

Authorization to Enter into Professional Services Contracts and City Manager to Amend CIS Related Contracts

> November 16, 2020 Item #4





- 1. CEQA exemption General Rule
- 2. Authorize six new contracts with a combined not to exceed amount of \$750,000 to support the CIS project
- Authorize CIS project contract amendments and change orders in a combined amount not to exceed \$2,000,000
- 4. Approve additional appropriation of \$2,750,000
  - > \$1,787,500 to Power Fund CIP #3022
  - > \$962,500 to Water Fund CIP #1022



- Initial Budget \$27,509,461.....Unchanged
- Go-Live date December 2021 ..... Unchanged
- Project Progress as of 9/14/2020
  - > 11 months into implementation
  - > 36% completed
  - > 20% cost
    - 5% retainage on major contracts
    - Significant work on project milestones awaiting approval
  - > No change in scope
  - > No identified change orders



Total Expenditures: as of 9/14/2020	\$5,819,	\$5,819,552			
Α	В	С	D	Е	F
Expense Category	Project Budget	FY 2021 Expenses	Total Life-to- Date Expenses	Project Balance as of 8/17/2020 (B – D)	Percentage of Budget Spent (D / B)
Major Contracts	\$16,507,781	\$585,000	\$3,051,446	\$13,456,335	18%
Needs Assessment & Procurement (#30967)*	\$285,120	-	\$284,200	\$920	100%
Project Management & Quality Assurance (#3136	\$7) \$2,747,510	-	\$312,185	\$2,435,325	11%
Oracle CIS (#31483)	\$1,392,903	-	\$675,606	\$717,297	49%
CIS, CSS, EBPP Implementation Services (#3158	39) \$8,209,048	\$585,000	\$1,710,000	\$6,499,048	21%
Org Change Management (#31635)	\$1,123,200	-	\$69,455	\$1,053,745	6%
Master Service Agreement	\$750,000	-	-	\$750,000	0%
Project Contingency	\$2,000,000	-	-	\$2,000,000	0%
Project Resources	\$8,166,918	\$262,499	\$1,618,640	\$6,548,278	20%
PWP Project Team Personnel	\$6,166,918	\$247,022	\$1,120,232	\$5,046,686	18%
Support Services	\$2,000,000	\$15,477	\$498,408	\$1,501,592	25%
Other Services & Supplies	\$2,834,762	\$67,267	\$1,149,467	\$1,685,295	41%
Rent and Tenant Improvements	\$288,397	\$66,669	\$193,842	\$94,555	67%
Technology	\$2,546,365	\$598	\$955,625	\$1,590,740	38%
Total	\$27,509,461	\$914,766	\$5,819,552	\$21,689,908	21%

# Need for a Contingency Pool

- Ten major contracts for \$14.23 million
  - > Without individual contingencies
- Contingency pool provides for:
  - > Flexibility
  - > Not tied to any individual contract
  - > Good project management practice
- Project Contingency of \$2 million is included in the initial budget of ~\$27.5 million
  - > Approximately 14% of project contracts

# CIS Approved Contracts

Contract/Costs	Vendor	Contract #	Approval Date	Project Costs
Project Management, Quality Assurance and Testing Services	TMG Utility Advisor Services Inc.	31367	12/3/2018	\$2.75M
CIS Software, Support and Cloud- based Hosting	Oracle America Inc.	31483	6/3/2019	\$1.4M
CIS Implementation Services	Red Clay Consulting	31589	10/7/2019	\$8.21M
Organizational Change Management	TMG Utility Advisor Services Inc.	31635	12/9/2019	\$1.12M
Total Previously Approved Contracts				\$13.48M

### Need for Specialty Contracts

### Pasadena Water and Power

No commitment for work. Only If and When Needed.

- Specialized resources likely needed to augment City staff or provide expertise not available internally
- Vendors bid on one or multiple contract categories that include Project Management, Testing Lead, Training Lead, Functional Architect, Oracle Utility Developer, Technical Architect and Conversion Specialist
- Access to highly skilled resources is limited
- Not readily available "on demand"
- No guarantee of work under these contracts

### CIS Recommended Contracts

#### Pasadena Water and Power

Firm	Headquarters	Contract Categories	Amount
TMG Utility Advisory Services Inc.	Buda, TX	Project Management, Testing Lead, Functional Architect, Oracle Utility Developer, and Technical Architect	\$150,000
Utility Solutions Partners LLC.	Rancho Cordova, CA	Project Management, Testing Lead, Training Lead, Functional Architect, and Oracle Utility Developer	\$150,000
KRE Consulting	Pasadena, CA	Project Manager and Training Lead	\$125,000
Red Clay Consulting Inc.	Atlanta, GA	Oracle Utility Developer, and Conversion Specialist	\$125,000
Prithibi LLC.	Redmond, WA	Technical Architect	\$75,000
Rich Consulting LLC.	Powell Butte, OR	Conversion Specialist	\$125,000
Total Value of Contracts			\$750,000

### PAJADENA



- Multiple-department selection team of City staff
  DoIT and PWP
- Selection team was independent of other CIS contract selection processes
- Measured vendor experience, qualifications of staff, project experience, cost of services, and the complete screening, matching and selection process



- > The selected firms are not guaranteed any specific quantity or value of work
- > Vendors approved for each category associated will be invited to submit a proposal for individual Task Orders
- > Task Orders will be awarded based on the highest combined score

Criteria	Weight
Price evaluated on the full estimate to complete the scope of work	60%
Methodology and defined solution to the specific task order	20%
Experience of proposed candidates	20%

#### **Task Order Award Criteria**





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### PAJADENA

# Background - Contingency

- CIS calculates bills for electricity, water, sewer, refuse, and utility-related taxes
- CIS contracts were approved for specified amounts without change order authority
- Anticipate that contract contingencies will be needed
- Recommendation to create a \$2M change order contingency to amend approved and pending CIS contracts
- Project on schedule and no known change orders today
- Source of contingency funds provides for flexible response to unforeseen costs