## DEPARTMENT SUMMARY

Finance

#### **Mission Statement**

To develop and monitor fiscal policies and procedures that ensure a financially strong and effective city government which maintains the financial integrity of the City and its related agencies. Being responsible for the overall financial and accounting management of the City, the Finance Department ensures that generally accepted accounting standards are followed and appropriate internal controls are in place to safeguard City assets. The Finance Department also provides and maintains a secure and reliable technological infrastructure and effective workers compensation, safety, and printing programs.

#### **Program Description**

The Department of Finance plays a key role in every financial transaction of the City, ranging from cash handling to debt management; from financial forecasting to budgetary controls. Services provided by the Department include: fiscal oversight, accounting and analysis, debt management, investments, purchasing, budgeting, cash management, cashiering, collections, accounts receivable, accounts payable, payroll, Workers' Compensation, safety, printing, management analysis and internal auditing. In addition, the Department also manages the City's Information Technology Services. The Information Technology Services Division (ITSD) provides services to City departments covering a wide spectrum of technology and systems.

#### **Departmental Relationship to City Council Goals:**

#### Support and Promote the Local Economy

The Department of Finance works closely with all departments to provide financial and economic data related to the City. The Department analyzes proposals and assists in the preparation of economic development agreements, works with the City's Business Improvement Districts to ensure the proper collection of their annual assessments, and serves as a resource to the general Pasadena business community on issues as needed. The Department participates in developing financing plans for major City projects. Finance also works closely with the Pasadena Center Operating Company and the Rose Bowl Operating Company to develop financing plans for major improvements.

#### Maintain Fiscal Responsibility and Stability

Finance continually searches for ways to improve City services while reducing costs. The Department's financial system provides timely and complete financial information directly to departments. The business license system streamlines the processing of business license accounts and enhances customer service. The Purchasing Card Program allows departments to make faster purchases without a lot of unnecessary paperwork and processes, and vendors receive payment more timely. The Department has developed numerous financial plans for major City funds to provide the City Council with a long-range financial picture regarding the fiscal solvency of these funds. These documents are refined on a quarterly basis to serve as an important planning tool as monetary decisions are made. Additionally, purchasing policies have been implemented to achieve urban sustainability as promoted by the United Nations Green Cities Declaration and Urban Environmental Accords, beginning with the purchase of alternative fuel vehicles, paper with higher content recycled matter, green light bulbs and janitorial supplies that are free of toxins.

#### **Major Accomplishments**

During fiscal year 2009, the City received the Government Finance Officers Association (GFOA) Distinguished Budget Presentation Award. The City once again was awarded the Certificate of Achievement for Excellence in Financial Reporting by the GFOA for the Comprehensive Annual Financial Report for the fiscal year ended June 30, 2008. The Certificate of Achievement is the highest form of recognition in governmental accounting and financial reporting. The City received the Award for Excellence in Operational Budgeting from the California Society of Municipal Finance Officers (CSMFO) for the City's fiscal year 2009 Operating Budget and an award for Excellence in Public Communications for the fiscal year 2009 Budget in Brief. The Department implemented the home based business audit program by sharing data with the State Franchise Tax Board, and exceeded the targeted goal of collecting bad debt in the amount of \$1.5 million owed to the City. The City continues to hold a current General Obligation Bond rating of AAA which is the highest rating given by Standard and Poor's.

#### **Summary of Appropriations and Revenues**

|                              | FY 2007    | FY 2008    | FY 2009    | FY 2009    | FY 2010     |
|------------------------------|------------|------------|------------|------------|-------------|
| ·                            | Actual     | Actual     | Adopted    | Revised    | Recommended |
| FTEs                         |            |            |            |            |             |
| Finance                      | 77.150     | 77.650     | 78.650     | 78.650     | 72.650      |
| Workers' Comp & Safety       | 9.000      | 8.000      | 8.000      | 8.000      | 8.000       |
| Printing Services            | 7.000      | 7.000      | 7.000      | 7.000      | 7.000       |
| Information Technology       | 45.000     | 48.000     | 47.500     | 47.500     | 42.500      |
| Grants FTEs                  | 5.600      | 5.600      | 5.600      | 5.600      | 5.600       |
| Total FTEs                   | 143.750    | 146.250    | 146.750    | 146.750    | 135.750     |
| Appropriations               | •          |            |            |            |             |
| Finance                      | 8,817,083  | 9,353,511  | 10,105,373 | 10,105,373 | 9,456,014   |
| Workers' Comp & Safety       | 946,148    | 1,309,770  | 1,367,418  | 1,367,418  | 1,353,325   |
| Printing Services            | 1,131,472  | 1,102,790  | 1,389,007  | 1,389,007  | 1,227,732   |
| Information Technology       | 7,938,698  | 8,894,427  | 9,832,015  | 9,832,015  | 9,109,289   |
| Capital                      | 0          | 1,552,026  | 0          | 0          | 407,000     |
| Grants (memo only)*          | 0          | 0          | 615,211    | 615,211    | 607,446     |
| Total Appropriations         | 18,833,401 | 22,212,524 | 22,693,813 | 22,693,813 | 21,553,360  |
| Sources by Fund              |            |            |            |            |             |
| General Fund                 | 8,817,083  | 9,353,511  | 10,105,373 | 10,105,373 | 9,456,014   |
| Worker's Compensation Fund   | 946,148    | 1,309,770  | 1,367,418  | 1,367,418  | 1,353,325   |
| Printing Services Fund       | 1,131,472  | 1,102,790  | 1,389,007  | 1,389,007  | 1,227,732   |
| Information Technology Funds | 7,938,698  | 8,894,427  | 9,832,015  | 9,832,015  | 9,109,289   |
| Capital                      | 0          | 1,552,026  | 0          | 0          | 407,000     |
| Total Sources                | 18,833,401 | 22,212,524 | 22,693,813 | 22,693,813 | 21,553,360  |

<sup>\*</sup> For information only, amount not included in total.

#### **Departmental Results Statements**

Result 1: City leaders are well informed to make sound financial decisions.

|  | FY 2008         |                 |                  | FY 2009    | FY 2010 |
|--|-----------------|-----------------|------------------|------------|---------|
|  | Actual          | Target          | % Target         | Target     | Target  |
| Measure 1.1 Provide revenue and expend   | iture informati | on to all depar | tments in a time | ely manner | ·       |
| A. With the exception of the 1st and 4th quarters, revenue and expenditure information will be available online (nVision) to all departments within 5 business days after month-end close  | 99%             | 100%            | 99%              | 100%       | 100%    |
| Measure 1.2 Update and present the Five-   | Year Financia   | al Plan         | ·                |            |         |
| A. Five Year Financial Plan will be presented to the Finance Committee within 30 days after quarter-end for the 2 <sup>nd</sup> and 3 <sup>rd</sup> quarters and within 75 days after 1 <sup>st</sup> and 4 <sup>th</sup> quarters | 88%             | 100%            | 88%              | 100%       | 100%    |

#### Result 2: Employees will be accurately compensated with proper accounting for benefits.

|  | FY 2008 |        |          | FY 2009 | FY 2010 |
|--|---------|--------|----------|---------|---------|
|  | Actual  | Target | % Target | Target  | Target  |
| Measure 2.1 Prepare accurate payroll che                         | cks     |        |          |         |         |
| A. 100% of all employees are accurately compensated the 1st time | 99%     | 100%   | 99%      | 100%    | 100%    |

# Result 3: Meaningful and timely financial information is provided to departmental and outside customers in order to assist in the managing of budgets.

| •      | FY 2008 |          | FY 2009 | FY 2010 |
|--------|---------|----------|---------|---------|
| Actual | Target  | % Target | Target  | Target  |

Measure 3.1 Timely capture and analyze agenda reports that approve budget amendments and prepare and input related budget journal vouchers

|                |   |                | FY 2008          |                   | FY 2009            | FY 2010        |
|----------------|---|----------------|------------------|-------------------|--------------------|----------------|
|                |   | Actual         | Target           | % Target          | Target             | Target         |
|                | A. 95% of budget journal vouchers will be captured and prepared before closing of each respective month for which the budget amendment was approved | 95%            | 95%              | 100%              | 95%                | 95%            |
| Meas           | ure 3.2 Timely summarize the Utility  | Users' Tax (U  | UT)              |                   |                    |                |
|                | A. All utility tax payments will be summarized by the end of each month   | 100%           | 100%             | 100%              | 100%               | 100%           |
|                | B. Follow-up will be initiated by the 10th of next month with those companies that have not paid  | 100%           | 100%             | 100%              | 100%               | 100%           |
| Meas<br>inforn | ure 3.3 Close the general ledger in a   | timely fashior | each month i     | n order to facili | tate the access    | to financial   |
|                | A. The general ledger accounting cycle will be closed within 7 working days after month-end for months October through May                          | 100%           | 100%             | 100%              | 100%               | 100%           |
|                | B. The general ledger accounting cycle will be closed by October 15th for months July through September   | 10/15/07       | 10/15/07         | 100%              | 10/15/08           | 10/15/09       |
|                | ure 3.4 Close the year-end general large areas are and financial information  | edger account  | ing cycle in a t | imely fashion i   | n order to facilit | ate the access |
|                | A. The year-end general ledger accounting cycle will be closed within 75 days after year-end  | 10/15/07       | 10/15/07         | 100%              | 10/15/08           | 10/15/09       |
| Meas           | sure 3.5 Prepare financial reports for  | Water and Po   | wer Departmer    | nt in a timely m  | anner              | ·              |
|                | A. Financial reports will be prepared for the Water and Power Department within 4 working days after month-end close                                | 3              | 4                | 100%              | N/A                | N/A            |

|  | FY 2008 |               |          | FY 2009 | FY 2010 |
|--|---------|---------------|----------|---------|---------|
|  | Actual  | Target        | % Target | Target  | Target  |
| A. Financial reports will be prepared for the Water and Power Department within 3 working days after month-end close | New     | target for FY | 2009     | 3       | 3       |

