

# Agenda Report

March 26, 2012

**TO:** Honorable Mayor and City Council

**FROM:** Police Department

**SUBJECT: AUTHORIZATION TO PARTICIPATE IN REGIONAL INTERAGENCY  
NEXT GENERATION-READY 9-1-1 (RING) EMERGENCY RESPONSE  
ENHANCEMENT PROGRAM**

**RECOMMENDATION:**

It is recommended that the City Council:

1. Find that RING is exempt from the California Environmental Quality Act ("CEQA") pursuant to State CEQA Guidelines Section 15061(b)(3) (General Rule); and
2. Find that this project is exempt from the competitive bidding process pursuant to the City Charter section (F) Contracts for professional or unique services, and is exempt from the competitive selection process on the basis of P.M.C. 4.08.047(B) Contracts for which the City's best interests are served; and
3. Authorize staff to provide written approval to the State of California 9-1-1 Office authorizing the State to enter into a contract with AT&T for the benefit of the City of Pasadena to replace existing customer premise equipment (CPE) with the Regional Interagency Next Generation-ready (RING) service-based solution as proposed.

**BACKGROUND:**

California's Emergency Telephone, Number 9-1-1, is funded through a surcharge placed on consumer bills. Proceeds from the surcharge are managed by the State 9-1-1 Office and are restricted to expenses which support the system. The 9-1-1 Office pays vendors or provides reimbursement to local agencies for specific equipment necessary for the delivery and answering of 9-1-1 calls. The last upgrade to Pasadena's CPE occurred in December 2003.

In June 2008 representatives from twenty-one Los Angeles County cities initiated research into the possibility of implementing a networked IP-based 9-1-1 system to prepare for Next Generation 9-1-1 (NG9-1-1) and improve emergency response planning. Among other benefits, RING allows more options for managing emergency calls during times of crisis. For example, dispatchers will be able to answer all calls off-

site should the need arise, and the technology will exist to allow outside agencies to assist during events such as the 2011 windstorm.

The City of Pasadena on behalf of the agencies published a Request for information to complete a Regional Interagency Next Generation-ready 9-1-1 (RING) system. Various solutions were considered and an exhaustive research effort concluded that the service-based solution proposed by AT&T using microDATA software offered the most proven solution and was the only solution that met all of the RING agency requirements. This solution offers redundant geographically diverse hosts maintained at AT&T Central Offices in Pasadena and Ventura, a secure IP Network from each host to each agency, and equipment at each agency that connects workstations to the network. The system will allow dispatchers to assist in answering calls for partner agencies, to answer their own calls at any of the partner agencies should the need arise, and to maintain and share a single auto-dial database. The system also prepares involved agencies and the region for NG9-1-1 capabilities.

The State 9-1-1 Office assisted in confirming the solution met its rigorous requirements and took steps to enable the purchase using the CalNet Contract. Phase I implementation of the RING project involves eight agencies currently due for upgrades: Alhambra, Beverly Hills, Burbank, Glendale, Pasadena, San Fernando, Sierra Madre, and Verdugo Fire Communications. Phase I is a \$1.8 million project including five years of recurring network costs and maintenance. Additionally, the State 9-1-1 Office will be providing funding to Pasadena, which will be incorporated in the Fiscal Year 2013 Operating Budget, to contract with a consultant for the RING group during on-site implementation.

The overall RING System Statement of Work and any RING contracts related to payment will be signed by the State 9-1-1 Office. AT&T will be paid directly by the 9-1-1 Office with no funds passing through City accounts. The cost for Pasadena's portion of the project for five years beginning after system acceptance is \$333,233.60.

**COUNCIL POLICY CONSIDERATION:**

The proposed action is consistent with the City Council's strategic plan goals to ensure public safety and maintain fiscal stability and responsibility.

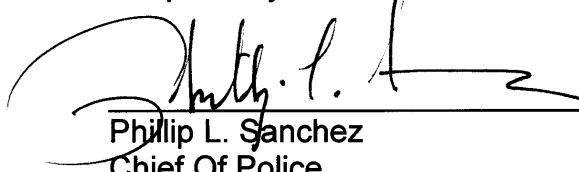
**ENVIRONMENTAL ANALYSIS:**

The actions proposed herein have been reviewed for compliance with the California Environmental Quality Act (CEQA) and have been determined to be exempt per Section 15061(b)(3); the general rule that CEQA applies only to projects which have the potential for causing a significant effect on the environment. Where it can be seen with certainty that there is no possibility that the activity in question may have a significant effect on the environment, the activity is not subject to CEQA. The proposed action is an administrative function and will not cause a change in the environment.

**FISCAL IMPACT:**

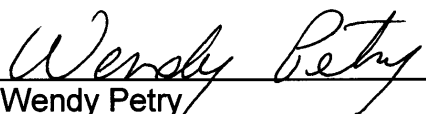
This project will not impact the general fund balance. The anticipated impact to other operational programs or capital projects as a result of this action will be minimal. The cost of the RING solution for the next five years is \$333,233.60 to be funded directly by the State 9-1-1 Office utilizing Pasadena's allotment of California's Emergency Telephone Number Account funds.

Respectfully submitted,



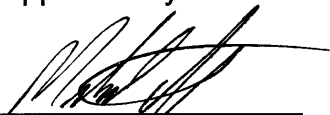
Phillip L. Sanchez  
Chief Of Police  
Police Department

Prepared by:



Wendy Petry  
Police Administrator

Approved by:



Michael J. Beck  
City Manager