water is being used by outside participants coming and working and visiting. I would like to know how PWP calculates the amount used by big water users as it reflex on the total water use in the city.

I would also like to see a water use chart on new development. Both interior as well as exterior uses. We are allowing a new building to have more water use for exterior watering than what the property had for both exterior and interior uses. The best way to show it isn't so, is to let someone from the public choose the building fully occupied and show the water use, to the water use before the building was built.

I will listen to what others think about water use but I do see that the city is building out a future problem that maybe won't be solved. If Global warming is coming or it's here what calculations are going into your planning on this project?

Lastly what is the daily use of interior water use per people and the exterior uses per day? It might also be nice to mention what MWD water cost the city historically as well as the present cost.

Richard

Campbell, Eric <ecampbell@cityofpasadena.net>

Tue, Aug 29, 2017 at 12:59 PM

To: richard luczyski <rluczyski@gmail.com>

Hi Richard,

Thank you for sending me your questions, I will work on a full response and get it out to you later this afternoon and bring a copy with me to give you tonight.

Regards,

Eric

From: richard luczyski [mailto:rluczyski@gmail.com]
Sent: Tuesday, August 29, 2017 12:44 PM
To: Campbell, Eric
Subject: Tonights water meeting

[Quoted text hidden]

richard luczyski <rluczyski@gmail.com>
To: "Campbell, Eric" <ecampbell@cityofpasadena.net>

Tue, Aug 29, 2017 at 2:15 PM

Eric, Another question that maybe was asked in the first meeting. Could you give a break down of all the meter sizes given in your chart. Which customers have which meter size. I assume greater sizes equals greater water users. Just how many greater size meters have been installed in the last 2 years and how many 5/8 or 3/4 meters have been installed?

Maybe a little more explanation on this proposed new structure base on how much water used by customers and the different purposes they use the water in the homes and other places of use.

Are we trying to restrict all water uses with this new structure by giving people less choice for use on there water allocation?Where were we on water use in the past before having a different structures.

Show some studies on how people in this city have used their water allocation and why the restructure is needed. To me it seems a math problem the city is using to maxima their problem with all the development that is being allowed for the benefit of outside developers, who see a sugar daddy here in Pasadena. See you tonight.

Richard

[Quoted text hidden]

Campbell, Eric <ecampbell@cityofpasadena.net>
To: richard luczyski <rluczyski@gmail.com>

Tue, Aug 29, 2017 at 2:34 PM

Hi Richard,

Thank you for the additional questions, all of these are helpful in how I can modify my presentation tonight.

Regards,

Eric

Eric Campbell

Manager of Planning & Analysis

Pasadena Water and Power

Office: 626-744-7046

Cell: 661-755-5446

ecampbell@cityofpasadena.net



PASADENA
Water & Power

From: richard luczyski [mailto:rluczyski@gmail.com]
Sent: Tuesday, August 29, 2017 2:15 PM
To: Campbell, Eric
Subject: Re: Tonights water meeting

[Quoted text hidden]

richard luczyski <rluczyski@gmail.com> Wed, Aug 30, 2017 at 11:35 AM
To: "Campbell, Eric" <ecampbell@cityofpasadena.net>
Cc: margaret Mcaustin <mmcaustin@cityofpasadena.net>, Tyron Hampton <thampton@cityofpasadena.net>, Victor Gordo <vgordo@cityofpasadena.net>, Gene Masuda <gmasuda@cityofpasadena.net>, Andy Wilson <awilson@cityofpasadena.net>, Steve Madison <smadison@cityofpasadena.net>, "John J.Kennedy" <jkennedy@cityofpasadena.net>

Eric, Another meeting, small turn out like the last meeting but lot of questions and problem from citizens using the water system.

