

Attachment A
Implementation of ServiceNow ITSM Software
RFP Scoring and Ranking

Vendor	Location	Proposed Solution & Implementation Plan (30 points)	Experience & References (30 points)	Cost Proposal (30 points)	Local Pasadena Business (5 points)	Small of Micro Business (5 points)	Total (100 points)
Carahsoft Technology Corp	Reston, VA	29.67	26.67	24.00	0.00	0.00	80.33
Cask Technologies	San Diego, CA	30.00	29.33	15.00	0.00	0.00	74.33
IT Prophets, LLC	Canton, GA	23.00	23.33	27.00	0.00	0.00	73.33
V-Soft Consulting Group, LLC	Louisville, KY	23.00	18.67	30.00	0.00	0.00	71.67
Aprtris	Loves Park, IL	5.33	14.33	21.00	0.00	0.00	40.67
HCL Technologies	Houston, TX	5.67	15.00	18.00	0.00	0.00	38.67