



AllHealth has provided outstanding service for the past four years and has fashioned a security program which meets the special needs of the Pasadena Public Health Department (PPHD). In addition, AllHealth provides security for the health and human services operating out of Building 3 (1855 North Fair Oaks Avenue), under contract with the Community Health Alliance of Pasadena (CHAP).

The provision of security services at the Pasadena Community Health Center poses a unique challenge in comparison to typical security procurement by the City of Pasadena. Of primary concern is the presence of security personnel during hours of operation to protect employees and clients at PCHC and to assist in responding to medical and other emergencies. Of secondary concern is the protection of property and assets on the premises. A cost effective, capable security vendor is necessary in order for PPHD to conduct business in a safe, nonthreatening environment.

Security service requirements professionally provided by AllHealth include:

- A demonstration of directly related experience and sensitivity to the issues pertinent to PPHD services, clientele, location. AllHealth provides security services exclusively to healthcare facilities and organizations.
- Services designed to support the regulatory, legislative, and logistical requirements of a healthcare delivery agency and to meet the needs of an organization operating within an increasingly complex healthcare environment.
- Ability to provide post coverage and interior and exterior patrols during the day shift and swing shift, utilizing standard security practices, including surveillance, escort service and opening/closing of building.
- Sensitivity to diverse cultures and commitment to hiring qualified local residents.
- Participation in development and deployment, if necessary, of PPHD's Emergency/Disaster/Bioterrorism Response Plan.
- Coordination of alarm test/fire drills and evacuation practice with designated City personnel.
- Ability to respond to requests for after-hours and weekend coverage and patrols necessitated by uncontrollable circumstances such as utility loss to the building or special events.
- Assessment and diffusion of threatening situations and behaviors.
- Documentation, investigation, and reporting of individuals, incidents, and hazards that would pose a threat to the safety of employees, clientele, or the facility. Appropriate liaison with designated City personnel and Pasadena Police.

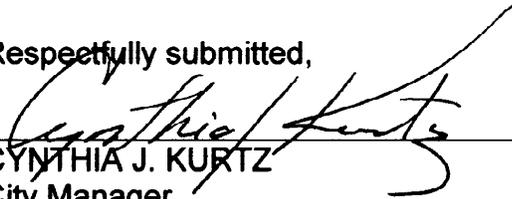
In addition, AllHealth structures its services in a manner that represents PPHD quality assurance concerns, including:

- A strong screening program for personnel, which includes extensive background check on employment references, driving record, criminal records, residential history, drug testing, fitness screening, and evaluation of oral communication skills.
- Emphasis on training which includes 20 hours of active IAHS Basic Security Training and completion of 40 hour IAHS Program manual, special training on infant abduction/prevention techniques, assaultive behavior response training, site training and continuing education requirements.
- Management structure providing for site supervisors and lead officers who serve as shift supervisors and are the point of contact with designated City personnel. Clearly defined job descriptions for each position.
- Benefits which exceed the industry norm, a competitive wage, and opportunities for advancement. Commitment to employing at full time to ensure benefits.
- Commitment to hiring a local and diverse workforce.
- Provision of all appropriate equipment and uniforms necessary for job performance.
- Provision of security training and self-defense to PPHD staff.

**FISCAL IMPACT:**

Sufficient funds are available in the Public Health Department's FY 2007 Administration Division approved operating budget, account number 561000-56000.

Respectfully submitted,

  
CYNTHIA J. KURTZ  
City Manager

Prepared by:

  
Heidi E. Petersen Leach  
Public Health Administrator

Approved by:

  
FOR Wilma J. Allen  
Director of Public Health

**BIDDERS FOR SECURITY SERVICES  
at the  
Pasadena Community Health Center**

<b>Ranking</b>	<b>Bidder Name</b>	<b>RFP Review Average Score</b>	<b>Interview Score</b>
1	ALLHealth Security Services	73	96
2	International Security Services, Inc.	73	91
3	Allied Barton	70	89
4	SPEAR Security	71	75
5	North American Security Services	63	N/A
6	Contact Security, Inc.	60	N/A
6	Security Patrol Management	60	N/A
7	ALLnet Security Group	57	N/A
8	Prime Security	53	N/A
9	Masters Protection Private Security	40	N/A
9	Public Security, Inc.	40	N/A

**Disclosure Pursuant to the  
City of Pasadena Taxpayer Protection Amendment of 2000  
Pasadena City Charter, Article XVII**

Contractor/Organization hereby discloses its trustees, directors, partners, officers, and those with more than a 10% equity, participation, or revenue interest in Contractor/Organization, as follows:  
*(If printing, please print legibly. Use additional sheets as necessary.)*

**1. Contractor/Organization Name:**

**ALLHEALTH (SECURITY SERVICES)**

**2. Name(s) of trustees, directors, partners, officers of Contractor/Organization:**

Officer – Jim Barber, President (213)538-0700
Officer – Scott Twomey, CFO (213)538-0700
Officer – Aviva Truesdell, Senior Vice President (213)538-0700
Board of Directors: Walter Noyce
Craig Bean
Michael Madden
Trustees - NONE

**3. Names of those with more than a 10% equity, participation or revenue interest in Contractor/Organization:**

<b>ALLHEALTH</b> is a wholly-owned subsidiary of the Healthcare Association of Southern California.

Prepared by: \_\_\_\_\_ Yvette Nero-Scott for Heidi Petersen-Leach \_\_\_\_\_

Title: \_\_\_\_\_ Management Analyst 3 \_\_\_\_\_

Date: \_\_\_\_\_ August 8, 2006 \_\_\_\_\_

For office use only: Contract/Transaction No. _____  If not a contract, type of transaction: _____
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