I've looked over your handout and more questions arise for me. I would like to know why there weren't examples of greater meter size, 2"-10" calculations such as those on pg.16-18. You showed 18, 50, and 110 HCF examples. I would like to see the greater meter size numbers to see how they relate to the costs per unit. When I think of my water bill I take the total water bill divide by the units I've used and then divide again by 2 to see what I'm using and cost each month. The examples you used on those 3 examples pg.16-18 give Total Water Service numbers. That number divided by units used tells me what the real cost is per unit. So using 18units cost me \$4.50 currently and under the proposed system each unit cost \$4.60. By my calculations that would be \$1.80 increase with acceptable rounding number of 4.597 up to 4.60. Your number was \$1.70 or a 2.1% increase, my calculation is \$1.80 or a 2.2 % increase. Looking to the 110 HCF water chart, which is 6 times the water used by the 18 HCF person. The cost only rises by .36/Unit above the person who uses 6 times less water. We need to establish a realistic amount of units a household needs to survive for residential uses. Those that have been in the community using the 3/4 meter which provides both

interior and exterior use. Where has the 40gals/day number coming from, that I heard last night? Also in your chart pg. 3. The last column 2016. I believe we were in a drought and were asked to conserve water and I believe we cut back by 25%. At a time when we were building out the city everywhere. Lets put those 25% of water saved back into that column before you tell me that this greater population is using less water. If that is so then publish all the records of purchase water from all sources back to 1952 and also show how much water has been taken from the Raymond Basin since that time. I also looked at that chart and wonder what Water Production really means? Is that only purchased water or ground water and purchased water? The chart seems to be in balance when the population is about 110,000. There are many years above that line of 110,000 population where water use is greater. There are many ups and downs in the chart and someone needs to look at the city in those years to see what was happening with water uses. Today we have changed most households watering habits but in the process we have lost a lot of landscaping, with trees taking a beating by both drought and the ability of developers to cut trees to make their projects pencil out for their investors. I will write some more as I continue to see more of this proposal.

Richard

[Quoted text hidden]

richard luczynski <rluczynski@gmail.com>

Wed, Aug 30, 2017 at 1:43 PM

To: "Campbell, Eric" <ecampbell@cityofpasadena.net>

Eric, I would still like answers to those previous questions I have asked especially the number of each meter size used in the city and how many of each have been installed say in the last 6 months?

Since this issue is going to the city council for approval and council members don't stay long enough to hear questions from the public, other than Gene Masuda. I thought they needed a wake up call on a very important issue for the citizens of Pasadena. I do believe they need to attend these kinds of meetings to hear from the public they serve.

[Quoted text hidden]

richard luczynski <rluczynski@gmail.com>

Wed, Aug 30, 2017 at 8:26 PM

To: "Campbell, Eric" <ecampbell@cityofpasadena.net>

Cc: Gene Masuda <gmasuda@cityofpasadena.net>, Victor Gordo <vgordo@cityofpasadena.net>, margaret Mcaustin <mmcaustin@cityofpasadena.net>, Andy Wilson

<awilson@cityofpasadena.net>, Tyron Hampton <thampton@cityofpasadena.net>, "John J.Kennedy" <jkennedy@cityofpasadena.net>, Steve Madison <smadison@cityofpasadena.net>

Eric, You have been silent today and my questions will keep coming until the next meeting as well as to the City council members who will need to have this feed back. On table 2 of the back page. There is the other meter sizes but they don't show the amount of water each is using now or what is proposed. Don't you think PWP should give us the full picture of what is being proposed. The public is in the dark as the meetings have shown. This issue is bigger than just changing water rates to the public. Maybe the entire water budget needs explanation along with this proposed rate change. Just reading paragraphs C and D indicates more problems with what is proposed. I think the next meeting has to drill down into the real problems. I think that problem might be under development of our water resources to fulfill the wishes of developers to keep building and continue to charge the fools to pay more and promise the officials more

jobs and diminish the quality of life for our citizens.

The Hand out, page three states water demand lowest since 1952. Can you show us how this is possible when the reason really is a drought and most cut back on there water use. It would be nice to see what has been used so far this year to date.

Richard

[Quoted text hidden]

McAustin, Margaret <mmcaustin@cityofpasadena.net> Thu, Aug 31, 2017 at 8:19 AM
 To: richard luczyski <rluczyski@gmail.com>, "Campbell, Eric" <ecampbell@cityofpasadena.net>
 Cc: "Masuda, Gene" <gmasuda@cityofpasadena.net>, "Gordo, Victor" <vgordo@cityofpasadena.net>, "Wilson, Andy" <awilson@cityofpasadena.net>, "Hampton, Tyron" <THampton@cityofpasadena.net>, "Kennedy, John" <JohnJKennedy@cityofpasadena.net>, "Madison, Steve" <smadison@cityofpasadena.net>, "Morales, Margo" <mlmorales@cityofpasadena.net>, "Bawa, Gurcharan" <gbawa@cityofpasadena.net>

Richard,

You are highly engaged in the water issues, and many other issues in the city, but I want to remind you that it is not appropriate for you to bully staff. All reasonable questions are answered in good time, although city staff work for our residents, they do not work solely for you. All reasonable questions will be answered as time allows.

