

Agenda Report

DATE: July 22, 2002

TO: City Council

THROUGH: Finance Committee

FROM: City Manager

SUBJECT: Appropriation of funds for retention of a consultant to conduct a Needs Assessment study of computer assisted dispatch, records management and mobile computing in the Pasadena Police Department

RECOMMENDATION:

It is recommended that the City Council approve a journal voucher amending the FY 2003 operating budget by appropriating \$75,000 from the unappropriated Supplemental Law Enforcement Services Fund balance to budget account 8115 201 407400 Supplemental Law Enforcement Services Contract Services account.

BACKGROUND:

The current Police Computer Assisted Dispatch System (CAD) and Police Records Management System were developed and installed in 1983. A major upgrade to both systems occurred in 1990 and further modifications for Y2K compliance were made in the late 1990s. Mobile Computer Terminals were installed in the mid 1990s.

The current systems are cumbersome, technically limited, training intensive and costly to modify when compared to contemporary products. Information input, transfer and retrieval issues are major concerns. Retrieval of current, relevant and usable information by all authorized department personnel, in clear "user-friendly" report formats is needed. The current system to retrieve information directly from RMS requires users to enter lengthy and technically cumbersome "string format inquiries" to generate responses. The CrimeNet system developed and implemented in 2001 as a research and development project with Motorola was designed as an interim approach to meet an immediate need for crime analysis data in a useable format but only provides partial data due to data entry requirements and the inflexibility of the current RMS.

The vendor of the MCTs has gone out of business and, the current hardware is nearly ten years old. The amount of data that can be transmitted is extremely limited and the screen formats are outdated. In addition, the existing equipment is beginning to fail, and outside contract support is prohibitively expensive.

The need for a new CAD/RMS and MCTs has been apparent for many years, however funding has not been available. Based upon preliminary estimates, a new CAD and RMS will cost over one million dollars. Recently, the Police Department was granted a COPS 2001 Technology Grant in the amount of \$1,187,382. In addition, approximately \$250,000 has been set aside from other State technology funding sources

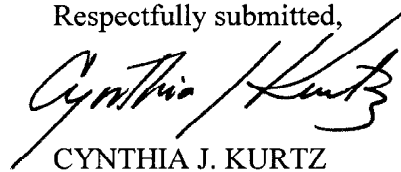
The first step in the systems replacement project is the development of a Needs Assessment, which serves as the foundation for the Request for Proposal. The Needs Assessment is a critical component in assuring that expenditure of funds meets the current and future demands of the Department. A Request for Proposal for a consultant to develop the Needs Assessment was conducted in accord with City guidelines and responses were received on June 18, 2002. Proposals were received from the following firms: Gartner, Inc., Innovative Technologies, Inc., The Phoenix Group and PSComm. The criteria used for selection were: Overall Concept - 35%; Timetable - 15%; Pricing - 20%; Experience/References - 25% and Presentation - 5%. None of the firms were local Pasadena companies and therefore there was no 5% local preference awarded.

The successful firm was Gartner, Inc., whose bid was \$73,538. The transfer of funds from the unappropriated fund balance in account 201 407400, Supplemental Law Enforcement Services will support this expenditure.

FISCAL IMPACT:

Upon approval of this request, the Supplemental Law Enforcement Services account 8115 201 407400 will increase by \$75,000 for FY 2003, while the unappropriated Supplemental Law Enforcement Services Fund balance will decrease to \$318,686.

Respectfully submitted,



CYNTHIA J. KURTZ
City Manager

Prepared by:



MARY L. SCHANDER
Police Commander

Approved:

A handwritten signature in black ink, appearing to read "Bernard K. Melekian".

BERNARD K. MELEKIAN
Chief of Police

Concur:

A handwritten signature in black ink, appearing to read "Jay M. Goldstone".

JAY M. GOLDSTONE
Director of Finance