

# Application for Block 5 Water Rate Relief

This is an application for relief from Block 5 water rates. If you do not use Block 5 water, use these tips to lower your consumption, but do not submit to PWP  
 Applicants must perform survey measures on page 1 and sign on page 2. Enter comments or pending repairs/installations on page 2.  
 Commercial customers and HOA's must also complete measures on the reverse.  
 It is not necessary to implement all measures. PWP will determine whether applicant has made sufficient conservation efforts to qualify for relief.

When complete, sign and send to: Pasadena Water and Power, C/O Rate Relief ~ Or ~ Fax to (626) 564-8361  
150 S. Los Robles Ave., Suite 200 (be sure to fax page 2)  
Pasadena, CA 91101

Measure	Audit Questions/Activities	Tips/Additional information
Attend Efficient Irrigation Workshop	Please check any that apply: <input type="checkbox"/> I have attended a PWP landscape class <input type="checkbox"/> I have attended other water efficient landscape classes <input type="checkbox"/> I have reviewed online landscape recommendations	Register for free 2-1/2 hour workshop online at <a href="http://www.PWPweb.com">www.PWPweb.com</a> Review on-line information at <a href="http://www.h2ouse.org">www.h2ouse.org</a> and <a href="http://www.bewaterwise.com">www.bewaterwise.com</a>
Conduct Irrigation System Inspection	Please confirm: <input type="checkbox"/> Leaks repaired <span style="margin-left: 100px;"><input type="checkbox"/> Not applicable</span> <input type="checkbox"/> Broken sprinklers repaired <span style="margin-left: 100px;"><input type="checkbox"/> Not applicable</span> <input type="checkbox"/> Runoff corrected <span style="margin-left: 100px;"><input type="checkbox"/> Not applicable</span> <input type="checkbox"/> Timer set per ordinance <span style="margin-left: 100px;"><input type="checkbox"/> Not applicable</span>	Check each irrigation system zone or station individually. Look for broken, leaking or misdirected sprinklers. Repair and adjust as needed. Set controller(s) to comply with ordinance: Tues/Thurs/Sat before 9:00 am or after 6:00 pm
Install Water Efficient Landscape	Estimate the percentage of your landscaped area that is: _____% Grass or lawn _____% Drought tolerant/CA Friendly Plants	Replace turf grass with low water using materials such as: drought tolerant plants, native grasses, mulch and permeable paving. Visit <a href="http://www.h2ouse.org">www.h2ouse.org</a> and <a href="http://www.bewaterwise.com">www.bewaterwise.com</a> for additional information
Install Water Efficient Irrigation Equipment	What type of irrigation controller(s) do you use? <input type="checkbox"/> Weather-based controller <input type="checkbox"/> Programmable timer <input type="checkbox"/> Manual valves/hand water with shutoff valve on hose <input type="checkbox"/> Not applicable/no irrigation  Estimate the amount of your landscape area irrigated by: _____% Efficient rotating sprinkler heads (new) _____% Impact spray heads ("rain birds") _____% Regular spray heads _____% Drip irrigation _____% Other (describe: _____)	Replace conventional irrigation timers with weather based irrigation controllers - rebate may apply  Replace traditional pop up sprinkler heads with efficient rotating sprinkler heads - rebate may apply  Replace/convert traditional pop spray heads with drip irrigation in areas that are not efficiently watered by overhead spray such as parkways, parking lot areas and planters
Conduct Indoor Water Audit	<input type="checkbox"/> I have conducted a thorough indoor water use audit	Visit <a href="http://www.h2ouse.org">www.h2ouse.org</a> for an interactive guide to audit your water use, indoor and outdoor
Conduct Indoor Leak Inspection	<input type="checkbox"/> Toilet flapper leaks repaired <span style="margin-left: 100px;"><input type="checkbox"/> Not applicable</span> <input type="checkbox"/> Faucet leaks repaired <span style="margin-left: 100px;"><input type="checkbox"/> Not applicable</span> <input type="checkbox"/> Shower leaks repaired <span style="margin-left: 100px;"><input type="checkbox"/> Not applicable</span> <input type="checkbox"/> Laundry leaks repaired <span style="margin-left: 100px;"><input type="checkbox"/> Not applicable</span> <input type="checkbox"/> Other leaks repaired <span style="margin-left: 100px;"><input type="checkbox"/> Not applicable</span>	Check fixtures and appliances for leaks and make repairs as necessary. For toilets, place 2 drops of dye in toilet tank - there should be no color in the bowl after 20 minutes. To check for hidden leaks, shut off water valves and check to see if your meter is turning
Install High Efficiency Toilets (HET)	Indicate the number of toilets you have that flush at: _____ 1.28 gallons per flush (gpf) or less _____ 1.6 gpf _____ 3.0 gpf or higher	Check bowl near back of seat for gpf, under lid for year. Provide estimated age if gpf not available. Replace toilets that flush at 1.6 gpf or higher with HET(s) flushing at 1.28 gpf or less - rebate may apply
Install Low Flow Showerheads	Indicate the number of showerheads you have that flow at: _____ 2.0 gallons per minute (gpm) or less _____ 2.1 to 2.5 gpm _____ greater than 2.5 gpm	Use a timer and fill a 1 quart (32oz) container with shower on full force. Divide the number of seconds by 15 to get gpm. Replace showerhead(s) with high efficiency models that flow at 2.0 gpm or less
Purchase Efficient Clothes Washer(s)	Enter the following information, if known, for each washer Front or top loading: _____ Estimated age: _____ Water factor: _____	Commercial customers - attach list or enter additional information on back. Purchase new models with a water factor of 4.0 or less. Qualifying models listed on <a href="http://www.bewaterwise.com">www.bewaterwise.com</a> - rebate may apply