Margaret



Councilmember Margaret McAustin
 City of Pasadena, District 2
mmcaustin@cityofpasadena.net

From: richard luczyski <rluczyski@gmail.com>
Date: Wednesday, August 30, 2017 at 8:26 PM
To: "Campbell, Eric" <ecampbell@cityofpasadena.net>
Cc: Gene Masuda <gmasuda@cityofpasadena.net>, Victor Gordo <vgordo@cityofpasadena.net>, Margaret McAustin <mmcaustin@cityofpasadena.net>, Andy Wilson <awilson@cityofpasadena.net>, Tyron Hampton <thampton@cityofpasadena.net>, John Kennedy <JohnJKennedy@cityofpasadena.net>, Steve Madison <smadison@cityofpasadena.net>

[Quoted text hidden]

[Quoted text hidden]

richard luczyski <rluczyski@gmail.com> Thu, Aug 31, 2017 at 9:43 AM
 To: "McAustin, Margaret" <mmcaustin@cityofpasadena.net>
 Cc: "John J.Kennedy" <jkennedy@cityofpasadena.net>, Gene Masuda <gmasuda@cityofpasadena.net>, Victor Gordo <vgordo@cityofpasadena.net>, Steve Madison <smadison@cityofpasadena.net>, Tyron Hampton <thampton@cityofpasadena.net>, Andy Wilson <awilson@cityofpasadena.net>, Eric Campbell <ecampbell@cityofpasadena.net>

Margaret, There are only 3 meeting scheduled on this issue before it goes to City Council for a hearing. Eric already said that he would get some of the information back to me before the second meeting. I'm not asking for much but I would like something. Why ask questions if no

one wants to answer them. If you're going to have a presentation be responsible to know more information on simple questions being asked.

I'm not bullying anyone I just want to be acknowledge with the questions that I do ask. With low turnouts at most city meetings I'm wondering is anybody else asking questions? Every question I ask does relate to our water issue. So I don't understand what you think is a reasonable question. I will attend the next meeting as well and hope I don't have to continue asking the same questions. You want the public involved and then when we ask questions you shut us down.

Richard

[Quoted text hidden]

Responses to Customer Richard Luczyski's Questions #3:

Question: Please provide the meter size detail on the count of new meters installed in the past 6 months.

PWP Response: As previously provided in response #2, 166 meters were installed in the last six months. 142 were replacements of existing meters (due to age, malfunction, etc.) and 24 were new meter installations. For the 24 new meters installed, 14 were commercial services and 10 were residential. Please see the meter sizes for the 24 new installations below.

Meter Connection Size	New Installation Count
1"	11
1 1/2"	1
2"	7
3"	3
4"	2
Total	24

Information for the meter sizes for the 142 replacement meters is not readily available since the meter size is not changed when the meter is replaced.

Question: The FAQ questions posted on the Water Rates Website shows two questions and responses that seem contradictory. Please provide more clarification on the two following questions and answers copied from the website.

Are my rates increasing because of the water rate redesign?

No, in fact, the rate is less under the proposed rate redesign structure than what it would have been under the existing structure. The fixed distribution and customer charge is going up regardless because of the increased operating costs; the rate impact of PWP's groundwater supplies decreasing by approximately 30% over the past five years has been largely mitigated with the redesign of the commodity charge for efficient water usage.

I live in Altadena but my water is provided by PWP, will my rate be impacted by the adjustment and rate structure?

Yes, all of our customers will be impacted by the proposed water rate redesign and rate adjustments.

Check yellow underlined next page

PWP Response: There are two separate actions being proposed: the rate restructuring (redesign) and the rate adjustments. The water restructuring taken independently would actually reduce the rates for each of Blocks 1-4. Due to the reallocation of water to the blocks, customer bills could either increase or decrease depending on the amount of water used.

needs are required for larger lots. Water in Block 2 is intended to complete indoor usage and start outdoor requirements; Block 3 is to cover efficient outdoor usage, and Block 4 will be for less efficient outdoor use.

