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November 2, 2002

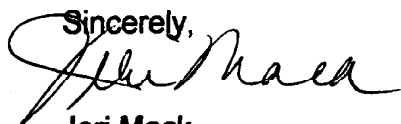
Mrs. Joyce Streeter  
Council member District 1  
100 N. Garfield Ave. Room 140  
Pasadena, CA 91109

Dear Joyce:

It is with regret that I tender my resignation from the Human Relations Commission. I have been torn with making this decision for the past year. My personal expectations for fulfilling my volunteer civic duty, through service on the commission, have not been met. I anticipated improvement over the past 15 months in meeting management, organization and group motivation. Unfortunately this did not happen in any area.

The Commission is obviously a time-tested idea with great potential for effectiveness. Somehow our mission statement and actual focus took divergent paths. The monthly meetings are not an effective use of my personal time. They are generally disorganized and unproductive, thereby stifling participation and limiting group efficacy. There are many important areas that our collective energy could be channeled into. Extensive focus in any one area, because of personal or professional relationships, can cause the commission to look like a solo effort.

Visionary leadership and excellent organizational skills, not good intentions, are essential to effectively motivate members and create a high performing team of dynamically engaged individuals. Organizational skills must extend beyond the excellent administrative skills of Sonya Amos into the leadership of the commission.

Sincerely,  
  
Jeri Mack

*District 1*

Cc: Commissioners Choi, Donahue, Hauser, Sullivan, Chair Nehdar  
Mayor Bogaard, Sonya Amos

11/18/2002  
7.A.2.