

Agenda Report

TO: CITY COUNCIL

DATE: AUGUST 15, 2005

FROM: CITY MANAGER

SUBJECT: AUTHORIZATION TO ENTER INTO A CONTRACT WITH Nth GENERATION COMPUTING, INC. FOR IMPLEMENTATION OF AN ENTERPRISE BACKUP SOLUTION

RECOMMENDATION:

It is recommended that the City Council:

1. Authorize the City Manager to enter into a contract, without competitive bidding pursuant to City Charter section 1002(F) contracts for professional or unique services, with Nth Generation Computing, Inc. for the purchase and implementation of an enterprise backup solution in an amount not to exceed \$130,574; and
2. Grant the proposed contract an exemption from the competitive selection process of the Competitive Bidding and Purchasing Ordinance pursuant to Pasadena Municipal Code Section 4.08.049 (B), contracts for which the City's best interest are served.

BACKGROUND:

Over the past few months the Information Technology Services Division (ITSD) has been researching solutions to replace the City's Storage Area Network (SAN) and the Backup System. A new Archival System is also under consideration for backing up critical data that is rarely retrieved. It was the intention of ITSD to issue a single Request for Proposals for acquisition of all three technology components.

Recent technical problems with the City's current Backup System have compelled ITSD to alter the original schedule. These problems have increased significantly over the last 30 days, reaching a critical point. ITSD staff is working almost every evening to ensure that backups are working correctly. The back up success rate, however, has been less than 100%. Although no data has been lost to date, the City is at risk in the event of a major system failure. Therefore, staff is recommending immediate replacement of the City's current Backup System. Failure to do so may result in the loss of critical data that could seriously

impact the City's ability to provide accurate data for emergency services, health services, payroll, e-mail, and many other applications.

Based on experience in this field, staff is recommending that Nth Generation Computing, Inc. be selected to provide the City's Backup System. Staff is confident that Nth Generation has the ability to complete this critical implementation:

1. Nth Generation is a Premier partner with CommVault and their engineers are trained and certified to use CommVault products.
2. Nth Generation is familiar with the City's current technology environment and has tailored a proposal to specifically meet all of our needs.
3. This vendor also provided the lowest cost solution.

The agreement calls for Nth Generation Computing, Inc. to provide required software, perform installation services of the software on existing hardware, conduct training for four staff members and deliver all system documentation.

The vendor has committed to begin implementation of the new Backup System one week from the date of contract signature.

FISCAL IMPACT:

Sufficient funds are available in the capital improvement budget, project number 71127.

Respectfully Submitted,



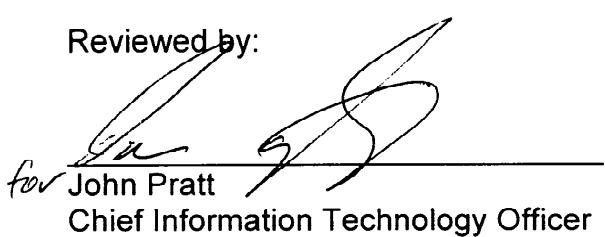
CYNTHIA J. KURTZ
City Manager

Prepared by:



Randall Hendon
IT Analyst III, Project Manager

Reviewed by:


for John Pratt

Chief Information Technology Officer

Approved by:



Jay M. Goldstone
Director of Finance