The Distribution and Customer Charge will still be based on meter connection size even after the new rate structure is approved for allocation of the Commodity (the water). Meter connection size is a valid and accepted method for allocating fixed distribution costs based on the range of water flows through the meter and include a variety of factors including property size, fire protection (sprinkler) requirements and the type of structure served by the connection.

Question #8: What is the percent of total sales by Commercial customers? Please also provide the sales total in acre feet.

PWP Response: The Commercial customers account for 33.6% of total water sales in 2016 as demonstrated in the table below:

Sales in Acre-feet	FY 2016	% of Total
Residential	15,727	66.4%
Commercial	7,960	33.6%
Total	23,687	100.0%

Question #9 How much water is used by people who come to Pasadena for business of leisure? Is the quantity of water used subsidized to Commercial accounts who host the visitors, thereby increasing water rates charged to Single Family Residential customers?

PWP Response: There are no subsidies in the existing or proposed water rate structure between Residential and Commercial customer groups in Pasadena. Residential and Commercial customer classifications are allocated a proportionate share of available water. The water consumed by the visiting population (including employees of Pasadena businesses) is billed to the PWP customer (residential or commercial) with which the visitor or employee is associated based on the meter reading each billing period.

Question #10: What is Pasadena Water and Power doing to keep residents informed on the changes to the water rate structure and proposed rate adjustments? No reason was provided as to why the Public Hearing scheduled on September 25th was continued to October 16th.

PWP Response: The continuance of the Public Hearing was to provide the City Manager and City Council with more time to review the proposed changes to the rate structure and to ensure the compliance with Proposition 218. PWP staff regrets the

Billing Address:
675 So. Madison Ave.
Pasadena, CA. 91106

17 SEP 26 08:00AM
CITY CLERK

September 14, 2017

2085 Pinecrest Dr.

Altadena, CA 91001

RE: Implementation of the Water Rate adjustments

To whom it may concern,

We are against your proposed rate changes. It is not right to charge more for different amounts (tiers) of water usage. There should be one rate, such as one price per cubic meter etc. Furthermore, a tiered structure violates voter-approved Proposition 218, which prohibits government agencies from charging more for a service than it costs to provide it. For that matter, charging different rates for different areas is also not allowed either, such as your different rates for Area A and Area B.

California and Southern California has a long history of cycles between heavy and then light annual rainfall. Adequate storage and transport from northern California should be the priorities for the state. Pasadena should make its voice heard in Sacramento that water is a priority and we shouldn't be wasting money on a "bullet" train or expensive solar energy.

Pasadena also needs to manage its costs better. The city salaries and benefits are out of line with the private sector. Giveaways like these should not be tolerated by the common citizen. But, most of us are raising children and going to work, and don't have time to pay attention to city government largess. That is why it is your moral imperative to do right by us. Be responsible with public money!

Corbet E. Wilcox



Laura D. Wilcox



17 SEP 25 08:00AM
CITY CLERK

September 14, 2017

675 S. Madison Ave

Pasadena, CA 91106

RE: Implementation of the Water Rate Adjustments

To whom it may concern,

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E. L. Wilcox

Jennie Mccarthy
551 Allendale Rd.
Pasadena, CA 91106

September 25, 2017

To Whom It May Concern,

We have lived at 551 Allendale Road, Pasadena since 1984. I protest the Water Rate Structure Redesign and Water Rate Adjustments proposed by the City of Pasadena. The current water rate is already unaffordable.

Thank you for your consideration in this matter.

Sincerely,



Jennie McCarthy
551 Allendale Rd.
Pasadena, CA 91106
Mccarthy.jennie.h@gmail.com

Susann & Jim Perry
550 Woodland Road
Pasadena, CA 91106

17 SEP 25 11:56AM
CITY CLERK

Sept. 25, 2017

Office of the City Clerk
City of Pasadena
100 N. Garfield Avenue, Room S228
Pasadena, CA 91109

RE: Protest the Water Rate Structure Redesign and Water Rate Adjustments

Accounts: 135087-5 & 135087-5

To Whom it May Concern,

We have lived at 550 Woodland Road, Pasadena since 1995. We protest the Water Rate Structure Redesign and Water Rate Adjustments proposed by the City of Pasadena. The current water rate is already unaffordable. We have taken out all the grass on our property and tried very hard to reduce our water consumption without killing our (8) large mature Oak and (4) Sycamore trees. Our one acre property is load with large mature trees.