Result 4: Qualify the City's Comprehensive Annual Financial Reports for the Government Finance Officers Association (GFOA) of the United States and Canada award.

|   |                 | FY 2008        | FY 2009         | FY 2010       |            |
|---|-----------------|----------------|-----------------|---------------|------------|
|   | Actual          | Target         | % Target        | Target        | Target     |
| Measure 4.1 Receive top recognition for   | the City's comp | rehensive Annu | ual Financial R | eport from GF | DA .       |
| A. The City will submit and receive the GFOA Certificate of Achievement for Excellence in Financial Reporting by the December 31 deadline | 12/6/2007       | 12/31/2007     | 100%            | 12/31/2008    | 12/31/2009 |

Result 5: Provide a reasonable level of assurance that proper internal control policies and procedures are in place and are followed for high risk cash handling cycles.

|  | FY 2008        |            |          | FY 2009                               | FY 2010 |
|--|----------------|------------|----------|---------------------------------------|---------|
|  | Actual         | Target     | % Target | Target                                | Target  |
| Measure 5.1 Audit petty cash locations   |                |            |          | · · · · · · · · · · · · · · · · · · · |         |
| A. All petty cash handling locations in the City will be audited by August 31st of each year | 100%           | 100%       | 100%     | 100%                                  | 100%    |
| Measure 5.2 Perform operational audits of  | f departmental | activities |          |                                       |         |
| A. Two operational audits will be conducted each quarter                                     | 8              | 8          | 100%     | 8                                     | 8       |
| Measure 5.3 Evaluate Finance/Accounting  | policies       |            |          |                                       |         |
| A. One written policy will be evaluated each quarter   | . 0            | 4          | 0%       | 4                                     | 4       |

Result 6: Customer service in Cashiering, Business Licenses and Parking Citations is efficiently and effectively provided.

|   | FY 2008         |                  |          | FY 2009 | FY 2010 |
|---|-----------------|------------------|----------|---------|---------|
|   | Actual          | Target           | % Target | Target  | Target  |
| Measure 6.1 Customers are satisfied with  | services provi  | ded              | •        |         | - " -   |
| A. A 95% overall customer satisfaction rating will be achieved based on random surveys conducted each quarter                                   | 96%             | 95%              | 100%     | 95%     | 95%     |
| Measure 6.2 Customers are served in a tir   | nely fashion    |                  |          |         |         |
| A. A wait-in-line time of 3 minutes or less will be achieved 90% of the time based on physical observation and viewing of security camera tapes | 95%             | 90%              | 100%     | 90%     | 90%     |
| Measure 6.3 Customers experience an eff   | icient transact | ion with City ca | ashiers  |         |         |
| A. Cashier transaction time will be reduced to less than one minute 90% of the time based on data from the cashier software system              | 96%             | 90%              | 100%     | 90%     | 90%     |

Result 7: Create a safe workforce.

|   | FY 2008      |                   |               | FY 2009 | FY 2010 |
|---|--------------|-------------------|---------------|---------|---------|
|   | Actual       | Target            | % Target      | Target  | Target  |
| Measure 7.1 Employees will receive safet  | y training   |                   |               |         |         |
| A. 100% of field employees in Police, Fire, Water & Power, and Public Works will attend training each year covering safe work practices | 75%          | 100%              | 75%           | 100%    | 100%    |
| Measure 7.2 Accident reduction baselines  | and goals wi | ll be reported to | City departme | ents    |         |
| A. 100% of City departments will receive reported accident reduction goals and actuals on a semi-annual basis                           | 0%           | 100%              | 0%            | 100%    | 100%    |

|  | FY 2008         |           |          | FY 2009 | FY 2010 |
|--|-----------------|-----------|----------|---------|---------|
|  | Actual          | Target    | % Target | Target  | Target  |
| Measure 7.3 City facilities will be inspected  | d for safety    |           |          |         |         |
| A. 100% of City facilities will be inspected for compliance with safety regulations on an annual basis | 80%             | 100%      | 80%      | 100%    | 100%    |
| Measure 7.4 Return to Work Program will  | be offered to e | employees |          | -       |         |
| A. A return to work program will be developed and implemented  | 100%            | 100%      | 100%     | 100%    | 100%    |

# Result 8: Provide, establish and maintain a secure and reliable technological infrastructure.

|   | FY 2008         |        |          | FY 2009 | FY 2010 |
|---|-----------------|--------|----------|---------|---------|
|   | Actual          | Target | % Target | Target  | Target  |
| Measure 8.1 The infrastructure will be avail                    | lable to all us | ers    |          | •       |         |
| A. 98% of the time, the Network will be available               | 100%            | 98%    | 100%     | 98%     | 98%     |
| B. 98% of the time, the main telephone switch will be available | 100%            | 98%    | 100%     | 98%     | 98%     |
| C. 98% of the time, voicemail will be available                 | 100%            | 98%    | 100%     | 98%     | 98%     |

# Result 9: Maintain Financial Health of the City

|            | FY 2008 ·       |   |   | FY 2010   |
|------------|-----------------|---|---|---|
| Actual     | Target          | % Target                                  | Target  | Target  |
| Rating     |                 |   | ·   |   |
| AAA        | : AA            | 100%                                      | AA  | AA  |
|            | 1               |   | <u> </u>  |   |
| dit letter |                 | _   |   | -   |
| UA         | · UA            | 100%                                      | UA  | UA  |
|            | AAA  dit letter | Actual Target  Rating  AAA AA  dit letter | Actual Target % Target  Rating  AAA AA 100%  dit letter | Actual Target % Target Target  Rating  AAA AA 100% AA  dit letter |

#### **Changes From Prior Year**

- Cost Changes: The decrease from the fiscal year 2009 revised budget is \$1,547,453 primarily attributable to the following:
  - The Personnel budget decreased by \$913,413 due to a decrease of .50 limited term Management Analyst II from ITSD and the elimination of 10.5 FTEs as a result of the Managed Savings Plan for fiscal year 2010.
  - 2. The Services and Supplies budget decreased by \$431,250 as a result of the Managed Savings Plan for fiscal year 2010.
  - 3. The Principal and Interest budget decreased \$79,986 for Printing Services equipment.
  - 4. The Depreciation budget decreased \$124,777 per annual schedules.
  - 5. The Internal Service Charges budget increased \$1,973 for citywide cost adjustments in various internal service rates.
- FTE Changes: There was a decrease of .50 FTE from the fiscal year 2009 revised budget; ITSD decreased .50 Management Analyst II. The Department eliminated 10.5 FTEs including 1.0 City Auditor, 1.0 City Treasurer (position will be combined with Deputy Director), 1.0 Accountant from Treasury Division, 1.0 Business Tax License Inspector from Treasury Division, 1.0 Staff Assistant II from Payroll Section, 1.0 Staff Assistant III from Accounts Receivable Section, and 1.5 Operations Assistant, 1.0 IT Analyst II, 1.0 IT Analyst III, and 1.0 Department Information System Analyst III from ITSD.

#### **Future Outlook**

The Department of Finance is proactively working with departments as new projects emerge throughout the City, as well as working with the two Operating Companies with respect to major initiatives being undertaken by both. The Department is also actively involved in legislation as it impacts local government revenue and finances. As new reporting requirements are introduced by the Governmental Accounting Standards Board (GASB), State laws change, revenues become more unstable and expenses continue to grow; the need for constant monitoring of the City's financial affairs will only intensify. Strong fiscal leadership and excellent customer service are the two key areas of focus in the Department of Finance.

#### DIVISION SUMMARY

#### Finance Administration

#### **Mission Statement**

To provide leadership within the Department, as well as fiscal and financial leadership to City officials and departmental operations. To ensure that the fiscal integrity of the City is maintained at the highest standards.

