

Agenda Report

October 15, 2012

TO: Honorable Mayor and City Council

FROM: Department of Information Technology

SUBJECT: AUTHORIZATION TO ENTER INTO A PURCHASE ORDER CONTRACT WITH MOTOROLA SOLUTIONS, INC FOR THE MONITORING AND MAINTENANCE OF THE CITY'S RADIO COMMUNICATIONS SYSTEM

RECOMMENDATION:

It is recommended that the City Council:

1. Find that this action is exempt from the California Environmental Quality Act (CEQA) pursuant to State CEQA Guidelines Section 15061 (b) (3), the General Rule that CEQA only applies to projects that may have an effect on the environment;
2. Authorize the issuance of a purchase order contract with Motorola Solutions, Inc. for the monitoring and maintenance of the City's radio communications system in an amount not to exceed \$588,642 with an annualized allocation of \$196,214 for a period of three years from November 1, 2012 to October 31, 2015. Competitive bidding is not required pursuant to City Charter section 1002(H), contracts with other governmental entities or their contractors for labor, material, supplies or services; and
3. Grant the proposed purchase order contract exemption from the competitive selection process of the Competitive Bidding and Purchasing Ordinance, Chapter 4.08 of the Pasadena Municipal Code, pursuant to Section 4.08.049(B) contracts for which the City's best interests are served.

BACKGROUND:

On December 8, 2008, the City Council authorized the issuance of a contract in the amount of \$6,750,000 with Motorola, Inc. for the purchase of a radio system to replace the City's aging radio communications infrastructure for the Police, Fire, Water and Power, Public Works, Transportation, Public Health and Planning Departments.

Between December, 2008 and November, 2011, construction, installation and testing of the new system were completed, and on November 1, 2011, the new radio system was formally accepted and all radio users in the City were operating on the new system.

On October 31, 2012, the warranty on the new radio system will expire, which will require the City to procure a service contract that will provide remote monitoring, notification and on-site maintenance of the radio system.

To maintain the mission-critical services that the radio system provides to both Public Safety and Public Services, the radio system is monitored 24 hours a day, seven days a week, and 365 days a year by Motorola's Network Monitoring Operations Center. When problems are detected, service cases are opened, Motorola technicians are dispatched to the affected site and Department of Information Technology (DoIT) Radio Infrastructure staff is notified.

The Service Agreement with Motorola Solutions, Inc. also provides:

- Dispatch Service with Service Tracking - When either DoIT Radio Infrastructure staff or Motorola's Network Monitoring Operations Center (NMO) notify Motorola's System Support Center (SSC) of an existing or potential problem, SSC will open a service case, prioritized by severity level for tracking purposes. Cases are immediately assigned to technicians and/or engineers for resolution.
- 24/7/365 On-Site Response - If required, Motorola will dispatch technicians and engineers to the affected site to resolve the issue. The service level for on-site response ranges from four hour to next day support depending on the severity of the issue.
- Replacement Parts and Guaranteed Availability - The cost of all replacement equipment supporting the radio system infrastructure and next-day delivery is included, regardless of the component or subsystem requiring replacement.

The City's radio system was designed, integrated and installed by Motorola and contains proprietary hardware and software components which are not commercially available except through Motorola and its authorized certified channel partners. Authorized warranty, maintenance and support services for Motorola systems, hardware and software are exclusively provided by Motorola and its network of authorized and certified trained service providers.

Motorola Solutions, Inc. currently has a Master Purchase and Service Agreement with the City of Glendale for similar products and services. Utilizing the pricing in this agreement for the proposed three-year contract will provide a 10% discount over Motorola's standard non-contract labor rate.

COUNCIL POLICY CONSIDERATION:

This action supports the City Council's strategic goal to ensure public safety by maintaining critical radio communications infrastructure that is used by the City.

ENVIRONMENTAL ANALYSIS:

The action proposed herein is exempt from the California Environmental Quality Act (CEQA), pursuant to State CEQA Guidelines Section 15061 (b) (3). The activity is covered under the general rule that CEQA applies only to projects which have the potential for causing a significant effect on the environment. The proposed action provides maintenance on the new radio system, and will have no effect on the environment

FISCAL IMPACT:

The cost of this action will be \$588,642. Funding for this action will be addressed by the utilization of existing budgeted appropriations in account 8114-501-392200. It is anticipated that \$196,214 of the cost will be spent during the current fiscal year. The remainder of the cost will be spent over the following fiscal years, FY2014 to FY2015. There are no indirect or support costs anticipated as a result of this purchase order contract.

The following table presents an overall contract summary.

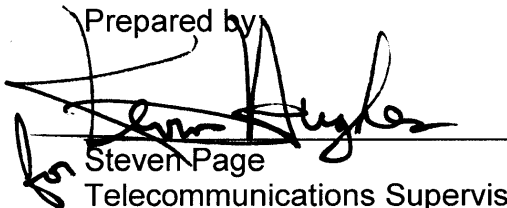
FY2013 Contract Amount	\$ 196,214
Future Contract Amount	\$ 392,428
Total Fiscal Impact	\$ 588,642

Respectfully submitted,



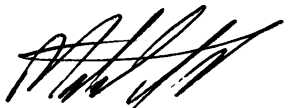
PHILLIP LECLAIR
Chief Information Officer
Department of Information Technology

Prepared by



Steven Page
Telecommunications Supervisor
Department of Information Technology

Approved by:



MICHAEL J. BECK
City Manager

**Disclosure Pursuant to the
City of Pasadena Taxpayer Protection Amendment
Pasadena City Charter, Article XVII**

Contractor/Organization hereby discloses its trustees, directors, partners, officers, and those with more than 10% equity, participation, or revenue interest in Contractor/Organization, as follows:

(If printing, please print legibly. Use additional sheets as necessary.)

1. Contractor/Organization Name: Motorola Solutions, Inc.

2. Type of Entity: Corporation
 non-government nonprofit 501(c)(3), (4), or (6)

3. Name(s) of trustees, directors, partners, officers of Contractor/Organization:
See Attached.

4. Names of those with more than a 10% equity, participation or revenue interest in Contractor/Organization:
None.

Prepared by: Pam Falada

Title: Paralegal Associate

Phone: 847-538-2801

Date: May 21, 2012

**Disclosure Pursuant to the City of Pasadena Taxpayer Protection Amendment of 2000
Pasadena City Charter, Article XVII**

3. See Attached.

Motorola Solutions, Inc. 1303 E. Algonquin Road, Schaumburg, IL 60196

Senior Executive Team

Greg Brown	Chairman and Chief Executive Officer
Michael Annes	Corporate Vice President Development and Ventures
Michele Aguilar Carlin	Senior Vice President Human Resources
Eduardo Conrado	Senior Vice President Chief Marketing Officer
Gene Delaney	Executive Vice President Product and Business Operations
Edward J. Fitzpatrick	Executive Vice President Chief Financial Officer
Mark Moon	Executive Vice President Sales and Field Operations
Lewis Steverson	Senior Vice President, General Counsel and Secretary to the Board

Board of Directors

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Gregory Q. Brown
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Kenneth C. Dahlberg
Michael V. Hayden
Samuel C. Scott, III
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