Thank you for your consideration to this matter.

Kindest Regards,



Susann Perry
550 Woodland Road
Pasadena, CA 91106
perrysw@gmail.com
(626) 394-1068 cell
(626) 405-0076

Office of the City Clerk

100 N. Garfield Avenue Room S228

Pasadena, CA 91109

CITY CLERK
17 SEP 21 07:53AM

Dan and Cathy McGovern

3551 Yorkshire Road

Pasadena, CA 91107

"Implementation of the Water Rate Adjustments"

We are writing to officially protest the water rate structure redesign and water rate increase. We are property owners in Pasadena and find the current water prices already too high. Making these changes would increase our already high water costs and we find this unfair and unjust. We had the largest rain fall in recent history lately, the Sierra snowpack increased to swelling and many of our states reservoirs were filled up. If our water supply increased the water rates should fall or at least stay the same.

Sincerely,

 9/15/17

 9/15/17

Dan and Cathy McGovern

TO: Pasadena City Clerk

FROM: Beatriz Martinez *Bm*
508 Ashtabula St., Pasadena CA 91104

RE: Implementation of the Water Rate Adjustments

I oppose any new increase and/or changes to the water rate. Our reward for doing our part in water conservation efforts should be keeping water rates low for a long, long, long time. However, we are now being penalized because our efforts saving water have translated into a revenue gap for recovery of costs.

I urge city officials to come up with another way to close this gap instead of penalizing us with a higher rate. It is true we are not fully aware of all the efforts and clauses of water agreements, but it is getting to the point where it appears that the easy way out is just to hike prices.

Please put on hold this rate increase and look for for other alternatives such as increasing developers fees to close this gas. After all, more inhabitants would increase water demand, and it appears just property owners are the only ones with the burden to close the gap.

17 AUG 16 07:55AM

CITY CLERK

From the desk of ...

Thomas Keiser
203 Carlton Avenue
Pasadena, CA 91103
(626) 487-5103

August 15, 2017

Office of the City Clerk
100 N. Garfield Ave. Room S228
Pasadena, CA 91109

Attention: "Implementation of the Water Rate Adjustments"

I hereby protest the proposed Water Rate Structure Redesign and Water Rate Increase.

5726 016 037 201 Carlton Avenue, Pasadena 91103

5726 018 032 222 Carlton Avenue, Pasadena 91103

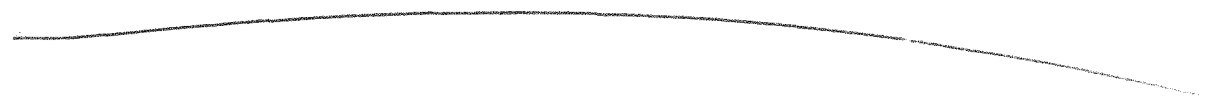
5731 006 001 503 N. El Molino, Pasadena 91101

5714 002 033 111 N. Orange Grove #210, Pasadena 91105

I should not have to pay more for doing what I was asked to do: Use less water.

*I own the above identified properties.
I protest the proposals.*

Tom Keiser



Radhika Tulpule M.D, Inc.

17 AUG 15 08:59AM
CITY CLERK

To,
Office of the City Clerk
Pasadena

Re : Implementation of the water rate adjustments.

Billing Address :
3765 Newhaven Road,
Pasadena,
Ca 91107.

Dear Sir / Madam,

I am writing to you to voice my objections to the proposed hikes.

The presumed increases in rate is not justified. It means an additional expense of around \$50.00 per household.

Recent-water saving measures have shown that we the public are doing our best to conserve water.

I do not see the city taking any measures to help the situation.

My questions to you are

1. Did you stop supplies to water fountains on public and private properties

Radhika Tulpule M.D, Inc.

2. Did you establish rain water conservation methods?
3. Did you distribute rain water saving devices to the public?

Instead of being proactive all you want to do is penalise the public.

I voice my protest.
Please contact me if you have any questions.

Sincerely,
Tulpule.
8/11/17