#### **Program Description**

The Administration Division is responsible for monitoring and reporting on the fiscal well-being of the City to executive management, the City Council and the public. This Division also provides staff support to the City Council Finance Committee. The Division is also responsible for technological support to the Department and users of the financial systems. The Division directs and implements all aspects of the City's financial policies. It also coordinates its long range financial planning, and debt administration. The Internal Audit Section performs financial and other audits as necessary to maintain adequate systems of internal control, safeguard assets and ensure the preparation of accurate financial reports. In addition, the Division coordinates the activities of five other divisions within the Department: Budget, Purchasing, Payables and Printing, Treasury and Cash Management, Accounting and Financial Analysis, and the Information Technology Services Division. The Deferred Compensation Program, and Workers' Compensation and Safety are also monitored through the Administration Division. Together the sections of this division comprise a core informational resource within the Department and the City.

#### **Major Accomplishments**

Continued to provide support to the Finance Committee and to the City Council, City Manager and City departments on new issues.

#### Summary of Appropriations and Revenues

|                            | FY 2007<br>Actual | FY 2008<br>Actual | FY 2009<br>Adopted                    | FY 2009<br>Revised | FY 2010<br>Recommended |
|----------------------------|-------------------|-------------------|---------------------------------------|--------------------|------------------------|
| · -                        |                   |                   | · · · · · · · · · · · · · · · · · · · |                    |                        |
| FTEs                       | 25.500            | 24.000            | 25.000                                | 25.000             | . 19.000               |
| Appropriations             | 4,075,182         | 4,503,837         | 4,929,931                             | 4,929,931          | 4,066,002              |
| WC Payments (Memo)*        | 10,528,269        | 7,825,842         | 9,500,000                             | 9,500,000          | 9,785,000              |
| Sources by Fund            |                   |                   | •                                     |                    | ,                      |
| General Fund               | 3,110,778         | 3,175,263         | 3,543,709                             | 3,543,709          | 2,693,121              |
| Workers' Compensation Fund | 18,256            | 18,804            | 18,804                                | 18,804             | 19,556                 |
| - Transfer                 |                   |                   |                                       |                    |                        |
| Workers' Compensation Fund | 946,148           | 1,309,770         | 1,367,418                             | 1,367,418          | 1,353,325              |
| WC (Memo)*                 | 10,528,269        | 7,825,842         | 9,500,000                             | 9,500,000          | 9,785,000              |
| Total Sources              | 4,075,182         | 4,503,837         | 4,929,931                             | 4,929,931          | 4,066,002              |

<sup>\*</sup>For information only, the amount (which includes employee benefit contributions) is not included in the total.

#### **Finance**

#### **Changes From Prior Year**

- Cost Changes: The decrease from fiscal year 2009 revised budget is due to the Payroll Section moving to the
  Accounting and Analysis Division. The net Personnel budget decrease of \$82,196 is due to moving five
  Payroll FTEs to Accounting and Analysis Division and the elimination of one City Auditor position as a result of
  the Managed Savings Plan for fiscal year 2010. Services and Supplies also decreased \$176,539 as a result of
  the Managed Savings Plan. Internal Service Charges increased \$52,016 for various citywide cost adjustments.
- FTE Changes: The Division moved 5.0 Payroll FTEs to Accounting and Analysis Division and eliminated 1.0 City Auditor position.

#### **Future Outlook**

Pursuing opportunities that place the City in a stronger fiscal position is the vision of the Administration Division. The Division continues to strive to recommend ways to improve services provided to both internal and external customers through effective, efficient service delivery. Key priorities for fiscal year 2010 include reestablishing an effective internal audit function; implementing a return to work program for employees on limited duty due to work related injury, and supporting the City Manager's effort to undertake a zero-based budget analysis.

## DIVISION SUMMARY Budget

#### Mission Statement

To provide ongoing financial and analytical support to the City Manager, the City Council and departments in the preparation and monitoring of the City's budget.

#### **Program Description**

The Budget Division is responsible for the preparation and oversight of the City's Operating Budget. The budget staff is accountable for managing a budget process that meets the changing needs of the City's fiscal situation, as well as meeting the unique needs of the departments that make up the City. Analysis of expenditures and revenues is essential in both preparing and monitoring the Operating Budget. The Division updates and monitors the General Fund five year financial plan to support the City Council goal of "operating an effective and cost efficient government". As the City continues its era of results-oriented budgeting, the Budget Division provides guidance, resources and monitoring to ensure that this initiative is successfully maintained. In addition to budgeting services, this Section also provides departments with analytical support for special studies, including: policy and process review for efficiency, and revenue analysis for proposed new fees and funding sources and annual updates to the General Fee Schedule.

#### **Major Accomplishments**

A major accomplishment of the Budget Division was the adoption of the fiscal year 2009 Operating Budget, balanced and on time, along with the timely completion of Quarterly Monitoring Reports. The City has received the Distinguished Budget Presentation Award for fiscal year 2009 from the Government Finance Officers Association (GFOA). This is the second time the City has received this prestigious award. The City also received an Award for Excellence in Budgeting from the California Society of Municipal Finance Officers (CSMFO) for the fiscal year 2009 as well as an award for Excellence in Public Communications for the fiscal year 2009 Budget in Brief. The Division implemented PowerPlan CityVision, a new budgeting software. The Division continued to provide detailed financial information and support for union negotiations, and provided direct assistance to departmental administration for special fiscal-related projects. In addition, the Division completed the annual cost of service analysis and recommended changes to the General Fee Schedule.

#### **Summary of Appropriations and Revenues**

|                | FY 2007<br>Actual | FY 2008<br>Actual | FY 2009<br>Adopted | FY 2009<br>Revised | FY 2010<br>Recommended |
|----------------|-------------------|-------------------|--------------------|--------------------|------------------------|
| FTEs .         | 6.000             | 6.000             | 6.000              | 6.000              | 6.000                  |
| Appropriations | 685,117           | 746,107           | 823,883            | 823,883            | 848,294                |
| General Fund   | 685,117           | 746,107           | 823,883            | 823,883            | 848,294                |

#### **Finance**

#### **Changes From Prior Year**

- Cost Changes: The Personnel budget increased \$26,854 due to equity adjustments offset by the
  reclassification of a Management Analyst IV to a Management Analyst III as a result of the Managed Savings
  Plan for fiscal year 2010. Internal Services decreased \$2,443 for various citywide cost adjustments in internal
  service rates.
- FTE Changes: A Management Analyst IV was reclassified to a Management Analyst III.

#### **Future Outlook**

The Budget Division will continue to support City operations through the development and monitoring of the Operating Budget. During fiscal year 2010 the Budget Division will continue to implement new aspects of the new budgeting software. In addition the Division will provide additional assistance in reporting and monitoring costs and revenues during these challenging economic times.

\*

#### DIVISION SUMMARY

Purchasing, Payables and Printing

#### **Mission Statement**

To coordinate the acquisition and payment for labor, materials, supplies and services; and provide cost effective reprographic services of the highest quality in a timely and professional manner in support of City operations which adds value and maximizes taxpayer dollars.

#### **Program Description**

The Purchasing, Payables and Printing Division is responsible for all procurement activities, accounts payable activities, and printing services within the City. As part of the City's action plan to achieve urban sustainability as promoted by the United Nations Green Cities Declaration and Urban Environmental Accords, the Division is implementing green purchasing policies for City purchases beginning with the purchase of alternative fuel vehicles, paper with higher content recycled matter, green light bulbs and janitorial supplies that are free of toxins. The Division also maintains the City's vendor list and serves as a resource to other City departments. The Purchasing staff is responsible for all procurement activities and, to this end, assists departments in preparing bid specifications and requests for proposals as well as negotiating contract terms. Purchasing administers the Competitive Bidding and Purchasing, Living Wage, and Salvage Ordinances. Purchasing also processes all City Purchase Orders and manages the City's Purchasing Card Program.

#### **Major Accomplishments**

The Division continued to expand the use of e-commerce to maximize efficiency, and planned, coordinated and hosted a business-to-business contracting event in association with the Chamber of Commerce. The Division also modified the City's Purchasing Card policies and procedures to meet and exceed revised audit requirements. Accounts Payable continues to reduce the number of printed checks and increase efficiencies by expanding e-payable solutions. Printing Services instituted the use of 100% recycled paper. The Purchasing, Payables and Printing Division is committed to sustaining superior customer service and satisfaction while maintaining the highest level of professional and ethical standards.

#### **Summary of Appropriations and Revenues**

|                        | FY 2007<br>Actual | FY 2008<br>Actual | FY 2009<br>Adopted | FY 2009<br>Revised | FY 2010<br>Recommended |
|------------------------|-------------------|-------------------|--------------------|--------------------|------------------------|
| FTEs                   | 18.750            | 18.750            | 17.750             | 17.750             | 17.750                 |
| Appropriations         | 2,147,285         | 2,156,905         | 2,445,140          | 2,445,140          | 2,288,245              |
| Sources by Fund        |                   |                   |                    |                    |                        |
| General Fund           | 1,015,810         | 1,054,115         | 1,056,133          | 1,056,133          | 1,060,513              |
| Printing Services Fund | 1,131,472         | 1,102,790         | 1,389,007          | 1,389,007          | 1,227,732              |
| Total Sources          | 2,147,285         | 2,156,905         | 2,445,140          | 2,445,140          | 2,288,245              |

#### **Changes From Prior Year**

 Cost Changes: Personnel budget increased \$4,587 due to equity adjustments. Services and Supplies decreased \$91,850 as a result of the Managed Savings Plan for fiscal year 2010. Principal and Interest decreased \$79,986 for Printing Services equipment. Internal Services increased \$10,354 for various citywide cost adjustments in internal service rates.