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**Commercial customers and HOA's must complete the following**

Measure	Audit Questions/Activities	Tips/Additional information
Avoid Water Waste	[ ] Maintenance staff and contractors have been provided information on Pasadena's Water Waste Ordinance	Complete list of ordinance requirements may be found online at <a href="http://www.PWPweb.com">www.PWPweb.com</a>
Install High Efficiency Urinals	Indicate the number of urinals you have that flush at: ____ 0 gpf ("waterless urinals") ____ up to 1.0 gpf ____ greater than 1.0 gpf	Replace urinals that flush at 1.0 gpf or higher with high efficiency urinals flushing at .25 gpf or less- rebate may apply
Purchase Efficient Icemaking Equipment	[ ] Water cooled [ ] Not applicable [ ] Air cooled	Purchase Energy Star rated ice makers to save water and electricity - rebates may apply
Use Efficient Food Steamers	[ ] Connectionless [ ] Not applicable [ ] _____	Convert food steamers to connectionless models
Use Waterbroom or High-Pressure Washers	[ ] Waterbroom [ ] Not applicable [ ] High pressure washer	Hosing down pavement is prohibited. Replace traditional hose(s) with high pressure water device that uses less than 3 gpm - rebate may apply
Operate Chillers Efficiently	[ ] Conductivity controller [ ] Not applicable [ ] No conductivity controller	Install a conductivity controller to reduce water use and save on chemicals- rebate may apply
Please Note Special Situations	[ ] Large landscape area (greater than 1 acre) [ ] Water-intensive food processing requirements (e.g., meat thawing, pasta, yogurt, etc) [ ] Commercial plant growing (i.e., nursery) [ ] Chillers or other large process water demand [ ] Other _____	Any of these situations may require a professional water audit. Please contact your account manager or the Block 5 Water Rate Relief Hotline: (626) 744-7970

## Additional Comments and Information

*Please use this space to provide additional information about your water use and ongoing water efficiency efforts.*

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## Customers must complete the following

I certify that the above measures have been completed as indicated above and understand that Pasadena Water and Power reserves the right to perform a site inspection to verify that the measures indicated have been completed.

Name on PWP Account \_\_\_\_\_ Water Account # \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/2009

Service Address \_\_\_\_\_

Phone (\_\_\_\_) \_\_\_\_\_ Email \_\_\_\_\_

Please check appropriate box:  Residential  Multi-Family (Condo/Apt)  Business  School/Religious Org