## Attachment 2 – Baseline Services

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## BASELINE LEVEL OF SERVICES PROVIDED BY CITY OF PASADENA

ACTIVITY	LEVEL OF SERVICE
Police Services	
<ol> <li>Patrol</li> <li>Special Problems Unit</li> </ol>	11 officers, seven days a week, twenty-four hours per day, in the Midtown area, which includes Playhouse.  Service of citywide unit as required.
Maintenance Services	
1. Lighting	Lights changed on as needed basis. Necessary upkeep and maintenance of lighting. Preventative maintenance every nine months.
2. Graffiti Removal	Two trucks, operated seven days a week on a citywide basis. Response to calls from Hotline number and police officers. Service provided at no charge to building owner.
3. Vacant Lots Maintenance	Response to reports of owners not maintaining their property
4. Parking Off-Street Lots	Maintenance of two City-owned parking lots through private contractor. Trash, Landscape and Sweeping is completed weekly. Signage, Lighting and Equipment Maintenance is completed as needed.
5. Parking On Street	Maintenance of parking spaces and meters, including repairing and painting meters.
6. Street Sweeping /Maintenance	Machine sweeps once every two weeks on Friday, twenty-six times per year. Street maintenance, including repairing pot holes, laying asphalt patches and maintaining storm drains.
7. Trash dumping	Fast Food Litter Route at Los Robles and Colorado Blvd, and Lake and Colorado – every Friday.
	Bus Routes – Colorado Blvd and Walnut Street – Monday, Cordova and Los Robles – Tuesday, Lake Avenue – Friday
	Street Litter Containers along Colorado Blvd from Los Robles to Lake Street and along Lake Avenue from Colorado Blvd to California Blvd – Six days per week on Monday, Tuesday, Wednesday, Friday, Saturday and Sunday.
8. Landscaping	Maintenance of street trees and tree wells and grates

<ul><li>9. Landscaping -     Tree Trimming</li><li>10. Landscaping -     Tree Planting</li><li>Other Services</li></ul>	Pruning of ficus nitida trees on four-year pruning schedule. Pruning of other species are at varying schedules from four to fifteen years. Trees to be maintained and groomed.  Planting and removal of trees as necessary.
Business recruitment and retention	Coordinated efforts with the DISTRICT, retailers and property owners to develop, attract and retain retail tenants, investors, office tenants and customers for Playhouse. The goal of this shall be to (1) work to gain new tenants and customers throughout the PDA on and off Colorado Boulevard; (2) develop programs to educate and retain independent business, per annual budget allocation.