#### **Future Outlook**

The Purchasing, Payables and Printing Division will continue to support City operations through the timely and efficient acquisition of labor, materials, supplies and services. The Purchasing Section will play a lead role as the City moves towards the procurement of more environmentally friendly goods and materials. The Printing Section will continue to provide cost effective, environmentally sensitive, timely and professional reprographic services of the highest quality.

# DIVISION SUMMARY

#### Treasury and Cash Management

#### Mission Statement

To prudently manage the City's cash, portfolio of investments, and bond issues in accordance with the City's investment policy, the State Government Code, and bond indentures, as well as obtain a reasonable competitive rate of return on investments, and provide excellent customer service to external and internal clients.

#### **Program Description**

The Treasury Section provides prudent investment management of the City's pooled portfolio, Capital Endowment Portfolio, Stranded Investment Reserve Fund, Pasadena Community Development Commission (PCDC), and segregated smaller portfolios, as well as investments held with trustees for a total of \$603 million. The Treasury Section manages the bonded indebtedness for the General Fund, Water and Power Department, and PCDC for a total of 30 financing issues with original face amounts of about \$1 billion and current outstanding bonds of \$735 million, with reserve funds of \$47 million as of December 31, 2008. In addition to these services, the Section participates in issuing municipal bonds, provides financial analysis and planning, actuarial analysis and cash flows relating to the funding of the Fire and Police Retirement System and SB481. This Section also provides financial management services to PCDC such as financing of various redevelopment projects, financial reporting, monitoring tax increment revenues and lease revenues.

The Cash Management unit provides Citywide cashiering services, processing of utility payments, the monitoring, billing, renewing, collecting, processing, investigating and issuance of over 16,000 business licenses with annual revenue of \$5.3 million, and the processing of over 130,000 parking tickets annually. This Section provides essential customer service and plays an integral role in the City's overall cash management strategy.

The Collections unit is responsible for collecting and administering delinquent accounts for the City including civil citations, paramedic accounts, utility accounts, code enforcement, special taxes, district assessment fees, non-sufficient-fund returned checks and other miscellaneous accounts. This unit has over 5,000 active accounts and anticipates collecting \$1.5 million in delinquent revenues.

#### **Major Accomplishments**

The Treasury and Cash Management Division accomplished the following during fiscal year 2009: 1) completed the electronic dissemination of annual bond disclosure reports, 2) achieved competitive returns on the City's investment portfolios, 3) completed the Intermountain Power Project debt defeasance transaction, 4) implemented the home based business audit program by sharing data with the State Franchise Tax Board, 5) completed all arbitrage rebate analyses on outstanding bond issues, 6) exceeded the targeted goal of collecting bad debt in the amount of \$1.5 million owed to the City, 7) Completed the \$71.45 million refunding of the 2003 City Hall Variable Rate Demand Certificates of Participation, 8) Refunded the Paseo Colorado bonds and amended the indenture to allow the City to buy its own bonds, 9) secured an \$8 million equipment lease financing and 10) Obtained new credit enhancement by substituting the letter of credit bank on the Rose Bowl Lease Revenue Bonds.

#### **Summary of Appropriations and Revenues**

|                             | •         |           |           |           |             |
|-----------------------------|-----------|-----------|-----------|-----------|-------------|
|                             | FY 2007   | FY 2008   | FY 2009   | FY 2009   | FY 2010     |
| -<br>-                      | Actual    | Actual    | Adopted   | Revised   | Recommended |
| FTEs                        | 29.000    | 30.000    | 31.000    | 31.000    | 28.500      |
| Appropriations              | 2,585,300 | 2,904,872 | 3,043,227 | 3,043,227 | 2,758,526   |
| Sources by Fund             |           |           |           | •         |             |
| General Fund                | 2,453,160 | 2,768,765 | 2,842,320 | 2,842,320 | 2,543,865   |
| Building Services Fund –    | 57,393    | 59,116    | 123,916   | 123,916   | 131,787     |
| Transfer                    |           |           |           |           |             |
| Parking Meter-Old           | 53,960    | 55,579    | 55,579    | 55,579    | 59,826      |
| Pasadena – Transfer         |           |           |           |           |             |
| Parking Meter-Civic Center- | 20,789    | 21,412    | 21,412    | 21,412    | 23,048      |
| Transfer                    |           | •         |           |           |             |
| Total Sources               | 2,585,302 | 2,904,872 | 3,043,227 | 3,043,227 | 2,758,526   |

#### **Changes From Prior Year**

- Cost Changes: The Personnel budget decreased \$280,395 due to the elimination of 3.0 FTEs as a result of the Managed Savings Plan for fiscal year 2010 offset by the transfer in of .50 Work Experience Aide from Accounting and Analysis Division. Internal Services decreased \$4,306 for various citywide cost adjustments in internal service rates.
- FTE Changes: The Department eliminated 3.0 FTEs, including 1.0 City Treasurer, 1.0 Accountant, and 1.0 Business License Tax Inspector and increased .50 Work Experience Aide.

#### **Future Outlook**

The Treasury and Cash Management Division will continue to pursue opportunities that place the City in a stronger financial position. With sound investment strategies and careful administration of all areas of cash management, the goal will be to maintain a fiscally healthy City.

#### DIVISION SUMMARY

#### Accounting and Financial Analysis

#### Mission Statement

To ensure that timely and accurate financial information is provided to the City Council, City staff, residents, credit providers, and grant providers.

#### **Program Description**

The Accounting and Financial Analysis Division is responsible for collecting, analyzing, recording, and reporting all financial transactions of the City in accordance with all applicable accounting, City and other governmental requirements, standards and/or guidelines. This Division is also responsible for billing and collecting grants as well as other miscellaneous City revenues.

Specific areas of accounting and financial reporting responsibilities include General City, Utilities, Grants (Federal, State and Local), Pasadena Community Development Commission, and Parking Operations. The Accounts Receivable Section of this division performs billing and receivables management for paramedic services, false alarms, utility users' tax, franchise tax, transient occupancy tax, zoning parking contracts, occupancy inspections, and property damage. The Payroll Section of this division produces the biweekly distribution of payroll.

This Division coordinates the external audit of City financial statements and prepares the City's Comprehensive Annual Financial Report, develops and prepares periodic financial reports for management, conducts all grants-related fiscal monitoring, and prepares other governmental reports.

#### **Major Accomplishments**

The City expects to be awarded the Certificate of Achievement for Excellence in Financial reporting by the Government Finance Officers Association for the Comprehensive Annual Financial Report for the fiscal year ended June 30, 2008. The Certificate of Achievement is the highest form of recognition in governmental accounting and financial reporting.

#### Summary of Appropriations and Revenues

|                 | FY 2007   | FY 2008   | FY 2009   | FY 2009   | FY 2010     |
|-----------------|-----------|-----------|-----------|-----------|-------------|
|                 | Actual    | Actual    | Adopted   | Revised   | Recommended |
| ·               |           |           |           |           |             |
| FTEs            | 13.900    | 13.900    | 13.900    | 13.900    | 16.400      |
| Grants FTEs     | 5.600     | 5.600     | 5.600     | 5,600     | 5.600       |
| Total FTEs      | 19.500    | 19.500    | 19.500    | 19.500    | 22.000      |
| Appropriations  | 1,401,816 | 1,454,349 | 1,619,617 | 1,619,617 | 2,076,003   |
| Sources by Fund |           |           | •         |           |             |
| General Fund    | 1,401,816 | 1,454,349 | 1,619,617 | 1,619,617 | 2,076,003   |
| Grants (memo)*  | 0         | 0         | 615,211   | 615,211   | 607,446     |
| Total Sources   | 1,401,816 | 1,454,349 | 1,619,617 | 1,619,617 | 2,076,003   |

<sup>\*</sup> For information only, amount not included in total.

#### **Changes From Prior Year**

- Cost Changes: The increase from fiscal year 2009 revised budget is due to the Payroll Section transferring
  from Administration Division. The net Personnel budget decreased \$188,566 due to elimination of 2.0 FTEs
  as a result of the Managed Savings Plan for fiscal year 2010 and the transfer out of .50 Work Experience Aide
  to the Treasury and Cash Management Division. This is offset by moving 5.0 Payroll FTEs from
  Administration Division. Internal Services decreased \$12,259 for various citywide cost adjustments in internal
  service rates.
- FTE Changes: The Department eliminated 2.0 FTEs, including 1.0 Staff Assistant II and 1.0 Staff Assistant III and transferred .50 Work Experience Aide to the Treasury and Cash Management Division. Also, 5.0 FTEs were transferred in from the Payroll Section.

#### **Future Outlook**

The future outlook for the Accounting and Financial Analysis Division remains challenging. The Governmental Accounting Standards Board (GASB) has increased the complexity and details required for public sector financial reporting. The most recent statements issued by the GASB are Statement No. 53 Accounting and Financial Reporting for Derivative Instruments", Statement No. 51 "Accounting and Financial Reporting for Intangible Assets", and Statement No. 45 "Accounting and Financial Reporting by Employers for Post employment Benefits Other than Pensions."

The Division is committed to facing such challenges and to continue providing timely, accurate financial information to City management and the City Council.

5.17

\*

#### DIVISION SUMMARY

Information Technology Services
Division

#### **Mission Statement**

To provide the municipal organization reliable, cost effective, high quality technology-based business solutions, and achieve these solutions with trained, self-motivated and capable professionals working together, and in partnership with its customers, in an empowering environment.

#### **Program Description**

The Information Technology Services Division (ITSD) provides customer-driven services to City departments in areas utilizing networks, desktops, application development, radio/telephone, and voice services. These services are of the highest quality possible and are consistent with customers' needs, schedules, and budgets.

#### **Major Accomplishments**

The Information Technology Services Division (ITSD) continued to provide quality services to its customers. ITSD has successfully implemented the following customer projects in fiscal year 2009: implemented a new Integrated Voice & Web Response (IVR/IWR) system to provide information and payment services over the phone and through the internet; acquired City Council approval to install the Interagency Communications Interoperability System (ICIS) radio system for the remainder of the City, including Police, Water & Power, Transportation and Public Works. ICIS is a digital radio system that allows interoperability with other cities and meets future Federal requirements; updated the Scheduling Application for the Fire Department; rolled out a new enterprise wireless system including a new Citrix system to standardize the delivery of citywide applications to desktop and wireless users; completed implementation of lifecycle updates for the City's central telephone and call center (ACD) systems located at Police, for the other main telephone systems at Public Health, Water & Power's dispatch and power plant, Villa Parke and the Jackie Robinson Center; evaluated a citywide electronic payment solution; completed a citywide Microsoft training program; and completed various departmental office rearrangement and move projects.

The Information Technology Services Division internal projects completed in fiscal year 2009 include: deployed the eDirectory (online internal City telephone directory) enhancement, which included the addition of an employee self service update/correction function, automatic notification to department approvers, a tutorial, easy to use interface and enhancements, and all sections of the retired paper directory; installed Virtual Machine (VMWare) server infrastructure to reduce support and energy costs; implemented a fiber optic network records management software; replaced iMAP, the internal GIS mapping system; completed Life Cycle Replacements for servers and network equipment; expanded after-hours technical support for enterprise systems; and managed the transition of services provided by Charter Communications as the company shifted from a local to a State franchise; upgraded JPL's fiber connection.

#### Summary of Appropriations and Revenues

|                                     | FY 2007        | FY 2008                | FY 2009        | FY 2009        | FY 2010              |
|-------------------------------------|----------------|------------------------|----------------|----------------|----------------------|
|                                     | Actual         | Actual                 | Adopted        | Revised        | Recommended          |
| FTEs                                | 45.000         | 48.000                 | 47.500         | 47.500         | 42.500               |
| Appropriations<br>Capital           | 7,938,698<br>0 | 8,894,427<br>1,552,026 | 9,832,015<br>0 | 9,832,015<br>0 | 9,109,289<br>407,000 |
| Total Appropriations                | 7,938,698      | 10,446,453             | 9,832,015      | 9,832,015      | 9,516,289            |
| Sources by Fund                     |                |                        |                |                |                      |
| General Fund                        | 127,628        | .0                     | 0              | 0              | . 0                  |
| Computing and<br>Communication Fund | 7,586,783      | 8,894,427              | 9,260,692      | 9,334,239      | 8,707,333            |
| Capital                             | . 0            | 1,552,026              | 0              | 0              | 407,000              |
| Telecommunications Fund             | 224,287        | 0                      | 571,323        | 497,776        | 401,956              |
| Total Sources                       | 7,938,698      | 10,446,453             | 9,832,015      | 9,832,015      | 9,516,289            |

#### **Changes From Prior Year**

- Cost Changes: The Personnel budget decreased \$393,698 due to a decrease of .50 limited term
  Management Analyst II in ITSD Projects Section and the elimination of 4.5 FTEs as a result of the Managed
  Savings Plan for fiscal year 2010. Services and Supplies budget decreased \$162,861 and Depreciation
  decreased \$124,777 both due to the Managed Savings Plan. Internal Services decreased \$41,390 due to
  various citywide cost adjustments in internal service rates.
- FTE Changes: There was a decrease of .50 FTE from the fiscal year 2009 revised budget; a .50 Management
  Analyst II position for limited term support of projects was eliminated from the ITSD Projects Section. The
  division also eliminated 4.5 positions, including 1.5 Operation Assistant, 1.0 IT Analyst II, 1.0 IT Analyst III, and
  1.0 Department Information System Analyst III.

#### **Future Outlook**

Technology is a critical tool for change and key to the provision of improved and cost-effective services to the community. With insight into the requirements of the City and expertise in communications and information technologies, ITSD is the leader in support of the City's use of technology. In fiscal year 2010, ITSD has the following major projects planned: complete the enhancement of the City's radio system by migrating the Police, Water & Power, Transportation and Public Works departments to ICIS, which will allow interoperability with other cities and meet future Federal requirements; complete the upgrade to the Emergency Medical Services (EMS) billing system for the Fire Department; deploy Desktop Thin Clients to increase desktop lifecycle and reduce costs; monitor the performance of the cellular wireless broadband services used by the City to ensure they meet

#### **Finance**

Police Heliport and Substation and the Northwest. Programs office; implementation of a service desk application to manage technology related service calls and repairs; improve the security and reliability of the City's fiber optic network; update the GIS database to deploy new mapping tools; evaluation of network security appliances; ongoing implementation of Information Technology Infrastructure Library (ITIL) to streamline and improve service delivery to customers; assess and implement Windows Server 2008 technologies; consolidate database infrastructure to improve service management and reduce licensing costs; and review City's voicemail system to begin planning for required updates. Resources permitting, ITSD intends to consider Voice Over Internet Protocol (VOIP) devices on the data network and unified messaging to improve office productivity.

Powered by projects like these, ITSD will continue to make improvements in service and effectiveness and recognize the increased potential for technological growth in the City.

5.20 **\*** 

## Finance Department - ITSD

The Capital Improvement Program for the Information Technology Services Division of the Finance Department is focused on maintaining and improving the City's core technological infrastructure including the enterprise network, telephone, radio/microwave and fiber systems, while advancing new technologies that improve operational efficiencies, public safety and customer service at a reduced cost.

| ORMAT: Budget Review   |                           |                          |                   |                   |                 |                              | UNITS: 1                   |
|--|---------------------------|--------------------------|-------------------|-------------------|-----------------|------------------------------|----------------------------|
| DISCRIPTION  | FY2007                    | FY2008                   | FY2009            | FY2009            | FY2010          | \$CHANGE                     |                            |
|  | ACTUAL.                   | ACTUAL                   | ADOPTED           | REVISED           | RECOMMEND       |                              |                            |
| 8005 Regular Pay - PERS  | 7,376,924                 | 7,488,130                | 10,500,708        | 10,500,708        | 9,709,444       | -791,264                     | (7.5                       |
| 3010 Non Benefit Employees   | 19,973                    | 27,745                   | 0                 | 0                 | 0               | . 0                          | 0.0                        |
| 3011 Overtime Pay<br>3012 Overtime Subject To PERS                 | 57,139<br>405             | 67,906<br>452            | 37,974<br>0       | 37,974            | 38,966          | 992                          | 2.0                        |
| 3018 PST-Part Time Employees-                                      | 46,535                    | 39.798                   | 0                 | 0                 | 0<br>11,329     | 0<br>11,329                  | 0.0                        |
| 8023 Auto Allowance  | 20,420                    | 16,444                   | 21,511            | - 21,511          | 16,930          | -4.581                       | 100. <sup>1</sup><br>(21.3 |
| 8024 Personal Devipmnt Allowan                                     | 41,500                    | 45,463                   | 43,500            | 43,500            | 35,949          | -7,551                       | (17.4                      |
| 3027 Workers' Compensation   | 227,806                   | 155,111                  | 155,409           | 155,409           | 164,051         | 8,642                        | 5.                         |
| 030 Jury Duty  | 0                         | 41                       | 0                 | 0                 | . 0             | . 0                          | 0,                         |
| 031 General Liability  | 22,204                    | 15,057                   | 10,503            | 10,503            | 29,648          | 19,145                       | 182.                       |
| 037 Miscellaneous Pay  | . 12,523                  | 13,124                   | 0                 | 0                 | 0               | 0                            | 0.                         |
| 038 Employee Portion-PERS  | 384,335                   | 290,471                  | 735,049           | 735,049           | 336,090         | -398,959                     | (54.3                      |
| 040 City Portion-PERS<br>041 City Portion-PARS                     | 742,745<br>1,889          | 885,09 <b>7</b><br>1,734 | 739,250<br>0      | 739,250<br>0      | 1,073,017       | 333,767                      | 45.                        |
| 044 Life Insurance   | 5,669                     | · 5,248                  | 10,502            | 10,502            | 467<br>7,917    | 467<br>-2.585                | 100.                       |
| 045 Dental Insurance   | 67,872                    | 69,490                   | 68,317            | 68,317            | 66,413          | -2,565<br>-1,90 <del>4</del> | (24.6<br>(2.8              |
| 046T Medicare Total  | 92,154                    | 95,291                   | 152,810           | 152,810           | 143,502         | -9,308                       | (6.1                       |
| 047 Long Term Disability   | 17,985                    | 20,920                   | 17,850            | 17,850            | 18,777          | 927                          | 5.                         |
| 048 Child Care Subsidies   | 0                         | 0                        | 864               | 864               | 0               | -864                         | (100.0                     |
| 049 Medical  | 1,081,338                 | 1,182,100                | 1,369,155         | 1,369,155         | 1,297,488       | -71,667                      | (5.2                       |
| 050 Benefits   | 1,184,175                 | 1,351,607                | . 0               | 0                 | 0               | 0                            | 0.                         |
| 053 W & P Severance Pay  | 0                         | 6,986                    | 0                 | 0                 | 0               | 0                            | 0.                         |
| 054 Vision Care  | 250                       | 341                      | 0                 | 0                 | 0               | 0                            | 0.                         |
| 055 Health Care Spending<br>056 Accrued Payroll Expense            | 300<br>14,88 <del>4</del> | 210<br>86,372            | 0<br>0            | 0                 | 0               | 0                            | 0.                         |
| 058 Benefits Admin.  | 400,854                   | 408,103                  | 0                 | 0                 | . 0             | 0 ·                          | 0.                         |
| 8700 Total Personnel   | 11,819,879                | 12,273,241               | 13,863,402        | 13,863,402        | 12,949,989      | -913,413                     | (6.                        |
| 101 Materials And Supplies   | 495,719                   | 835,089                  | 508,319           | 508,319           | 440,869         | -67,450                      | (13.:                      |
| 103 Uniforms   | 753                       | 148                      | 750               | 750               | 950             | 200                          | 26                         |
| 105 Lease Payments .   | 7,387                     | 7,132                    | 11,300            | 11,300            | 1,500           | -9,800                       | (86.                       |
| 106 Rent Expense   | 0                         | 295,043                  | 294,000           | 294,000           | 294,000         | 0                            | 0.                         |
| 107 Equipment Lease Payment  | 57,841                    | 34,603                   | 71,900            | 71,900            | 43,900          | -28,000                      | (38.9                      |
| 108 Computer Related Supplies                                      | 75,573                    | 98,142                   | 55,030            | 55,030            | 40,430          | -14,600                      | . (26.                     |
| 109 Equip Purchases Under \$1,<br>110 Outside Printing & Duplicati | 524,016<br>9,871          | 459,965<br>4,075         | 104,650<br>17,684 | 104,650<br>17,684 | 112,660         | 8,010                        | 7.                         |
| 112 Legal and Other Advertisin                                     | 7,360                     | 15,850                   | 2,600             | 2,600             | 17,684<br>2,600 | 0                            | 0.                         |
| 113 Photo Copy Machine Maint                                       | 67,006                    | 71,733                   | 88,383            | 88,383            | 88,383          | 0                            | 0.                         |
| 114 Other Contract Services  | 1,948,124                 | 2,363,541                | 1,937,175         | 1,937,175         | 2,062,392       | 125,217                      | 6                          |
| 115 Consultant Services  | 138,006                   | 126,386                  | 191,099           | 191,099           | 26,500          | -164,599                     | (86.                       |
| 1116 Contract Maintenance  | 220,965                   | 243,437                  | 372,939           | 372,939           | 343,711         | -29,228                      | (7.8                       |
| 1117 Data Processing Operation                                     | 35,316                    | 26,022                   | 71,322            | 71,322            | 50,550          | -20,772                      | (29.                       |
| 121 Computer (PC) Maint/Repa                                       | 11,265                    | 13,038                   | 0                 | 0                 | 0               | 0                            | · 0.                       |
| 1124 Dues And Memberships  | 9,162                     | 19,362                   | 19,006            | 19,006            | 19,206          | 200                          | 1.                         |
| 1125 Special Civic Events  | 12                        | 450<br>467               | . 0               | 0                 | 300             | 300                          | 100.                       |
| 1126 Conf & Mtgs- Comm & Co<br>1127 Conf & Mtgs-City Departme      | 1,471<br>36,321           | 165,540                  | 0<br>38,870       | 0<br>39.970       | 0               | 0                            | 0.                         |
| 1128 Mileage   | 2,530                     | 3,181                    | 7,845             | 38,870<br>7,845   | 31,070<br>6,870 | -7,800                       | (20.                       |
| 1129 Education   | 72,733                    | 26,660                   | 23,126            | 23,126            | 23,126          | -975 .<br>0                  | . (12.4<br>0.              |
| 130 Training Costs   | 5,579                     | 94,156                   | 152,247           | 152,247           | 74,350          | -77,897                      | (51.                       |
| 133 Medicl Pay Doctors-Workr                                       | 1,306                     | 1,388                    | 1,000             | 1,000             | 1,000           | -77,007                      | (31                        |
| 134 Data Processing Developm                                       | 0                         | 0                        | 3,000             | 3,000             | 0               | -3,000                       | (100.                      |
| 135 Reference Matis Subscripti                                     | 4,049                     | 6,690                    | 9,285             | 9,285             | 9,235           | -50                          | (0.                        |
| 136 Library Books  | 0                         | 121                      | 0                 | 0                 | 0               | 0                            | `o                         |
| 137 Gasoline and Lubricants  | 17                        | 15                       | 0                 | 0                 | 0               | 0                            | 0                          |
| 140 Telephone  | 865,215                   | 867,273                  | 968,100           | 968,100           | 805,050         | -163,050                     | (16.                       |
| 142 Electric   | 5,753<br>89,037           | 5,960<br>06 153          | 6,000             | 6,000             | 6,500           | 500                          | . 8                        |
| 144 Postage<br>149 Fiscal Agent/Bank Fees &                        | 2,989                     | 96,152<br>2,989          | 90,305<br>0       | 90,305<br>0       | 90,155          | -150<br>0                    | (0.<br>0                   |
| 150 Cash Over and Short  | 0                         | 2,555                    | Ö                 | Ö                 | 0               | 0                            | 0                          |
| 154 Audio Visual Materials   | ŏ                         | ŏ                        | 100               | 100 <sup>-</sup>  | 100             | 0                            | 0                          |
| 177 Program Expenditures   | 1,879,001                 | 2,090,462                | 559,961           | 559,961           | 581,655         | 21,694                       | 3                          |
| 178 Program Expenditure Reco                                       | -622,542                  | -772,349                 | 0                 | 0                 | . 0             | 0                            | 0                          |
| 186 Discounts Lost   | 1,494                     | 2,013                    | . 0               | 0                 | 0               | 0                            | Ō                          |
| 187 Discounts Earned   | -10,858                   | -33,417                  | 0                 | 0                 | 0               | 0                            | . 0                        |
| 212 Permits and Fees   | 0                         | 166                      | 0                 | 0                 | 0               | 0                            | - 0                        |
| 218 Vehicle Rental   | 443                       | 416                      | · 415             | 415               | 415             | 0                            | 0                          |
| 3276 Software<br>3290 Cell Phone Reimbursement                     | 377<br>-5,218             | 0<br>-4,169              | 0                 | 0                 | . 0             | 0<br>0                       | . 0                        |
| F8800 Total Services & Supplie                                     | 5,938,073                 | 7,167,728                | 5,606,411         | 5,606,411         | 5,175,161       | -431,250                     | (7.                        |
| 3504 Equipment   | 24,898                    | 362,111                  | 0                 | 0                 | , 0             | ~~1,200<br>0                 | (/.                        |
| 3506 Computer Equipment  | 566,880                   | 796,819                  | 0                 | . 0               | Ö               | Ŏ                            | ō                          |
| 3507 Contra Capital  | -591,777                  | -1,028,919               | 0                 | 0                 | 0               | 0                            | 0                          |
| r8900 Total Equipment  | 0                         | 130,010                  | 0                 | 0                 | 0               | 0                            | 0                          |
| 3601 IS-Structural Maintenance                                     | 157,202                   | 172,358                  | 161,092           | 161,092           | 151,070         | -10,022                      | . (6.                      |
|  | A AAA                     |                          |                   |                   |                 |                              |                            |
| 8602 IS-Tenant Improvements<br>8603 IS-Lockshop                    | 6,960<br>346              | 23,791<br>11,758         | 14,200<br>1,065   | 14,200<br>1,065   | 10,151<br>1,065 | -4,049<br>0                  | (28.<br>C                  |

YEAR: Fy2010 SCENARIO: RECOMMEND FORMAT: Budget Review

#### D32 Finance Budget Review (Expenses)

PERIOD ENDING: JUL CURRENCY: USD UNITS: 1

| DISCRIPTION                       | FY2007     | FY2008     | FY2009     | FY2009     | FY2010     | \$CHANGE           | %      |
|-----------------------------------|------------|------------|------------|------------|------------|--------------------|--------|
|                                   | ACTUAL     | ACTUAL     | ADOPTED    | REVISED    | RECOMMEND  |                    |        |
| 8604 IS-Utilities & Insurance-Hse | 83,088     | 84,060     | 85,486     | 85,486     | 108,986    | 23,500             | 27.59  |
| 8605 IS-Houskeeping Services      | 108,455    | 113,615    | 110,219    | 110,219    | 95,692     | -14,527            | (13.2% |
| 8606 IS-Floors And Windows        | 0          | 970        | 2,300      | 2,300      | 2,300      | · 0                | 0.09   |
| 8607 IS-Printing                  | 123,288    | 156,179    | 121,229    | 121,229    | 118,729    | -2,500             | (2.1%  |
| 8608 IS-Mail - Basic Services     | 23,696     | 23,862     | 24,278     | 24,278     | 23,857     | <del>-4</del> 21   | (1.7%  |
| 8609 IS-Telephones - Basic        | 140,162    | 134,251    | 127,711    | 127,711    | 104,821    | -22,890            | (17.9% |
| 8610 IS-Computer Ops-HP3000-      | 77,922     | 52,486     | 53,780     | 53,780     | 55,619     | 1,839              | 3.49   |
| 8611 IS-ADS - Direct Request      | 156,638    | 57,982     | 148,916    | 148,916    | 112,527    | -36,389            | (24.4% |
| 8612 IS-PC Direct Request         | 52,392     | 207,292    | 204,030    | 204,030    | 214,954    | 10,924             | 5.49   |
| 8613 IS-Radio-Basic Services      | 6,500      | 5,697      | 2,928      | 2,928      | 2,864      | -64                | (2.2%  |
| 8615 IS-Auto Body Repair          | 0          | 1,471      | 0          | 0          | 0          | 0                  | 0.09   |
| 8616 IS-Fleet Maint-Equip Maint   | 4,405      | 7,110      | 7,790      | 7,790      | 7,790      | . 0                | 0.09   |
| 8617 IS-Fleet Maint-Equip Repla   | 16,749     | 16,749     | 17,400     | 17,400     | 17,400     | 0                  | 0.09   |
| 8618 IS-Fleet Maint-Fuel          | 2,820      | 4,847      | 3,600      | 3,600      | 5,600      | 2,000              | 55.69  |
| 8620 IS-Building Preventive Main  | 50,069     | 51,565     | 48,726     | 48,726     | 46,400     | -2,326             | (4.8%  |
| 8621 IS-Radio - Direct Request    | 0          | 255        | 500        | 500        | 500        | 0                  | 0.09   |
| 8622 IS-Telephones - Usage        | 96,695     | 93,629     | 109,045    | 109,045    | 121,418    | 12,373             | 11.39  |
| 8623 IS-PC Training               | 0          | 0          | 8,624      | 8,624      | 19,236     | 10,612             | 123,19 |
| 8624 IS-Enterprise Network        | 152,798    | 167,179    | 191,095    | 191,095    | 189,679    | -1,416             | (0.7%  |
| 8626 IS-Mail Direct Request       | 5,651      | 7,751      | 2,372      | 2,372      | 3,271      | 899                | 37.99  |
| 8630 IS-AD&S-PeopleSoft           | 635,403    | 628,052    | 643,849    | 643,849    | 692,651    | 48,802             | 7.69   |
| 8632 IS-AD&S-GIS                  | 3,737      | 4,227      | 4,159      | 4,159      | 1,813      | -2,346             | (56.4% |
| 8634 IS-Security Srvcs at CityHal | 66,841     | 72,029     | 76,405     | 76,405     | 67,248     | <del>-9</del> ,157 | (12.0% |
| 8641 IS-MS Licensing              | 18,129     | 17,971     | 18,278     | 18,278     | 15,410     | -2,868             | (15.7% |
| T9000 Total Internal Service C    | 1,989,944  | 2,117,135  | 2,189,077  | 2,189,077  | 2,191,050  | 1,973              | 0.19   |
| 8676 Principal                    | 0          | 0          | 411,502    | 411,502    | 346,858    | -64,644            | (15.7% |
| 8677 Interest                     | 55,753     | 39,189     | 44,192     | 44,192     | 28,850     | -15,342            | (34.7% |
| T9100 Total Principal & Interes   | 55,753     | 39,189     | 455,694    | 455,694    | 375,708    | -79,986            | (17.6% |
| 8801 Depreciation                 | 434,075    | 485,221    | 579,229    | 579,229    | 454,452    | -124,777           | (21.5% |
| T9300 Total Other Expenses        | 434,075    | 485,221    | 579,229    | 579,229    | 454,452    | -124,777           | (21.5% |
| T8000 Total Expense               | 20,237,726 | 22,212,524 | 22,693,813 | 22,693,813 | 21,146,360 | -1,547,453         | (6.8%  |
|                                   |            |            |            |            |            |                    | •      |

# FY 2010 - 2014 Capital Improvement Program

# Recommended Appropriations for FY 2010 and New Projects by Department

|   | Total<br>Estimated<br>Costs | Appropriated<br>Through<br>FY 2009 | Recommended<br>FY 2010 | FY 2011-2014<br>Estimated Costs |
|---|-----------------------------|------------------------------------|------------------------|---------------------------------|
|   | · .                         |                                    |                        |                                 |
| Finance Department - ITSD                                       |                             |                                    |                        | •                               |
| Technology Projects   |                             |                                    |                        |                                 |
| 71127 Information Technology Services Division (ITSD) Equipment | 4,848,608                   | 4,441,608                          | 407,000                | 0                               |
|   | 4,848,608                   | 4,441,608                          | 407,000                | 0                               |
| Totals:   | 4,848,608                   | 4,441,608                          | 407,000                | 0                               |

# **Employee Distribution By Position**

Entity:

D32 - Finance

Account:

FTE-FTE

Period:

JUL, 2010

Scenario:

RECOMMEND

| Code   | <u>Description</u>   |   | •     | Total          |
|--------|--|---|-------|----------------|
| 10091  | DIRECTOR OF FINANCE  |   |       | 1.000          |
| 20301  | DEPUTY FINANCE DIRECTOR (C)                                  |   |       | 1.000          |
| 20302  | BUDGET ADMINISTRATOR (C)                                     |   |       | 1.000          |
| 20314  | CHIEF INFO TECH OFFICER (C)                                  |   |       | 1.000          |
| 20401  | CONTROLLER   |   |       | 1.000          |
| 20521  | PURCHASING ADMINISTRATOR                                     |   |       | 1.000          |
| 30681  | TELECOMMUNICATIONS SUPERVISOR                                |   |       | 2.000          |
|        | PRINCIPAL ACCOUNTANT   |   |       | 3.000          |
|        | CENTRAL SERVICES SUPERVISOR                                  |   |       | 1.000          |
|        | MANAGEMENT ANALYST V   |   |       | 2.000          |
|        | DEPT INFO SYSTEMS ANALYST III                                |   |       | 1.000          |
|        | OFFICE SUPPORT SUPERVISOR                                    |   |       | 1.000          |
|        | MUNICIPAL SERVICES SUPERVISOR                                |   |       | 1.000          |
|        | TELECOMMUNICATIONS MANAGER                                   |   |       | 1.000          |
|        | INFO. TECH. OPERATIONS MANAGER  APP. DEV. & SVCS. SUPERVISOR | • |       | 1.000          |
|        | PAYROLL SERVICES MANAGER (C)                                 |   |       | 1.000          |
|        | ACCOUNTANT   |   |       | 1.000<br>4.000 |
|        | MANAGEMENT ANALYST IV  |   |       | 5.000          |
|        | SENIOR ACCOUNTANT  |   |       | 9.000          |
|        | MANAGEMENT ANALYST III                                       |   |       | 1.000          |
|        | WORKERS COMP CLAIMS EXAMINER                                 |   | •     | 3.000          |
| 44321  | COLLECTIONS SPECIALIST                                       |   |       | 2.000          |
| 44351  | INFO TECHNOLOGY TECHN II                                     |   |       | 2.000          |
| 45371  | SAFETY OFFICER (C)   |   |       | 1.000          |
| 45901  | SENIOR INTERNAL AUDITOR                                      |   |       | 1.000          |
| 45911  | INFORMATION TECH ANALYST II                                  |   |       | 7.000          |
| 45921  | DATABASE ADMINISTRATOR                                       |   |       | 3.000          |
| 45931  | INFORMATION TECH ANALYST III                                 |   | -     | 6.000          |
| 45941  | INFORMATION TECH ANALYST I                                   |   | •     | 2.000          |
| 47081  | DEPT INFO SYSTEMS ANALYST II                                 |   |       | 3.000          |
| 47211  | MANAGEMENT ANALYST II  |   |       | 7.000          |
| 47251  | MANAGEMENT ANALYST III (C)                                   |   |       | 1.000          |
| 47252  | NETWORK SYSTEMS SUPERVISOR                                   |   |       | 1.000          |
|        | INFO TECH PLANN & PROG MGR                                   |   |       | 1.000          |
|        | SENIOR INFO SYSTEMS ENGINEER                                 | • |       | 2.000          |
|        | STAFF ASSISTANT II (C)                                       |   |       | 1.000          |
|        | INFO TECHNOLOGY TECHN III                                    |   |       | 7.000          |
|        | DUPLICATING MACHINE OPERATOR PRESS OPERATOR                  |   |       | 1.500          |
|        | GRAPHICS PRODUCTION TECHNICIAN                               |   | •     | 1.000          |
|        | SENIOR PRESS OPERATOR  |   |       | 1.000          |
|        | STAFF ASSISTANT II   |   |       | 1.000          |
|        | STAFF ASSISTANT III  |   |       | 20.000         |
|        | OPERATIONS ASSISTANT   |   |       | 3.500          |
|        | TECHNICAL SPECIALIST   |   |       | 3.000          |
| 124601 | STAFF ASSISTANT IV   |   |       | 3.000          |
| 124641 | CUSTOMER SERVICE REP I                                       |   |       | 1.000          |
| 126781 | PRINCIPAL OPERATIONS SPEC                                    |   |       | 1.000          |
| 141941 | WORKERS COMPENSATION SUPERV                                  |   |       | 1.000          |
| 156201 | BUSINESS TAX INSPECTOR                                       |   |       | 3.000          |
| 156372 | GRAPHIC ARTIST   |   |       | 1.500          |
| 156381 | PURCHASING ASSISTANT   |   |       | 1.000          |
| 156391 | SENIOR PURCHASING ASSISTANT                                  |   |       | 1.750          |
| 164040 | WORK EXPERIENCE AIDE   |   |       | 0.500          |
|        |  |   | Total | 135.750        |
|        | <u>*</u>   |   |       |                |

# FY2010 - Managed Savings April 16, 2009

| i                        | 7<br>19<br>1                  |  |  |   |   |   |   |  | 75,412  | 999'69  | 145,078         |
|--------------------------|-------------------------------|--|--|---|---|---|---|--|---|---|-----------------|
| i                        | FTE moact                     |  |  |   |   |   |   |  | 1.00  | 1.00  | 2.00            |
| i                        | lier 1<br>Recommended         | 181,413  | 180,000  | 64,245  | 999'69  | 76,589  | 15,332  | 97,386   |   |   | 684,631         |
|                          | FTE mpact                     | 1  | 1.00   | 1.00  | 1.00  | 1.00  |   | 1.00   |   |   | 9.00            |
|                          | Vacant                        | 1  | Vacant   | Vacant  | Vacant  | Vacant  |   | Vacant   | Filled  | Filled  |                 |
|                          | Service Impacts               | Eliminating this position will reduce the number of audits that will be performed.     | The duties of these positions will be combined and may reduce time for special projects and may be absorbed elsewhere. | Special projects and general support for the department will not be provided. The Payroll division is sufficiently staffed. | The outsourcing of Paramedic billing will provide this service and will expedite the process.   | This revenue generating position will slow the process of performing site visits upon noncompliant businesses and following up on leads provided by the State Franchise Board and reviewing those businesses outside the City but performing services inside the City limits. Duties related to special events are also handled by this position. | The division will perform duties with a MA III and assistance from remaining staff. | A portion of the duties would be distributed to other positions. | The outsourcing of Paramedic billing will provide this service and will expedite the process. | Salary savings from Staff Asst III- This revenue generating position Business License processes new and delinquent business license payments and assists with customer services | leeco.          |
| 1VIII 195 April 16, 2009 | Description of Managed Saving | Eliminate City Auditor position -<br>Contract Services to be used for<br>this function | Salary savings as a result of combining Deputy Director and Treasurer function   | Eliminate Staff Assistant II -<br>Payroll - Vacant  | Eliminate Staff Assistant III - AR - The outsourcing of Paramedic Vacant billing will provide this service will expedite the process. | Eliminate Business License Tax Inspector position   | Salary savings reduce MA IV to<br>MA III in Budget                                  | Salary savings from Accountant position in Treasury              | Defund Tech Specialist - AR -<br>Filled   | Salary savings from Staff Asst III-<br>Business License   |                 |
| r 12010 - Maliageu Sa    | Department                    | Finance  |  |   |   |   |   |  |   |   | Total Personnel |
|                          |                               | -  | CV.  | თ   | 4   | κ   | ø   | 7  | 8   | თ   |                 |

FY2010 - Managed Savings April 16, 2009

|   |   |  |                     | Tier 1        | Tier 1      | Tier 2        | Tier 2  |
|---|---|--|---------------------|---------------|-------------|---------------|---------|
| Department                                  | Description of Managed Saving                     | Service Impacts  | Vacant<br>or Filled | FTE<br>Impact | Recommended | FTE<br>Impact | ,       |
|   |   |  |                     |               |             |               |         |
| Total Services Supplies<br>Equipment        |   |  |                     |               | 126,539     |               | 50,000  |
| Total General Fund                          |   |  |                     | 6.00          | 811,170     | 2.00          | 195,078 |
| Finance - ITSD - Computing & Communications | Eliminate 1.0 FTE Operation<br>Assistant Position | Eliminating this position would place an added burden on existing staff to do more with less, particularly in the Network Section.   | Vacant              | 1.00          | 75,963      |               |         |
|   | Eliminate .50 FTE Operation<br>Assistant Position | Eliminating this position would place an added burden on existing staff to do more with less, particularly in the Network Section.   | Vacant              | 0.50          | 37,982      |               |         |
|   | Eliminate  T Analyst                              | Eliminating this position would place an added burden on existing staff to do more with less, particularly in the Network Section.   | Vacant              | 1.00          | 108,917     |               |         |
|   | Eliminate Dept Info Sys Analyst<br>III            | Eliminating this position would place an added burden on existing staff to do more with less, particularly in the Network Section.   | Vacant              | 1.00          | 121,863     |               |         |
|   | Eliminate IT Analyst III                          | The Eliminating of this position in the AD&S Section won't have an effect on operations as it's been vacant since April 2007, and there has not been enough billable projects to support the cost thereof. | Vacant              | 1.00          | 125,193     |               |         |
| Total Personnel                             |   |  |                     | 4.50          | 469,918     |               |         |
| Total Services Supplies                     |   |  |                     |               | 287,638     |               |         |
| Total Computing & Comm Fund                 |   |  |                     | 4.50          | 757,556     |               |         |
| Printing                                    |   |  |                     |               |             |               |         |
| Total Services Supplies<br>Equipment        | Total Printing Services Fund                      |  |                     |               | 91,850      |               | 0       |
|   |   |  |                     |               |             |               |         |

FY2010 - Managed Savings April 16, 2009

|  |  |   | Tier 1           | Tier 1                              | Tier 2 | Tier 2  |
|--|--|---|------------------|-------------------------------------|--------|---------|
| Department                             | Description of Managed Saving                | Service Impacts   | Vacant FTE       |                                     | FTE    |         |
|  |  |   | or Filled Impact | or Filled Impact Recommended Impact | Impact |         |
| Total Printing Services Fund           |  |   |                  | 91,850                              |        |         |
| Finance - Workers Compensation<br>Fund | Defund 1.0 Claims Examiner position - Filled | By defunding 1.0 Claims<br>Examiner this would increase the | Filled           |                                     | 1.00   | 103,601 |
|  |  | Claims Examiners. This could                                |                  |                                     |        |         |
|  | •  | expenses and reduced customer                               |                  |                                     |        |         |
|  |  | service.  |                  |                                     |        |         |
| Total Personnel                        |  |   |                  |                                     | 1.00   | 103,601 |
| Total Services Supplies                |  |   |                  | 50,000                              |        |         |
| Equipment                              |  |   |                  |                                     |        |         |
| Total Workers' Compensation            |  |   |                  | 50,000                              | 1.00   | 103,601 |
| Fund                                   |  |   |                  |                                     |        |         |
| Total Finance                          |  |   | 10.50            | 1,710,576                           | 3.00   | 298,679 |
|  |  |   |                  |                                     |        |         |